

**CenturyLink Communications, LLC**  
**Catalog No. 3**

**Idaho Public Utilities Commission**  
**Office of the Secretary**  
**ACCEPTED FOR FILING**  
**August 11, 2014**  
**Boise, Idaho**

**IDAHO**  
Issued: 7-29-14

**TITLE PAGE**  
Release 1  
Effective: 8-11-14

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**CATALOG**

Applying to the provision of

Interexchange Telecommunications Service

as provided by

CenturyLink Communications, LLC

whether offered under that name, or the trade or brand name CenturyLink

in the State of

**IDAHO**

Effective August 11, 2014, this CenturyLink Communications, LLC Idaho Catalog No. 3 replaces in its entirety the following CenturyLink long distance catalogs and price lists; Qwest LD Corp. d/b/a CenturyLink LD Idaho Catalog No. 1, Qwest Communications Company, LLC d/b/a CenturyLink QCC Idaho Catalog No. 1, Embarq Communications, Inc. d/b/a CenturyLink Communications Idaho P.U.C. Price List No. 1, and the CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Idaho Price List No. 2.

**NOTICE**  
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.  
TRANSMITTAL NO. 14-03-CLC

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August 11, 2014

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IDAHO

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## 1. APPLICATION AND REFERENCE

### A. Application of Catalog

This Catalog contains the terms, condition, and rates applicable to intrastate interexchange telecommunications services furnished by CenturyLink Communications, LLC (f/k/a Qwest LD Corp., Qwest Communications Company, LLC, Embarq Communications, Inc., and CenturyTel Long Distance, LLC) hereinafter referred to as the Company, between and among points within the State of Idaho. The services offered herein by CenturyLink Communications, LLC, whether under that name, or the trade or brand name CenturyLink, are subject to the terms and conditions of this Catalog.

These services are also provided in conjunction with interstate telecommunications services. The Company's interstate and international rate schedules are located on the Company's website at [www.centurylink.com/tariffs](http://www.centurylink.com/tariffs).

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**1. APPLICATION AND REFERENCE**

**B. Explanation of Change Symbols**

<b>SYMBOL</b>	<b>EXPLANATION</b>
(C)	To signify changed regulation, term or condition
(D)	To signify discontinued material
(I)	To signify rate increase
(M)	To signify material moved from or to another part of the Catalog with no change, unless there is another change symbol present
(N)	To signify new material
(R)	To signify rate reduction
(T)	To signify a change in text but no change in rate, regulation, term or condition
(Z)	To signify a correction

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**1. APPLICATION AND REFERENCE**

**C. Trademarks, Service Marks and Trade Names**

The following list of trade names, trademarks and/or service marks which may be used for services offered in this Catalog are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Catalog. However, the laws regarding trademarks and service marks are applicable.

Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK

CENTURYLINK<sup>TM</sup>

CENTURYLINK<sup>SM</sup>



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## 2. GENERAL RULES AND REGULATIONS

### A. Definition Of Terms

#### **Access**

Access to CenturyLink services are provided by one or more or a combination of the following methods: presubscription in equal access areas, direct access, 800, 950 and 10XXX dialing sequences.

#### **Access Arrangement**

Any equipment or access facility necessary to connect the Customer's voice/data/video equipment to a Company point-of-presence for transmission purposes.

#### **Access Channel**

Access Channel is the ingress channel into the data network.

#### **Access Code**

A sequence of numbers that, when dialed, connect the caller to the provider of services associated with that sequence.

#### **Access Service Request (ASR)**

Access Service Request is an order to provide the Customer with Data Services or to provide changes to existing Data Services.

#### **Access Line**

Access to CenturyTel's services are provided by one or more or a combination of the following methods: presubscription in equal access areas, direct access, 800, 950 and 10XXX dialing sequences.

#### **Accounting Code**

A code consisting of two or more digits, which is available to customers for identifying individual users and thereby allocate the cost of long distance service.

#### **Affiliate**

Any entity (including any natural person or entity such as a corporation or partnership) controlling, under the control of or under common control with another entity.

#### **Aggregator**

Any person, excluding local exchange carriers and cellular service providers, that, in the ordinary course of its operations, make telephones available to the public or to transient users of its premises, for intrastate telephone calls using a provider of operator services.

#### **Analog Transmission**

Information transmitted in the form of continuously varying signal current and/or voltage.

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## 2. GENERAL RULES AND REGULATIONS

### A. Definition of Terms (Cont'd)

#### **ANI**

A calling telephone number identification which is forwarded to an interexchange carrier by a LEC as a call is placed.

#### **Annual Period**

The 12-month period commencing on the first day of the term and on each successive anniversary thereof.

#### **Annual Revenue**

The aggregate amount, prior to application of any discounts, charged by the Company in an Annual Period.

#### **Application for Service**

A standard order form which includes all pertinent billing, technical, administrative, and other descriptive information which will enable the Company to provide telecommunications service to a customer.

#### **Authorization Code**

Unique numeric codes (usually consisting of five or more digits), which may be made available to customers and authorized users to identify themselves as being entitled to access and use the Company's services.

#### **Authorized User**

An individual, firm, corporation, or other entity authorized by the customer to utilize communications services provided by the Company.

#### **Automatic Numbering Identification (ANI)**

A type of signaling provided by a local exchange telephone company that automatically identifies the local exchange line from which a call originates.

#### **B8ZS (Bipolar with 8-Zero Substitution)**

A line coding technique which permits DS-0 and DS-1 transmission with more than 15 consecutive zeros. B8ZS supports 64 Kbps clear channel transmission.

#### **Bandwidth**

The information-carrying capability of a channel. Analog transmission usually is expressed in kHz or MHz and digital transmission in Kbps and Mbps.

2. GENERAL RULES AND REGULATIONS

A. Definition of Terms (Cont'd)

**Billed Party**

The person or entity responsible for payment of the Company's Service(s): For a Direct Dialed Call, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate an intrastate call. In the case of a Travel Card call, Calling Card call or other credit card call (herein collectively the "Card"), the person or entity responsible for payment is the Customer of record of the Travel Card, Calling Card or other valid and acceptable Card used. In the case of a collect or third party call, the person or entity responsible for payment is the person responsible for payment for local telephone service at the telephone number that agrees to accept charges for the call. In the case of a Room Charge Call, the entity responsible for payment is the Aggregator controlling the telephone used to originate the intrastate call. In all Operator Assisted calls not involving Cards, third party calls, collect calls or Room Charge calls, the person or entity responsible for payment is the Customer responsible for payment for local telephone services at the telephone used to originate the intrastate call.

**Bit**

An abbreviation of binary digit which is the smallest unit of information in a binary notation system.

**Bits Per Second (bps)**

The number of bits transmitted in a one second interval.

**Bulk Rounding**

CenturyLink uses "Bulk Standard Rounding" to convert from the fourth decimal place to full cents. Bulk Standard Rounding rounds:

- up the amount billed for a call to the second decimal place, if the third and fourth decimal places of a call charge are equal to, or exceed, \$0.0050, and
- down the amount billed for a call to the second decimal place, if the third and fourth decimal places of a call charge are less than \$0.0050.

The difference between the billed charge and the actual call charge, negative or positive is applied to the next call, and such call's actual charges plus such difference are Bulk Standard Rounded in the same manner to determine the billed charge for such call. CenturyLink repeats this process for all calls.

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**2. GENERAL RULES AND REGULATIONS**

A. Definition of Terms (Cont'd)

**Called Station**

The terminating point to which a call is placed (also referred to as the terminating location).

**Calling Card Call**

A Direct Dialed or Operator Assisted call for which charges are billed not to the originating telephone number, but to a LEC or interexchange carrier calling card.

**Calling Station**

The point from which a call is placed (also referred to as the originating location).

**Carrier**

Any provider of intrastate interexchange telecommunications services.

**Casual Caller**

The term "Casual Caller" denotes any person who uses the Company's Casual Caller Service from an equal access end office who does not have a current account with the Company, to include:

- Any person who has not established an account with the Company who places calls over the Company's network from an equal access area.
- Any person located in an equal access area who voluntarily terminated their Company account as set forth in Section 4 but continues to make calls over the Company's network.
- Any person located in an equal access area who has had their account terminated in accordance with the terms and conditions as set forth in Section 4 but continues to make calls on the Company's network.
- New or allocated Customers whose accounts are not yet established in the Company's billing system.

The terms, conditions and Casual Caller rates as specified in Section 3 and 4 of this Catalog apply to all calls made by Casual Callers. By placing a call on the Company's network, a Casual Caller accepts and agrees to the Casual Caller terms and conditions and rates. The Company will file Catalogs with the Idaho Public Utilities Commission that apply to Casual Callers who use dial-around 1+ Services.

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## 2. GENERAL RULES AND REGULATIONS

### A. Definition of Terms (Cont'd)

#### **Casual Calling**

A service whereby the Customer accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX + 1 + area code + destination number.

#### **Central Office**

A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

#### **Channel**

The term "Channel" denotes a path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.

#### **Commission**

The Idaho Public Utilities Commission unless otherwise clearly indicated by the context.

#### **Common Carrier**

A company or entity providing telecommunications services to the public.

#### **Company**

Refers to CenturyLink Communications, LLC

#### **Contributory Services**

Those services that contribute towards the overall commitment level in Section 4, but are not discountable according to the master discount schedule. By contributing towards the overall commitment level, these services will increase the discount level that is applied to the Discount Eligible category of services under the contract. These services will continue to receive discounts as designated in the individual service contracts. Contribution levels will be based on monthly recurring charges (MRCs) for these services.

#### **Credit Card Call**

A Direct Dialed or Operator Assisted call for which charges are billed not to the originating telephone number, but to a credit commercial card, such as Visa or MasterCard.

#### **Customer (a.k.a. Subscriber)**

A person, firm, partnership, corporation or other entity including Casual Callers, which arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this Catalog.

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**2. GENERAL RULES AND REGULATIONS**

A. Definition of Terms (Cont'd)

**Data**

The representation of information as characters that are in a digital or analog form and to which meaning can be assigned.

**Data Speed (bps)**

The line speed which is commonly measured in bits per second.

**Digital Transmission**

Information transmitted in the form of digitally encoded signals.

**Debit Card**

A pre-established account number (typically associated with a card), issued by the Company and purchased by a Customer for access to the Company's network for the purpose of placing long distance telephone calls.

**Discount Eligible Services**

Discount Eligible Services contribute towards the overall commitment level for services in Section 4. Discount eligible products which bill on the same billing system can aggregate towards predetermined discount levels, meaning the more spent on this common group of products, the higher the customer's discount will be. Contribution levels will be based on monthly recurring charges (MRCs), counted towards the contract commitment levels and receive term and volume discounts where applicable.

**Direct Dialed Call**

An intrastate telephone call that is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator.

**Domestic Calls**

Calls within the continental United States, to and from some regions of Hawaii, and to Alaska, Puerto Rico, Guam, US Virgin Islands and The Commonwealth of Northern Mariana Islands.

**DS-0**

A 64 Kbps digital transmission system equivalent to one voice frequency circuit/channel.

**DS-1**

A 1.544 Mbps digital transmission system equivalent to 24 voice frequency circuits/channels.

**DS-3**

A 44.736 Mbps digital transmission system equivalent to 672 voice frequency circuits/channels or 28 DS-1 facilities.

## 2. GENERAL RULES AND REGULATIONS

### A. Definition of Terms (Cont'd)

#### **Embarq Local Operating Companies (a.k.a. Embarq LOC)**

The term used to describe Embarq Corporation's Incumbent Local Exchange Carriers (ILECs).

#### **Entrance Facility**

The physical circuit arrangement which connects an Entrance Site to a Company Point of Presence.

#### **Entrance Site**

A location of the Company's transmission facilities from which services can be provided for a Customer to any other Entrance Site or Point of Presence.

#### **Equal Access**

Has the meaning given that term in Appendix B of the Modification of Final Judgment entered August 24, 1982, in United State v. Western Electric, Civil Action No. 82-0192 (United States District Court, District of Columbia), as amended by the Court in its orders issued prior to October 17, 1990.

#### **Equal Access Code**

An access code that allows the public to obtain an equal access connection to the carrier associated with that code.

#### **Exchange**

The term "Exchange" denotes a unit established by the Local Exchange Carrier for the administration of communications service in a specified area that usually embraces a city, town or village and its environs. It consists of one or more Central Offices together with the associated facilities used in furnishing communications service within that area.

#### **Exchange Area**

The term "Exchange Area" denotes a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone exchange companies hold themselves out to provide communications services.

#### **Facility (or Facilities)**

Any item or items of communications plant or equipment used to provide or connect to Company services.

## 2. GENERAL RULES AND REGULATIONS

### A. Definition of Terms (Cont'd)

#### **F.C.C.**

The term "F.C.C." refers to the Federal Communications Commission.

#### **Foreign Exchange Service**

Provides the Customers with the capability of local dialing in a remote exchange via private line service.

#### **Hertz**

The term "Hertz" is a unit of frequency equal to one cycle per second.

#### **Individual Case Basis (ICB)**

Individual Case Basis (ICB) determinations involve situations where nonstandard service arrangements are required to satisfy specialized customer needs. The nature of such service requirements makes it difficult or impossible to establish general Catalog provisions for such circumstances. When it becomes possible to determine specific terms and conditions for such offerings, they will be offered pursuant to such terms and conditions when set forth in writing and subscribed to by authorized representatives of the customer and authorized representative(s) of the Company.

#### **Intercity Circuit**

Denotes a circuit, created by the Company by means of multiplex equipment, between the Company's switches which are shared by the Customers. Shared intercity circuits will consist of identifiable and discrete circuits between a given city-pair.

#### **Intercity Mileage**

The mileage, measured as the shortest distance between any two of the Company's Points of Presence using the Serving Wire Centers "V" & "H" coordinates noted in NECA Tariff F.C.C. No. 4 associated with said Company's Points of Presence.

#### **InterLATA**

Communication between two different LATAs.

#### **IntraLATA**

Communication within a Local Access Transport Area (LATA).

#### **Intrastate Message Telecommunications Service ("MTS")**

The term "Intrastate Message Telecommunications Services" denotes the furnishing of direct dialed and operator assisted intrastate switched service to the Customer for the completion of long distance voice and dial-up low speed data transmissions over voice grade channels between points wholly within the State of Idaho.

#### **IXC**

Denotes an interexchange carrier.



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**2. GENERAL RULES AND REGULATIONS**

A. Definition of Terms (Cont'd)

**Kilo Bits Per Second (Kbps)**

The number of one-thousand bits transmitted in a one second interval.

**LightLink Service**

LightLink Service provides a high capacity channel for the transmission of 44.736 Mbps isochronous serial data having a line code of Bipolar with Three Zero Substitution (B3ZS). LightLink Service is provided between two points located within the contiguous United States. The required format and interface specifications are contained in Technical Reference Publications 62508 and 62411, and the associated Addendum TR-INS-000342 and TR-NPL-000054.

**Local Access and Transport Area (LATA)**

A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

**Local Access Facility**

The channel provided by the local telephone company (or other local service provider) to connect the Point of Presence to a Customer location.

**Local Access Provider**

A local exchange carrier or other entity which furnishes interconnection facilities between the customer's premises and the Company's point of presence (POP) in a LATA.

**Local Calling Area**

That area throughout which an exchange service customer, at a given rate, may make calls without the payment of a toll charge. A local service area may be made up of one or more exchange areas.

**Local Exchange Carrier ("LEC")**

The term "Local Exchange Carrier" denotes any telephone company that provides local telephone service to Customers within a defined area.

**Local Exchange Company (LEC) (a.k.a. Local Telephone Company)**

A company which furnishes local exchange telephone services.

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## 2. GENERAL RULES AND REGULATIONS

### A. Definition of Terms (Cont'd)

#### **Location**

A physical premises to or from which the Company provides service.

#### **Measured Charge**

A charge assessed on a per minute or incremental basis in calculating a portion of the charges due for a completed call.

#### **Mega Bits Per Second (Mbps)**

The number of one-million bits transmitted in a one second interval.

#### **Message Telecommunications Service (MTS)**

A feature of the public switched telephone network (PSTN) that allows a subscriber to dial a long distance telephone number directly, i.e., without the intervention of an operator.

#### **Minimum Service Period**

The minimum period of time during which the customer is obligated to pay for services provided by the Company.

#### **Monthly Recurring Charge**

The charge payable each month by the customer to the Company for services provided on a continuous basis to the customer.

#### **Monthly Revenue**

The aggregate amount, prior to the application of any discounts, charged by the Company in a monthly period.

#### **New Customer**

Any person or entity that has not utilized any Company service in the prior 12-month period.

#### **Nonrecurring Charge**

A one-time charge payable by the Customer to the Company for installation or temporary use of service facilities.

#### **Normal Work Hours**

The time after 8:00 a.m. and before 5:00 p.m., Monday through Friday excluding Company-observed holidays.

**2. GENERAL RULES AND REGULATIONS**

A. Definition of Terms (Cont'd)

**NPA**

Numbering Plan Area (NPA) is a geographic boundary (area code) within which no two telephones have the same seven-digit number. The area code is represented by the first three digits of a ten-digit telephone number.

**NXX**

The second three digits of a ten-digit telephone number, representing the central office or exchange from which a call originates.

**OC-3**

A 155.52 Mbps digital transmission system equivalent to 2,016 voice frequency circuits/channels or 84 T-1 facilities.

**OC-12**

A 622.08 Mbps digital transmission system equivalent to 8,064 voice frequency circuits/channels or 336 T-1 facilities.

**Operator Assisted Call**

An intrastate telephone connection completed through the use of the Company's operator.

**Operator Service Charge**

A non-measured (fixed) charge that is added to a measured charge in calculating the total Catalog charges due for a completed Operator Assisted Call.

**Operator Services**

Any telecommunication service that includes, as a component, any automatic or live assistance to a Customer or its Authorized User to arrange for billing or completion, or both, of an intrastate interLATA telephone call through a method other than:

- automatic completion with billing to the telephone from which the call originated; or
- completion through an access code used by an Authorized User, with billing to an account previously established with the carrier by the Authorized User.

## 2. GENERAL RULES AND REGULATIONS

### A. Definition of Terms (Cont'd)

#### **Operator Service Provider ("OSP")**

Any person or entity that provides operator services by using either live or automated operator functions. When more than one entity is involved in processing an operator service call, the party billing the calls shall be considered the OSP. However, subscribers to customer-owned pay telephone service shall not be deemed to be an OSP.

#### **Operator Station Calls**

An Operator Assisted call wherein the person originating the call is assisted by an operator but does not specify a particular person, department or extension to be reached through a PBX attendant.

#### **OptiPoint-3 (OC-3) Service**

OptiPoint-3 (OC-3) Service is a high speed optical transmission service supporting voice, data, and video applications in a point-to-point fashion. OptiPoint-3 (OC-3) Service offers 155.520 Mbps of bandwidth and provides the equivalent of 2,016 Voice Grade (DS-0) circuits or 84 T-1 facilities.

#### **OptiPoint-12 (OC-12) Service**

OptiPoint-12 (OC-12) Service is a high speed optical transmission service supporting voice, data, and video applications in a point-to-point fashion. OptiPoint-12 (OC-12) Service offers 622.080 Mbps of bandwidth and provides the equivalent of 8,064 Voice Grade (DS-0) circuits or 336 T-1 facilities.

#### **Other Common Carrier**

The term "Other Common Carrier" denotes a common carrier, other than the Company, providing domestic and/or international communications service to the public.

#### **Permanent Virtual Circuit ("PVC")**

A virtual point-to-point (non-switched) logical link between two specific end-points over which packetized (frames) data can be transmitted according to defined service characteristics.

#### **Point of Presence (POP)**

The Company's physical presence in a local calling area or LATA that is used for the purpose of transmitting telephone calls.

## 2. GENERAL RULES AND REGULATIONS

### A. Definition of Terms (Cont'd)

#### **Premises**

The space designated by a customer at its place or places of business for the provision of service.

#### **Presubscription**

A service arrangement whereby the customer authorizes the local telephone company to route all interLATA and/or intraLATA calls to the Company.

#### **Primary Interexchange Carrier**

The long distance service provider to which a Subscriber is presubscribed for 1+ long distance service. The chosen carrier's network is accessed by dialing 1+ the area code and telephone number.

#### **Private Line Service**

The Intercity Channel(s) and Point of Presence connection(s), station connections and channel option(s) furnished under this Catalog to a Customer as a unit uninterrupted by any switching function(s).

#### **Promotional Offerings**

Discounts and/or other modifications to the Company's standard service offerings, which may be offered from time to time to customers using a particular service. Special Promotional Offerings may be limited to certain dates, times, and locations.

#### **Qualified Residential**

Business customer's employees, listed in the product section herein as qualified residential, may subscribe to the business customer's service for satellite locations (e.g., from home). The satellite locations will receive the customer's applicable underlying business rates as defined in this Catalog. The usage of the business customer's employees' services will be invoiced to the business customer and the business customer will be financially responsible for payment of such employee's usage.

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## 2. GENERAL RULES AND REGULATIONS

### A. Definition of Terms (Cont'd)

#### **Rate Center**

The term "Rate Center" denotes a geographically specified point used to determine mileage dependent rates.

#### **Regular Billing**

The term "Regular Billing" denotes a standard billing invoice sent in the normal billing cycle. This billing consists of one (1) invoice for each account assigned to the Customer, or in the case of Data Services, one (1) invoice for each Customer together with explanatory detail showing the derivation of the charges.

#### **Regular Voice Grade Facility**

A communications channel with a bandwidth of approximately 2,700 Hertz (300 to 3,000 Hertz).

#### **Service Date**

The date the customer begins to utilize the service or the date that the service is made available for use by the customer or its authorized users, whichever is sooner.

#### **Serving Wire Center**

The term "Serving Wire Center" denotes the physical location within a local exchange company's central office or other service provider's facility used to determine mileage sensitive rates. There is a serving wire center associated with each Customer location and each Company location.

#### **Subscriber**

See "Customer".

## 2. GENERAL RULES AND REGULATIONS

### A. Definition of Terms (Cont'd)

#### **Switched Data Services (SDS)**

Switched Data Services (SDS) is the term used to describe dial-up data and video communications messages that are transmitted over the public switched network. Access to SDS is available using either the domestic and internationally defined and accepted protocol standard for Integrated Services Digital Network (ISDN) or the Switched 56 protocol standard.

#### **T-1**

A 1.544 Mbps digital transmission system equivalent to 24 voice frequency circuits/channels.

#### **T-3**

A 44.736 Mbps digital transmission system equivalent to 672 voice frequency circuits/channels or 28 T-1 facilities.

#### **TransLink Service**

TransLink Service provides a high capacity channel for the transmission of 1.544 Mbps isochronous serial data having a line code of Bipolar Return-to-Zero (BPRZ). TransLink Service is provided between two points located within the contiguous United States. The required format and interface specifications are contained in Technical Reference Publications GR-54 and GR-342.

#### **Telecommunications**

The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

#### **U.S. Mainland**

The forty-eight (48) states within the continental United States of America and the District of Columbia.

#### **United States**

For purposes of the Company's Rates and Services Schedules the term "United States" includes the U.S. Mainland, Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, American Samoa and the Commonwealth of the Northern Mariana Islands (CNMI).

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 14-03-CLC

## 2. GENERAL RULES AND REGULATIONS

### B. Rules and Regulations

These regulations are added to those pertaining to specific service items in other sections. Any change in rates or regulations approved by appropriate governmental authority modifies all service terms and conditions.

#### 1. Undertaking of The Company

- a. The furnishing of the communications services, under the terms of this Catalog, will be provided by the Company alone, or in conjunction with services of other carriers. Service is available 24 hours per day, 7 days per week for the transmission of interLATA and intraLATA services.
- b. Service consists of the furnishing of transmission capabilities to customers, authorized users, and joint users for the placement and/or receipt of long distance calls between the locations specified herein. Such services are offered subject to the availability of the necessary facilities and equipment to provide the service.
- c. The Company, when acting at the customer's request and as its authorized agent, will make reasonable efforts to arrange for presubscription, interconnection, and other service requirements.

#### 2. Limitations of Service

- a. Service is offered subject to the availability of facilities and the provisions of this Catalog.
- b. The Company reserves the right to refuse or discontinue furnishing services when necessitated by conditions beyond its control. Such conditions include, but are not limited to, a customer having call volume or calling patterns that result, or may result, in network blockage or other service degradation which adversely affects service or other customers of the Company.
- c. Service may be discontinued without notice to a customer by blocking traffic to certain cities or exchanges, or by blocking calls using certain access codes or authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its services.



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**2. GENERAL RULES AND REGULATIONS**

**B. Rules and Regulations**

**2. Limitations of Service (Cont'd)**

- d. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- e. A customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the customer without the prior written consent and approval of the Company.
- f. The customer shall not use, nor permit others to use, the service in a manner that could interfere with services provided to others, that could harm the facilities of the Company or others, or that is not consistent with any applicable law or regulation.
- g. The provision of service will not create a partnership or joint venture between the Company and the customer nor result in joint service offerings to their respective authorized users.
- h. Neither the services provided pursuant to this Catalog, nor the customer's obligations hereunder, may be assigned or otherwise transferred without the prior written consent of the Company.
- i. The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied.

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**2. GENERAL RULES AND REGULATIONS**

**B. Rules and Regulations (Cont'd)**

**3. Terms and Conditions**

- a. Service is provided on a monthly basis, 24 hours per day as described herein. For the purpose of computing charges in this Catalog, a month is considered to have 30 days.
- b. The customer shall at all times comply with all applicable federal, state, and local statutes, ordinances, regulations, and orders of any commission or other governmental body. All customers are responsible for taking all the necessary legal steps for interconnecting their terminal equipment or communications systems with the Company facilities or services and shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.
- c. Except as otherwise provided in this Catalog, service is provided and billed on the basis of one month, beginning on the Service Date and continuing until the expiration of the Minimum Service Period, or until service is otherwise cancelled. The customer shall accept and pay for each service for the Minimum Service Period. Upon expiration of the Minimum Service Period, services shall be automatically extended on a month-to-month basis unless the customer terminates service.
- d. The customer agrees to operate Company-provided equipment in accordance with the instructions of the Company or its authorized agent. Failure to do so will void any Company liability for interruption of service and may cause the customer to be responsible for damages to equipment pursuant to this Catalog.
- e. The customer agrees to return all Company-provided equipment to the Company within five days of termination of service in connection with which the equipment was used. Equipment shall be in the same condition as when delivered to the customer, normal wear and tear only excepted. The customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to the customer's failure to comply with this provision.
- f. The Company reserves the right of entrance for its employees, agents, or contractors to the premises of the customer, at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service removing the Company's equipment. The customer shall be responsible for making any necessary arrangements for the Company's entrance to the customer's premises.

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## 2. GENERAL RULES AND REGULATIONS

### B. Rules and Regulations

#### 3. Terms and Conditions (Cont'd)

- g. In the event the Company files suit or retains an attorney to enforce the terms of this Catalog, the Company shall be entitled to recover, in addition to any other remedies, all attorneys' fees for in house and outside counsel, court costs, costs of investigation and any other related expenses in connection therewith.
- h. The remedies set forth herein shall not be exclusive and the Company at all times shall be entitled to all rights available to it under either law or equity.
- i. Except as otherwise provided herein, or as specified in writing by the party entitled to receive service, notices from the Company may be given orally or in writing to the person(s) whose names appear on the executed Application for Service.

#### 4. Liability

- a. The Company shall not be liable to customer or any other person, firm, entity, for any failure to perform its obligations under this Catalog due to any cause or causes beyond its reasonable control, as determined by the Company.
- b. The Company is not liable for any act or omission of the customer, authorized user, or any other company or companies furnishing a portion of the service. In no event shall the Company or any of its affiliates be liable for claim or loss, expense or damage (including indirect, special or consequential damage) for any interruption, delay, error, omission, addition, or defect in any service, facility or transmission of any person or entity furnishing any portion of the service, facilities, or equipment associated with the service or for damages caused by services, facilities, or equipment furnished by such person or entity.
- c. The Company shall be indemnified and held harmless by the customer against any claim or loss, expense or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion of privacy, infringement of a copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary right, or any other injury to any person, property, or entity arising out of the material, data, information, or other content revealed to, used, or transmitted by the Company.
- d. The Company shall not be liable for any defacement of or damages to the premises of a customer or authorized user resulting from the furnishing of service, which is not the direct result of the Company's negligence.

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## 2. GENERAL RULES AND REGULATIONS

### B. Rules and Regulations

#### 4. Liability (Cont'd)

- e. The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of services or the attachment of instruments, apparatus, and associated wiring furnished by the Company on such customer's premises or by the installation or removal thereof, when such defacement or damage is not the direct result of the Company's negligence.
- f. The Company does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. Customers and authorized users indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any party or persons, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer, authorized user, or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such equipment so used.
- g. In no event shall the Company or any of its affiliates be liable to a customer, its customers or any of their affiliates under this Catalog for any loss of profit or revenue or for any incidental, consequential, indirect, punitive or similar or additional damages incurred or suffered as a result of incorrect or defective transmissions, or any direct or indirect consequences thereof, while using the services, performance, non-performance, termination, breach, or other action or inaction, on the part of the Company, under this Catalog, even if the customer advises the Company of the foreseeability, possibility, likelihood, probability or certainty of such loss or damage.
- h. The customer shall indemnify and hold harmless the Company, its directors, officers, employees, and agents, successors, and assigns, from all damages, costs, expenses and liabilities, including all attorneys' fees and disbursements, sustained by the Company in any action commenced by any third party and arising in connection with the customer's performance of its obligations and duties under this Catalog; and the customer shall indemnify and hold the Company harmless from and against any and all claims arising from or relating to the Company's provision of facilities or services to customer under this Catalog.

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## 2. GENERAL RULES AND REGULATIONS

### B. Rules and Regulations

#### 4. Liability (Cont'd)

- i. The Company's liability for damages arising out of any additions, omissions, interruptions, delays, mistakes, errors, or defects in the transmission occurring in the course of furnishing the service or facilities shall in no event exceed an amount that is equivalent to the proportionate charge for the period of service during which the fault in transmission occurs.
- j. In no event shall the Company or any of its affiliates be liable to the customer, its customers or any of their affiliates under this Catalog for damages to customer's supplier's interconnection facilities resulting from the furnishing of services, including the installation and removal of equipment and associated wiring.
- k. In no event shall the Company or any of its affiliates be liable to the customer, its customers or any of their affiliates under this Catalog for any act or omission of any other entity furnishing a portion of the service, facilities or equipment associated with the service or for damages caused by services, facilities or equipment furnished by such entity.
- l. The Company shall be entitled to take, and shall have no liability whatsoever for any action as deemed necessary or appropriate by the Company to bring the services or its practices into conformity with any rules, regulations, orders, decisions, or directives of the Federal Communications Commission or other governmental agency. The customer shall cooperate fully with the Company and take all actions, as may be requested by the Company, to comply with any such rules, regulations, orders, decisions or directives.
- m. Except as expressly provided in this Catalog, all services are provided "as is" and the Company disclaims all warranties, express or implied and in particular disclaims all warranties of non-infringement, merchantability, fitness for a particular purpose, and warranties related to equipment, material, service, or software. The Company also makes no warranty that the services will be uninterrupted or error-free, and Customers will hold the Company harmless for all such problems. Customers may not rely on statements of warrant about the Company's services; such statements are not authorized by the Company and are not a warranty by the Company.

#### 5. Cancellation of Service By A Customer

A customer may discontinue service, either in part or in its entirety.

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**2. GENERAL RULES AND REGULATIONS**

**B. Rules and Regulations (Cont'd)**

**6. Use of Service**

- a. The Company's services may not be used for the unlawful or unauthorized provision of telecommunications services.
- b. Service furnished by the Company may be used for one or more of the following:
  - for the transmission of communications by the customer;
  - for the transmission of communications by an authorized user as defined herein; or
  - for the transmission of communications to or from a customer of another common carrier, which has subscribed to the Company's communications services.
- c. The customer shall not use nor permit others to use the service in a manner that could impede or interfere with the services provided to others, that could harm the facilities of the Company or others, or that is inconsistent with any applicable law or regulations.
- d. No person, firm, corporation, agency, customer, authorized user or other entity shall resell nor permit others to resell the Company's services without the prior written consent of the Company.
- e. Use and restoration of the service furnished by the Company will be in accordance with Part 64, Subpart D of the Federal Communications Commission Rules.
- f. Customers are responsible for notifying the Company when new lines are added to their account. New lines will not receive the rates associated with the Customer's account until the Company has been notified to add those lines to the Customer's account. Calls placed over such new lines will be rated as Casual Caller service calls until the lines have been added to the Customer's account.
- g. The use of any feature including, but not limited to, call forwarding, on a planned and continuing basis to allow an originating caller to avoid long distance charges is prohibited.

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**2. GENERAL RULES AND REGULATIONS**

**B. Rules and Regulations (Cont'd)**

**7. Application for Service**

- a. The Company may require a Subscriber to sign an application form furnished by the Company and to establish his credit as provided in these Regulations, as a condition precedent to the initial establishment of such service. Company's acceptance of an order for service to be provided to an applicant whose credit has not been duly established, may be subject to the provisions as described elsewhere in this Catalog.
- b. The Company may also require a signed authorization from the Subscriber for additions to or changes in existing service for such a Subscriber.
- c. An application for service cancelled by the Subscriber or the Company prior to the establishment of the service applied for is subject to the Cancellation For Cause or Disconnection of Service (Customer Cancellation of Service) provisions as described elsewhere in this Catalog.
- d. Additional terms and conditions associated with application for service, if applicable, are specified elsewhere in this Catalog for the particular services affected.

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**2. GENERAL RULES AND REGULATIONS**

**B. Rules and Regulations (Cont'd)**

**8. Billing and Payment For Service**

- a. The customer is responsible for payment of all charges for services furnished to the customer and/or authorized users. This responsibility is not changed by virtue of any use, misuse, or abuse of the customer's service or customer-provided equipment or facilities by third parties, including, without limitation, the customer's employees or the public.
- b. Billing will be payable upon receipt. Amounts not paid within thirty (30) days after the invoice is rendered will be considered past due. Interest at the rate of up to one and one-half percent (1.5%) per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) may accrue upon any unpaid amount commencing five (5) days after the date the payment is past due. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's late payment charge applies to all past due amounts, if applicable.



## 2. GENERAL RULES AND REGULATIONS

### B. Rules and Regulations

#### 8. Billing and Payment For Service (Cont'd)

- c. Usage charges are billed after each usage cycle. In the event that the Company's usage recording system fails or is otherwise unavailable for all or part of any billing period, the Company shall be entitled to make a reasonable estimate of customer's usage of services in the period in question for billing purposes.
- d. Nonrecurring charges are payable when the service for which they are specified has been ordered. If an entity other than the Company (e.g., another carrier or supplier) imposes or will impose charges on the Company in connection with an ordered service, those costs will also be charged to the customer.
- e. If an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company in connection with the provision of any aspect of the service, the customer shall pay all such charges, either directly to the local access provider or to the Company. The Company, at its sole discretion, reserves the right to reimburse or waive such charges.
- f. All stated charges in this Catalog are computed by the Company exclusive of any federal, state, local, use, excise, gross receipts, sales or privilege taxes, duties, fees or similar liabilities. Such taxes, fees, etc., shall be paid by the customer.
- g. Any objections to billed charges must be promptly reported to the Company. Adjustments to invoices shall be made to the extent that circumstances exist which reasonably indicate that such charges are inappropriate.
- h. In the event the Company incurs fees or expenses in collecting, or attempting to collect any charges owed the Company, or to otherwise enforce the provisions in this Catalog, the customer will be liable to the Company for the payment of all such fees and expenses. Such fees and expenses may include, but are not limited to, attorney's fees, court and other costs, costs of investigation, and any other related expenses in connection therewith.

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2. GENERAL RULES AND REGULATIONS

- B. Rules and Regulations  
8. Billing and Payment For Service (Cont'd)  
i. Reserved For Future Use

(C)  
(D)

- j. Payment of bills for service may be made by any means mutually acceptable to the customer and the Company. Payment that is not honored or paid by the customer's designated financial institution will be considered as nonpayment. A charge will apply whenever a payment for service on an active account is not accepted by the customer's designated financial institution. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's return payment charge applies.

(D)

**CHARGE**

- |   |         |
|---|---------|
| • Returned Payment Charge, per occasion | \$10.00 |
|---|---------|
- k. If a check, draft, or other payment instrument remitted by a customer or authorized user is dishonored more than once during a 12-month period, the Company may refuse acceptance of further such payment methods and place the debtor on a cash basis. Under a cash basis, the Company may require payment in the form of U.S. currency, money orders, or an instrument that is guaranteed or issued by a third party that is acceptable to the Company.

2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations

8. Billing and Payment For Service (Cont'd)

l. The applicant or customer may be required to make a deposit to be held as a guarantee for the payment of charges for services furnished. When service is terminated, the amount of the deposit, with interests will be applied to any indebtedness to the Company. A deposit will be refunded or credited to the customer's account after 12 months if the customer has not been delinquent in payment. The Company will pay interest on deposits pursuant to the rules and regulations of the State of Idaho. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's deposit policy applies.

m. In the event that a customer's account becomes delinquent, the Company may require the prepayment of additional months of actual or estimated recurring and/or nonrecurring charges for the services ordered hereunder as a condition of the continued provision of all such services. The Company also reserves the right to eliminate or otherwise modify any discounts applicable to any service being supplied to the customer under such circumstances.

n. The following charge applies where billing capabilities exist. In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's duplicate bill policy applies.

- Residence, per account
  - Reprint on paper, per bill \$5.00
- Business, per account
  - Reprint on paper, per bill 5.00

In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's duplicate bill policy applies.

o. The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access the Company's services.

## 2. GENERAL RULES AND REGULATIONS

### B. Rules and Regulations (Cont'd)

#### 9. Change In Service Arrangement

When a change in service arrangement involves the use of facilities or services furnished by the Company, installation charges do not apply to the facilities or services continued in use. The Minimum Service Period for the facilities or services continued in use is determined by the date of the initial acceptance thereof.

#### 10. Restoration of Service

The use and restoration of service provided in emergency situations shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

#### 11. Inspection

The Company, or its authorized agents, may, upon reasonable notice, make such tests and inspections as may be necessary to determine that the premises are in compliance with the terms and conditions of this Catalog, and with installation, operational, or maintenance specifications of the Company. If requirements are not met, the Company may interrupt the service at any time, without penalty to the Company.

#### 12. Cancellation For Cause By The Company

- a. The Company may, upon notice, discontinue the furnishing of services to a customer, without incurring any liability, upon a violation of any of the provisions governing the furnishing of service under this Catalog or any applicable laws, rules or regulations, or upon non-payment of any sum owed to the Company.
- b. The Company may, upon notice, discontinue the furnishing of services to a customer without incurring any liability, if the Company determines that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, or services.

## 2. GENERAL RULES AND REGULATIONS

### B. Rules and Regulations

#### 12. Cancellation For Cause By The Company (Cont'd)

- c. The Company may, upon notice, discontinue the furnishing of services to a customer, without incurring any liability, if the customer:
- refuses to furnish information regarding the customer's credit-worthiness, its past or current use of common carrier services, or its planned use of services; or
  - provides false information pertaining to its credit-worthiness, its past or current use of common carrier services, or its planned use of services.
- d. The Company may immediately discontinue the furnishing of services to a customer, without incurring any liability, if the customer uses, or attempts to use, service with the intent to avoid payment, either in whole or in part, by rearranging, tampering with, or making connections to the Company's service which is not authorized by this Catalog or by using tricks, schemes, false or invalid accounts numbers, false credit devices, electronic devices, or any other fraudulent means or devices.
- e. The Company may immediately discontinue the furnishing of services to a customer upon order by any court, the Commission or any other duly authorized public authority, without incurring any liability, if a voluntary or involuntary proceeding is commenced by or against the customer in any jurisdiction seeking liquidation, reorganization or other relief under any bankruptcy or similar law; or if the customer makes an assignment for the benefit of creditors which is not dismissed within 60 calendar days of filing; or the customer generally does not pay, or is not able to pay their debts as they become due.
- f. The Company may immediately discontinue the furnishing of services to a customer upon at least seven days written notice, without incurring any liability, if the customer fails to perform or observe any regulation or obligation set forth under this Catalog and any such failure remains un-remedied after receipt of a notice from the Company informing the customer of such failure.
- g. Discontinuance of services by the Company pursuant to this section shall not relieve the customer of any Minimum Service Period obligations or any other obligation to pay the Company for charges due and owing for facilities and/or services furnished up to the time of discontinuance.
- h. The remedies set forth herein shall not be exclusive and the Company at all times shall be entitled to all rights available to it under either law or equity.

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## 2. GENERAL RULES AND REGULATIONS

### B. Rules and Regulations

#### 13. Restricted Service

- a. Under certain circumstances, as described below, a Customer's long distance service may be suspended, and the Customer routed to a receivable operator if the Customer has incurred significant pre-bill charges and one or more of the following apply:
  - The Customer does not have credit information available from one of the major credit reporting agencies;
  - the Customer has poor credit based on industry standards;
  - the Customer has not paid a bill in a timely manner; or
  - the Customer's usage resembles fraudulent usage.
- b. If the Customer is routed to a voice response unit, the Customer will be advised that their service has been restricted. The Customer will be provided the option of either: 1) making a prepayment using a credit card or 2) dialing a toll free number to speak with a collection representative.
- c. The receivables operator or collection representative will explain the reasons for the restricted service and the requirements for the Customer to resume unrestricted service. For example, if the Customer has not paid a bill in a timely manner (in compliance with the requirements of Payment of Charges as specified elsewhere in this Catalog), payment of the outstanding bill will be requested. The Company also may request a deposit or a demonstration that the Customer incurred similar charges with another carrier and paid such carrier in a timely manner.

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## 2. GENERAL RULES AND REGULATIONS

### B. Rules and Regulations (Cont'd)

#### 13. Testing and Adjustments

Upon reasonable notice, the facilities, equipment, and/or services provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

#### 14. Interconnection With Other Carriers

- a. Service furnished by the Company may be connected with services or facilities of another participating carrier, authorized user, or joint user. Such interconnection may be made at a Company terminal or entrance facility, at a terminal of another carrier, or at the premises of a customer or an authorized user. Service furnished by the Company is not part of a joint undertaking with such other carriers.
- b. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Company and other carriers shall be provided at the customer's expense. Upon written request and acting as his authorized agent, the Company will use its best efforts to make the necessary arrangements for such interconnection.
- c. Service furnished by the Company may be interconnected with the facilities or services of another carrier under the terms and conditions of tariffs/catalogs/price lists applicable to such connections. Service may not be arranged for resale by any customer, user, or other entity, without the prior written consent of the Company.
- d. The Company may order interconnection facilities and/or initiate the presubscription process on behalf of a customer if the customer furnishes the Company with a Letter of Agency. The customer's use of interconnection facilities shall conform to the regulations, terms, and conditions under which the carrier provides such access. The customer shall bear the ultimate responsibility for all aspects of the local interconnection facility including, but not limited to, ordering, testing, installation, maintenance, use, and payment of such facilities.

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**2. GENERAL RULES AND REGULATIONS**

**B. Rules and Regulations (Cont'd)**

**15. Usage Charges**

- a. Usage charges vary depending upon a combination of factors including; the time of day a call is placed, the distance between the calling and the called party, the duration of the call, and the network facilities over which the call was placed. Calls beginning in one rate period and ending in another will be billed at the rate applicable to each portion of the call.
- b. Chargeable time begins when the Company receives signaling to detect that the network connection between the calling party and the called party has been established. Chargeable time ends when either party "hangs up" thereby releasing the network connection.
- c. Unless otherwise specified, calls are measured and billed for an initial period of 60 seconds and timed in 60-second increments. Fractional minutes of use are rounded up to the next full minute. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.

**16. Monthly Recurring Charges**

Monthly Recurring Charges are fixed fees applicable to certain service offerings set forth herein. Such charges vary depending upon the physical requirements of the customer and the characteristics of the service arrangement utilized by the customer. Monthly recurring charges for dedicated access arrangements may include an amount charged by a local access provider. Customers may elect to be billed directly for local access facilities.

**17. Volume Discounts**

Customers whose total monthly usage equals or exceeds a minimum level may be eligible for a volume discount. The amount of the discount is generally based upon the customer's total monthly usage charges for all services; such usage may be measured for each rate period over all access lines in a service group. The Company reserves the right to discontinue Volume Discounts to customers who are delinquent in payment for services provided by the Company. Volume discounts are not applicable to monthly recurring charges, installation charges, fees for special features and functions, administrative or physical change charges, or minimum monthly usage charges.



## 2. GENERAL RULES AND REGULATIONS

### B. Rules and Regulations (Cont'd)

#### 18. Allowance For Interruptions

- a. The customer may be eligible for an Allowance for Interruption in service, subject to the following conditions:
  - (1) A Service Interruption shall be deemed to have commenced upon verifiable notification thereof by the customer to the Company, or when indicated by network control information actually known to the Company's personnel, whichever is earlier. Each such interruption shall terminate upon restoration of the affected service, as determined by the Company.
  - (2) An Allowance for Interruption shall be granted only for Service Interruptions resulting from the unavailability of the circuits arranged by the Company to the customer and shall not be granted if the interruption of any service is due to an outage or other defect occurring in the facilities furnished by any other carrier.
  - (3) An interruption period begins when the customer reports to the Company that the service has been interrupted and releases it for testing and repair. An interruption period ends when the service is restored. If the customer reports the service to be inoperative but declines to release it for testing and repair, the service is deemed to be impaired, but not interrupted.
  - (4) If the customer elects to use the services of another carrier after any of the above interruptions, or during a period when the customer is unable to place a call using the Company's services, the customer shall pay the charges for the alternative service used.
  - (5) For services that are subject to a monthly recurring charge, allowances for interruptions will be determined as follows:
    - (a) When service is interrupted for a period of less than two hours, no credit allowance will be given.
    - (b) When the service is interrupted for a period of two to 24 hours, the amount of the credit allowance shall not exceed 1/30 of the monthly recurring charge or charges for the circuit.
    - (c) When the service is interrupted for a period over 24 hours, the amount of the credit allowance shall not exceed 1/30 of the monthly recurring charge or charges for the circuit multiplied by the number of 24 hour periods during which the service was interrupted.

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## 2. GENERAL RULES AND REGULATIONS

### B. Rules and Regulations (Cont'd)

#### 18. Allowance For Interruptions

##### a.. (Cont'd)

- (6) Allowances for Interruptions shall be included in a subsequent monthly invoice. The amount of the credit allowance shall be determined by the Company and shall not exceed an amount equivalent to the proportionate charge for the period during which the service is interrupted. In no event shall usage charges be eligible for Allowances for Interruptions.
- (7) Allowances for Interruptions shall be granted upon a customer's request and at the Company's sole discretion. No credit allowances shall be made for:
  - (a) Interruptions that are caused by the negligence of the customer or others authorized by the customer to use the customer's service.
  - (b) Interruptions that are due to the failure of power, equipment, systems, or services not provided by the Company.
  - (c) Interruptions during any period during which the Company or its agents are not afforded access to the premises where access lines associated with the customer's service are located.
  - (d) Interruptions during any period when the customer or user has released the service to the Company for maintenance, rearrangement, or the implementation of a customer order.
  - (e) Interruptions during any period when the customer or user has refused to release the service for testing or repair.
  - (f) Interruptions during any period when the non-completion of calls is due to network busy conditions.
  - (g) Interruptions not promptly reported to the Company.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 14-03-CLC

**2. GENERAL RULES AND REGULATIONS**

**B. Rules and Regulations (Cont'd)**

**19. Unauthorized Access and Hacking**

Except for physical damage to customer's transmission facilities or customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, customer's equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a Catalog, schedule or other written agreement expressly states otherwise.

**20. Minimum Monthly Usage Charges**

Customers may be required to maintain a minimum usage level in order to receive discounted rates and charges. Unless otherwise specified, minimum usage charges are billed in advance and are not subject to volume or time-of-day discounts.

**21. Individual Case Basis**

Individual Case Basis Arrangements may be developed, see services listed elsewhere in this catalog.

**22. Special Services**

The Company provides discounted rates to employees, pensioners, officers, directors or board members and employees, pensioners, officers, directors or board members of affiliates of the Company who subscribe to the Company's services.

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the customer not contemplated in this Catalog. The terms of each contract shall be mutually agreed upon between the customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated customers.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 14-03-CLC

## 2. GENERAL RULES AND REGULATIONS

### B. Rules and Regulations

#### 22. Special Services (Cont'd)

Pursuant to the "Special Arrangements" section herein, the Company may enter into contracts for the use of all authorized Federal agencies; authorized Federal contractors; agency-sponsored universities and laboratories; and when authorized by law or regulation, state, local, and tribal Governments, and other organizations. All organizations listed in General Services Administration (GSA) Order ADM 4800.2E (as updated) are eligible.

#### 23. Special Taxes, Fees, Charges

Insofar as practicable, any sales, use, privilege, excise, franchise or occupation tax, costs of furnishing service without charge or similar taxes or impositions now or hereafter levied by the Federal, State, or Local government or any political subdivision or taxing authority thereof may be billed by the Company to its exchange customers on a pro rata basis in the areas wherein such taxes, impositions or other charges shall be levied against the Company.

##### Idaho Universal Service Fund Surcharge

The Company will charge its customers a surcharge as ordered by the Idaho Public Utilities Commission on all intrastate long distance calls on a per-minute basis.

#### 24. Natural Disaster Relief For Customers

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations (Cont'd)

25. Mileage Between Rate Centers

- a. The mileage between rate centers (for switched voice and data services) and Points of Presence (for Data Services) is calculated based on V & H coordinates as obtained by reference to National Exchange Carriers Association (NECA) Tariff No. 4.
- b. Method of Calculation

The airline mileage between two service locations is calculated as follows:

$$\text{Mileage} = \frac{\sqrt{(V1 - V2)^2 + (H1 - H1)^2}}{10}$$

Where V1 and H1 are the V and H coordinates of point 1 and V2 and H2 are the coordinates of point 2. The mileage is rounded up to an integer value to determine the airline mileage. 2.

26. Determination of Call Duration and Timing of Calls

- a. For Direct Dialed and Operator Station Calls, chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console. For Person-to-Person calls chargeable time begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
- b. Chargeable time ends when the connection is terminated.
- c. Chargeable time does not include the time lost because of known faults or defects in the service.
- d. The initial and additional timing periods for billing purposes vary by product and are specified in this Section, following.
- e. The Company will not bill for unanswered calls. When a customer indicates that he/she was billed for an incomplete call, CenturyLink will reasonably issue credit for the call.

**2. GENERAL RULES AND REGULATIONS**

**B. Rules and Regulations (Cont'd)**

**27. Time of Day Rate Periods**

For time of day sensitive services, the appropriate rates apply for day, evening and night/weekend calls based on the following chart:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	DAYTIME RATE PERIOD OR PEAK RATE PERIOD						
5:00 PM TO 10:59 PM	EVENING RATE PERIOD OR OFF PEAK RATE PERIOD					EVE	
11:00 PM TO 7:59 AM	NIGHT/WEEKEND RATE PERIOD OR OFF PEAK RATE PERIOD						

Day, Evening, and Night/Weekend times are determined by the local time of the location of the calling service point. Chargeable time for a rate period (e.g. 8AM-5PM) begins with the first stated hour (8AM) and continues to, but does not include, the second stated hour (5PM). The rate applicable at the start of chargeable time at the calling station applies to the call during the duration of the call that is applicable to that time period. If a call begins in one discount period and ends in another, the initial period discount applied is the discount in effect at the time the call is established. The charge for each additional minute of usage is the additional minute billing rate of the rate period in which the beginning of each minute occurs.

**28. Ownership of Facilities**

Title to all facilities provided by the Company in accordance with these regulations remains with the Company.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

**A. General Description of Services**

1. The long distance services contained within this Catalog are applicable to the furnishing of service and facilities for telecommunications services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC, Qwest LD Corp., Embarq Communications, Inc., and CenturyTel Long Distance, LLC).
2. These services enable customers to place long distance telephone calls within the State of Idaho. Unless otherwise expressly stated, all service descriptions and rates apply only to 1+ dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.
3. Services are provided on a full-time monthly basis and are available in all cities, subject to the availability of facilities and/or equipment. The Company reserves the right to refuse to provide service where facilities or equipment are not available or economically feasible.
4. Rates and charges for service vary depending upon the option selected by the customer. Certain service offerings may involve one or more of the following: a monthly recurring charge, a minimum monthly charge, charges for installation, special features, and/or charges for administrative or physical changes to a Service. At additional cost, certain service options offer a customer the ability to identify individual users and allocate the cost of his long distance service through the use of accounting codes.
5. Nothing herein, or in any other provision of this Catalog, or in any marketing materials issued by the Company shall give any person, including existing and prospective customers, or their transferees or assignees, any ownership interest or proprietary right in any given telephone number. If a customer terminates 800 service, any 800 number assigned to the customer by the Company will be forfeited by the customer.
6. Payphone Surcharges, Directory Assistance, and Operator Assisted rates and charges may apply in addition the rates herein. The rates and charges for these services appear in Section 6 of this Catalog.
7. General terms and conditions specified in Section 2 of this Catalog also apply.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 14-03-CLC

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

B. Casual Calling

1. Residential Dial Around

(D)  
(T)

a. General Description

This service allows a residential customer to complete calls between any two points within the state where the end user first dials CenturyLink’s carrier identification code (101XXXX).

b. Terms and Conditions

- (1) This service is provided in conjunction with the interstate Residential Dial Around service.

(T)  
(T)  
(D)

c. Rates and Charges

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC, f/k/a Qwest LD Corp.).

(N)  
|  
(N)

The per minute usage rates are as follows for 10-10-432 and 10-10-236:

(C)

**INTERLATA RATE    INTRALATA RATE**

- |                    |            |            |
|--------------------|------------|------------|
| • All Time Periods |            |            |
| - Per Minute       | \$0.20 (I) | \$0.20 (I) |



**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

B. Casual Calling

- 1. Residential Dial Around
- c. Rates and Charges (Cont'd)

(M)  
(N)  
(N)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a CenturyTel Long Distance, LLC).

(C-M1)

- (1) The customer receives up to 15 minutes of use per call for a flat rate fee as listed below. Calls exceeding 15 minutes of use will be billed the applicable per minute rate identified below.
- (2) All calls are timed in one-minute increments.

**PER CALL**

- Up to 15 Minutes of Use (MOU) Per Call \$0.75

**PER MINUTE RATE**

- Rate in Excess of 15 Minutes of Use (MOU) \$0.05

(C-M1)

(M) Material moved to Page 5.

(M1) Material moved from Page 5.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling

- 1. Residential Dial Around
- c. Rates and Charges (Cont'd)

(M)  
(N)  
(N)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a CenturyTel Long Distance, LLC).

(C-M1)

- (1) Calls are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute.
- (2) Intrastate service is only available with interstate service.

PER MINUTE RATE

- All Time Periods \$0.50

(C-M1)

(M) Material moved to Page 5.

(M1) Material moved from Page 6.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling

- 1. Residential Dial Around
- c. Rates and Charges (Cont'd)

(M)  
(N)  
(N)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.).

(C-M1)

- (1) Subject to network availability, Casual Caller Service may be used twenty-four hours a day for calls placed to numbers in the North American Dialing Plan areas by dialing "1015046 +" to access the Company's network. Casual Caller Service may not be used to complete "011" calls to international locations. By placing a call on the Company network, a Casual Caller accepts and agrees to the regulations and rates specified in this section.
- (2) Operator Service and Directory Assistance are not available with Casual Caller Service.
- (3) If the Company charges a customer Casual Caller rates in error, or through an error by the local telephone company, the account will be credited for the erroneous charges.

CHARGE

- Per Minute \$0.50

(C-M1)

(M) Material moved to Page 3.

(M1) Material moved from Pages 3 and 4.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

- B. Casual Calling (Cont'd) (N)  
(M)  
The following services are provided by CenturyLink Communications, LLC (f/k/a CenturyTel Long Distance, LLC). (M)  
(M)
2. Default Plans (N)
- a. Matchmaker (T)(M1)
- (1) General Description (T)
- Matchmaker is a basic switched toll service for residential customers billing less than \$10.00 per month. Calls are rated based upon time of day, day of week, distance of call and call duration and are billed in arrears.
- (2) Terms and Conditions (T)
- (a) This service is only offered as an addition to Matchmaker interstate service. (T)
- (b) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. (T)
- (3) Rates and Charges (T)
- |             | <b>PER MINUTE</b> |      |
|-------------|-------------------|------|
| • Residence | \$0.42            | (M1) |

(M) Material moved to Page 4.

(M1) Material moved from Calling Plans, Page 55.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling (Cont'd) (N)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC).

2. Default Plans (N)

b. CenturyLink 5¢/\$4.95 Plan (T)(M)

(1) General Description (T)

The CenturyLink 5¢/\$4.95 calling plan allows a residential customer to complete calls between any two points within the state and has monthly charges which are billed per month without regard to usage.

(2) Terms and Conditions (T)

(a) This plan is provisioned in conjunction with the interstate CenturyLink 5¢/\$4.95 calling plan under which CenturyLink provides interstate long distance usage that has monthly recurring fees. (T)

(b) Calls made using the CenturyLink 5¢/\$4.95 calling plan are billed in full minute increments. (T)

(c) When a customer designates the Company to their Local Exchange Company (LEC) as their presubscribed carrier and does not call the Company to select a calling plan for 1+ calls, the customer is charged the rates as shown below. (T)

(d) This plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation d/b/a CenturyLink QC. (T)

(e) This plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink 5¢/\$4.95 calling plan. (T)

(3) Rates and Charges (T)

PER MINUTE RATE

- All time Periods \$0.05 (M)

(M) Material moved from Calling Plans, Page 35.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel Services

The following services are provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC).

1. Residential Calling Card

a. Description

Residential Calling Card offers residential customers enhanced features and functions for use when traveling customers access the network by dialing a toll-free access number and an authorization code. To initiate a Calling Card call, the customer dials a toll free 800 number. The voice response unit (VRU) then instructs the customer to input the authorization code, which is the customer's billed to number plus four digits. After the proper verification of the authorization code, the VRU guides the customer through the available options. Two pricing options are available.

b. Terms and Conditions

This Calling Card is only available to customers subscribing to local service from a carrier other than CenturyLink.

c. Rates and Charges

All residential domestic calls are billed in full minute increments.

CHARGE

- All Time Periods, Per Minute[1]
  - Option 1 \$0.69
- Surcharge, Per Call
  - Option 1 1.25

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel Services (Cont'd)

2. 1-800-860-6000 Calling Service

a. Description

CenturyLink Calling Card offers residential customers enhanced features and functions for use when traveling customers access the network by dialing a toll-free access number and an authorization code. To initiate a Calling Card call, the customer dials a toll free 800 number (1-800-860-6000). The voice response unit (VRU) then instructs the customer to input the authorization code, which is the customer's billed to number plus four digits. After the proper verification of the authorization code, the VRU guides the customer through the available options. Two pricing options are available.

Two alternate billing options are available. Option 1 allows the customer to use the 1-800 number to place alternately billed calls at a special rate that is not sensitive to distance, time of day, or day of week. Option 2 allows the customer to use the 1-800 number to place alternately billed calls at special rates that are not sensitive to distance, time of day, or day of week. Option 2 differs from Option 1 in that the customer elects to pay a monthly rate, in lieu of paying a surcharge per call.

b. Terms and Conditions

This Calling Card is only available to customers subscribing to local service from a carrier other than CenturyLink.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel Services

2. 1-800-860-6000 Calling Service (Cont'd)

c. Rates and Charges

All residential domestic calls are billed in full minute increments.

	<b>CHARGE</b>
• All Time Periods, Per Minute[1]	
- Option 1	\$0.69
- Option 2	0.25
• Surcharge, Per Call	
- Option 1	1.25
	<b>MONTHLY CHARGE</b>
- Option 2	\$1.00

[1] In addition, an Operator Surcharge will apply, if appropriate, as specified in Section 6.



3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel Services

The following services are provided by CenturyLink Communications, LLC (f/k/a CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance).

Card Service(s) allows a Customer to place a long distance call to any geographical area in the United States from an access line and receive the bill for said call(s) placed on an assigned calling card billing number.

3. Traveler's Card

Traveler's Card is used for calling from any touchtone telephone to any valid telephone number in the United States. Call charges are billed to the Customer. Calls are billed in full minute increments.

Rates and Charges

CHARGE[1]

- Per Call \$0.60
- Per Minute 0.21

4. Phone Home Card

Phone Home Card is available for calling from any touchtone telephone to a pre-determined list of up to ten valid telephone numbers. Calls are billed in full minute increments.

Rates and Charges

CHARGE[1]

- Per Call \$0.75
- Per Minute Day 0.20
- Per Minute Evening 0.18
- Per Minute Night/Weekend 0.16

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel Services

5. Simple 20¢ Calling Card

Simple 20¢ Calling Card is available for calling from any touchtone telephone to any valid domestic telephone number in the United States. Call charges are billed to the Customer. Calls are billed in full minute increments.

Rates and Charges

CHARGE[1]

- Per Call \$0.00
- Per Minute 0.20

6. Standard Calling Card

Standard Calling Card is available for calling from any touchtone telephone to any valid domestic telephone number in the United States. Call charges are billed to the Customer. Calls are billed in full minute increments.

Rates and Charges

CHARGE[1]

- Automated \$0.79
- Operator Assisted 2.25
- Person-to-Person 4.90
- Per Minute 0.55

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel Services

7. Easy Talk Calling Card

Easy Talk Calling Card is an outbound calling card service designed for Residential Customers. The Easy Talk Calling Card allows a Residential Customer to place a long distance call to any geographical area in the State from an access line and receive the bill for said call on an assigned calling card billing account. Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute. This service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this product. The Easy Talk Calling Card rates do not include any payphone and operator surcharges that are incurred by the Customer.

Rates and Charges

CHARGE[1]

- Monthly Recurring \$1.00
- Per Minute 0.25

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel Services

8. Prepaid Calling Card Service

CenturyTel Prepaid Calling Card Service is a prepaid travel card account service that provides access for outbound voice grade telecommunications.

Exclusions. The following call types may not be completed with CenturyTel's Prepaid Calling Card Service:

- Calls to 700 numbers
- Calls to 800 numbers
- Calls to 900 numbers
- Busy Line Verify and Busy Line Interrupt
- Calls requiring the quotation of time and charges
- All Operator Services Calls
- Conference Calls
- Directory Assistance Calls

Except as may be specifically referenced therein, calls made utilizing CenturyTel's Prepaid Calling Card Services are not included in any specialized service offerings nor promotions.

Service is available twenty-four hours a day, seven days a week. The number of available Prepaid Calling Card account numbers is subject to technical limitations. Such card accounts will be offered to Customers on a first come first serviced basis. Printed material associated with Prepaid Calling Card Service will include the name of CenturyTel Long Distance, LLC and the 800 Customer Service number.

Prepaid Calling Card Service is accessed using the 800 number printed on the card. All calls must be charged against a Prepaid Calling Card that has a sufficient available balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted; such announcements will occur five minutes and two minutes before the balance will be depleted, based on the termination location of the call. Calls in progress will be terminated by the Company if the balance on the card is insufficient to continue the call. Prepaid Calling Cards will expire 90 days from the issuance date. Prepaid Calling Cards are able to be replenished should they be consumed or expire. Calls are charged in full minute increments for the first minute and all subsequent minutes.

Rates and Charges

	<b>CHARGE</b>
• Per Minute	\$0.10
Card Increments	
- 100 Minutes/\$10	200 Minutes/\$20      300 Minutes/\$30
- 400 Minutes/\$40	500 Minutes/\$50

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel Services

9. Calling Card Administrative Fee

The Company will assess a Calling Card Administrative fee to recover certain costs associated with certain operational issues relating to the provisioning and billing of calling card services.

This charge applies to all Calling Card Customers of the Company and will be billed on a monthly basis.

The Administrative fee applies in addition to all other monthly recurring, per-minute charges and per call surcharges applicable as defined in the calling card services offerings.

Rates and Charges

**CHARGE**

- Administrative Fee \$2.99

NOTICE

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TRANSMITTAL NO. 14-03-CLC

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans

The following plans are provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp.).

1. Reserved For Future Use

(T)(M)

(M)

(M) Material moved to Page 83.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

2. Reserved For Future Use

(T)(M)

(M)

(M) Material moved to Section 103, Page 23.

**NOTICE**  
**THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.**  
**TRANSMITTAL NO. 18-07-CLC**

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

3. Reserved For Future Use

(T)(M)

(M)

(M) Material moved to Section 103, Page 24.

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**THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.**  
**TRANSMITTAL NO. 18-07-CLC**



**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

4. CenturyLink Unlimited

a. General Description

The CenturyLink Unlimited calling plan will allow a residential customer to complete direct dialed voice calls between any two points within the state for a flat rated monthly charge which is billed per month without regard to usage.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink Unlimited calling plan under which CenturyLink provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan, are specified in the CenturyLink RSS.
- (2) The CenturyLink Unlimited calling plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Unlimited calling plan for residential customers.
- (3) Calls made using the CenturyLink Unlimited calling plan are billed in full minute increments.
- (4) The monthly recurring charge will be billed, in advance, and will apply beginning with customer's first invoice after ordering the CenturyLink Unlimited calling plan. The monthly fee provides unlimited direct dialed in-state long distance calling each month. The monthly recurring charge set forth below will apply for this intrastate plan. This charge is in addition to the monthly recurring charge applicable to the corollary interstate CenturyLink Unlimited calling plan.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 14-03-CLC

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

**D. Calling Plans**

**4. CenturyLink Unlimited**

**b. Terms and Conditions (Cont'd)**

- (5) Certain restrictions apply. The CenturyLink Unlimited calling plan may not be used in conjunction with the following: auto dialers, prolonged long distance Internet access connections, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor customer's usage to ensure that customer's use of the CenturyLink Unlimited calling plan is consistent with the applicable restrictions. If the Company determines customer is in violation of above listed restrictions, customer shall forfeit eligibility for rates under this plan and will be moved to a usage sensitive plan of customer's choice.
- (6) If customer's usage exceeds 5,000 Minutes Of Use in any month, customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of customer to demonstrate to the Company that customer's use was not a violation of any of the restrictions.
- (7) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (8) Where billing facilities exist, call detail is not provided on the customer's paper invoice unless the customer contacts the Company and requests that their call detail appear on their paper bill from CenturyLink.

**c. Rates and Charges**

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods - Per Minute	—	—
	<b>MONTHLY RATE</b>	
• Per Line	\$10.00	

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

5. Home Phone Unlimited LD

a. General Description

The Home Phone Unlimited LD calling plan will allow a residential customer to complete direct dialed voice calls between any two points within the state. The Home Phone Unlimited LD offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate Home Phone Unlimited LD calling plan under which the Company provides interstate long distance usage and has flat rated monthly charges which are billed per month without regard to usage. All other rates, terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan, are specified in the CenturyLink RSS.
- (2) The Home Phone Unlimited LD calling plan is only available on an intrastate basis when the customer has subscribed to the interstate Home Phone Unlimited LD calling plan for residential customers.
- (3) Calls made using the Home Phone Unlimited LD calling plan are billed in full minute increments.
- (4) The monthly recurring charges set forth below will apply for this intrastate plan. These charges are in addition to the monthly recurring charges applicable to the corollary interstate Home Phone Unlimited LD calling plan.
- (5) In order to be eligible for this offer, customers must have a qualifying Qwest Corporation d/b/a CenturyLink QC local exchange service package. The eligible local exchange service packages are:
  - HomePhone package (PGOQU)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS****D. Calling Plans****5. Home Phone Unlimited LD****b. Terms and Conditions (Cont'd)**

- (6) Certain restrictions apply. The Home Phone Unlimited LD calling plan may not be used in conjunction with the following: auto dialers, prolonged long distance Internet access connections, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Home Phone Unlimited LD calling plan may not be used in conjunction with usage from multi-party conference calls. A customer may not use this service for connection to data service or for any other use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line. The customer may not use this service for commercial use. The Company may monitor customer's usage to ensure that customer's use of the Home Phone Unlimited LD calling plan is consistent with the applicable restrictions. If the Company determines the customer has violated the terms and conditions of the service, the customer's long distance service will be suspended.
- (7) If customer's usage exceeds 5,000 Minutes of Use in any month, customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of customer to demonstrate to the Company that customer's use was not a violation of any of the restrictions.
- (8) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (9) Where billing facilities exist, monthly call detail information will not appear on the customers invoice each month unless the customer notifies the Company to request that call detail be shown on their monthly invoice.

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**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

**D. Calling Plans**

**5. Home Phone Unlimited LD (Cont'd)**

**c. Rates and Charges**

	<b>PER MINUTE INTERLATA RATE</b>	<b>PER MINUTE INTRALATA RATE</b>
• All Time Periods		
- Per Minute	\$0.00	\$0.00
		<b>INTRASTATE MONTHLY RATE</b>
• Per Line		\$3.00

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D. Calling Plans (Cont'd)

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(M) Material moved to Section 103, Page 25.

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E. Calling Plans

The following plans are provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC).

1. All-America Plan Service

a. General Description

All-America Plan Service provides facilities to complete calls between any two points within the State.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate All-America Plan.
(2) This plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation d/b/a CenturyLink QC.

c. Rates and Charges

The per-minute usage rates are as follows:

Table with 3 columns: DAY, EVENING, NIGHT/WEEKEND. Rows for INTERLATA and INTRALATA rates, and TIME PERIODS (Day, Evening, Night/Weekend).

[1] To, but not including, the times shown.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

2. Option T

a. General Description

Option T will allow a residential customer to complete calls between two points within the state. There will be one flat rate for all times of day.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate Option T plan.
- (2) This plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation d/b/a CenturyLink QC.
- (3) The customer is allowed multiple Option T plans on an account with two lines on each plan.

c. Rates and Charges

The per minute usage rates are as follows:

	INTERLATA	INTRALATA
• All Time Periods		
- Per Minute	\$0.10	\$0.10
	<b>MINIMUM MONTHLY CHARGE BILLED</b>	
• Monthly Minimum		
- Per Line	\$3.00	

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E. Calling Plans (Cont'd)

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E. Calling Plans (Cont'd)

6. CenturyLink Unlimited

a. General Description

The CenturyLink Unlimited calling plan will allow a residential customer to complete direct dialed voice calls between any two points within the state for a flat rated monthly charge which is billed per month without regard to usage.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink Unlimited calling plan under which the Company provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan, are specified in the CenturyLink RSS.
- (2) The CenturyLink Unlimited calling plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Unlimited calling plan for residential customers.
- (3) Calls made using the CenturyLink Unlimited calling plan are billed in full minute increments.
- (4) The monthly recurring charge will be billed, in advance, and will apply beginning with customer's first invoice after ordering the CenturyLink Unlimited calling plan. The monthly fee provides unlimited direct dialed in-state long distance calling each month. The monthly recurring charge set forth below will apply for this intrastate plan. This charge is in addition to the monthly recurring charge applicable to the corollary interstate CenturyLink Unlimited calling plan.

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**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans

- 6. CenturyLink Unlimited
  - b. Terms and Conditions (Cont'd)

- (5) Certain restrictions apply. The CenturyLink Unlimited calling plan may not be used in conjunction with the following: auto dialers, prolonged long distance Internet access connections, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor customer's usage to ensure that customer's use of the CenturyLink Unlimited calling plan is consistent with the applicable restrictions. If the Company determines customer is in violation of above listed restrictions, customer shall forfeit eligibility for rates under this plan and will be moved to a usage sensitive plan of customer's choice.
- (6) If customer's usage exceeds 5,000 Minutes Of Use in any month, customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of customer to demonstrate to the Company that customer's use was not a violation of any of the restrictions.
- (7) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (8) Call detail is provided.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods - Per Minute	—	—
	<b>MONTHLY RATE</b>	
• Per Line	\$10.00	

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans (Cont'd)

7. Reserved For Future Use

(T-M)

(M) Material moved to Casual Calling, Page 6.1.

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E. Calling Plans (Cont'd)

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E. Calling Plans (Cont'd)

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**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

**F. Calling Plans**

The following plans are provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.).

**Message Telecommunications Service (MTS)**

Message Telecommunications Services (MTS) are available to residential customers whose local service is provided by a CenturyLink LOC company. Customers must select the Company as their primary exchange carrier. These rates will apply as long as the customer remains a CenturyLink LOC customer.

A customer's phone line may not be classified as a "business", "public" or "semi-public" line. If the Company determines the service is not being used for individual residential service, or if use of the service in any other way violates the conditions of the service to which the customer is subscribed, the subscriber will be ineligible for this service and the Company may terminate the subscriber's account immediately, upon notice.

MTS is not available in group or multi-family housing, including but not limited to housing associated with educational institutions or military barracks.

Dial-1 usage does not include usage associated with calls which are pay for use, including calls to 900, 976, 555 and 700 numbers; calls to Directory Assistance and operator assistance, including emergency interrupt; and toll free service.

Operator Services and Directory Assistance are available with MTS under the terms and conditions specified in the Section 6 of this Catalog. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein, unless otherwise specified in the rates section for a particular Service.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

F. Calling Plans (Cont'd)

1. Solutions Service

Solutions Services are add-ons to the Company's interstate offering. These services are available only through CenturyLink LOC to CenturyLink LOC residential customers who have selected the Company as their Primary Interexchange Carrier. Customers must subscribe to Solutions Service for both the interstate and intrastate long distance service. Applicable interstate rates are located in the Company's Rates and Services Schedules.

The Solutions Service rates will apply as long as the customer remains a CenturyLink LOC customer and subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to a Solutions Service and will be switched, upon notice, to Standard Weekends Option B as set forth in this Section, unless specified otherwise elsewhere in this Catalog for a particular service.

a. Reserved For Future Use

(T)(M)

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(M) Material moved to Section 103, Page 52.

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- F. Calling Plans
  - 1. Solutions Service (Cont'd)
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F. Calling Plans

1. Solutions Service (Cont'd)

c. Personal Solutions with International

(1) General Description

A customer who subscribes to Personal Solutions with International pays a monthly recurring charge each month and a Per Minute rate for all interstate and/or intrastate Dial-1 usage. The customer will also receive selected lower international rates.

(2) Terms and Conditions

(a) When a customer subscribes multiple lines to Personal Solutions with International, at least one of every two lines must meet the eligibility requirements specified below. For example, when a customer subscribes either three or four lines to this service, at least two of those lines must meet the eligibility requirements. The customer's lines may be at the same or different locations provided that the eligibility requirements are met.

(b) To be eligible for Personal Solutions with International, the customer must subscribe to one of the following CenturyLink LOC services: 1) Solutions-Residence Package Personal II Solution with two of the following features: Voicemail, LineGuard, Privacy ID[1] or Home Phone Warranty; 2) Solutions-Residence Package Clear Solution with LineGuard; 3) Solutions-Residence Package Core Solution with Voicemail and LineGuard; 4) Solutions-Residence Package Core Solution Plus with two of the following features: Voicemail, LineGuard or Home Phone Warranty; or 5) Solutions – Residence Package Special Plan Bundle.

(C)

(3) Rates and Charges

PER MINUTE

- Dial-1-Rate \$0.08

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective February 28, 2015, Privacy ID is grandfathered and no longer qualifies customers for this service.

(N)  
(N)

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

F. Calling Plans

1. Solutions Service (Cont'd)

d. Bonus 30 (SB4)

(1) General Description

Bonus 30 customers will receive up to 30 minutes of state-to-state, in-state, and/or intraLATA Dial-1 long distance usage at no charge each month. Unused minutes cannot be carried over to the next month. Any usage above the 30 minutes will be charged a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls. There is no monthly recurring charge associated with this product.

(2) Terms and Conditions

- (a) When a customer subscribes multiple lines to Bonus 30, at least one of every two lines must meet the eligibility requirements specified below. For example, when a customer subscribes to this service for either three or four lines, at least two of those lines must meet the eligibility requirements. The customer's lines may be at the same or different locations provided that the eligibility requirements are met.
- (b) To be eligible for Bonus 30, customers must subscribe to one of the following CenturyLink LOC services: 1) any calling feature, 2) Voicemail, or 3) the Solutions-Residence Package Safe and Sound II Solution.
- (c) The following rate periods apply: Monday – Friday, All Hours; Saturday, All Hours; Sunday, All Hours.

(3) Rates and Charges

**PER MINUTE**

- For Usage Up To 30 Minutes \$0.00
- For Usage Above 30 Minutes,  
All Hours, Monday through Friday 0.23 (I) (C)
- For Usage Above 30Minutes,  
All Hours, Saturday and Sunday 0.18 (I) (C)

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

(D)



**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

F. Calling Plans

1. Solutions Service (Cont'd)

e. International Long Distance

(1) General Description

A customer who subscribes to International Long Distance will pay a flat per minute rate on all Dial-1 domestic intrastate and interstate calls, 24 hours a day, seven days a week. A monthly recurring charge is applicable.

(2) Terms and Conditions

To be eligible for International Long Distance, customers must subscribe to an international calling plan offered by the Company. Customers who subscribe to International Long Distance and subsequently cancel their qualifying international calling plan needed to maintain eligibility for International Long Distance will be switched to 8 Cents Plan as set forth elsewhere in this Catalog.

(3) Rates and Charges

**PER MINUTE**

- Dial-1-Rate \$0.14 (I)

**PER MONTH**

- Monthly Recurring Charge \$13.95 (I)

The monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's Rates and Services Schedules.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

F. Calling Plans (Cont'd)

2. Standard Weekends

a. General Description

Customers who are subscribed to Standard Weekends will pay a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls, and a monthly recurring charge.

b. Terms and Conditions

- (1) Customers subscribed to any Solutions Service who discontinue any or all of the qualifying services and/or features and consequently no longer meet the eligibility requirements for that service will be switched to this product. Customers may discontinue this product at any time by subscribing to another residential service for which they meet the eligibility requirements.
- (2) The following rate periods apply: Monday – Friday, All Hours; Saturday, All Hours; Sunday, All Hours.

c. Rates and Charges

**PER MINUTE**

- Monday - Friday \$0.44 (I)
- Saturday 0.29 (I)
- Sunday 0.14 (I)

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

F. Calling Plans (Cont'd)

3. Easy Talk 50

a. General Description

A customer who subscribes to Easy Talk 50 will pay a monthly recurring charge (MRC) and will receive up to 50 minutes of state-to-state, in-state, and/or intraLATA Dial-1 long distance usage at no additional charge each month. Unused minutes cannot be carried over to the next month. Any usage above the 50 minutes will be charged a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls.

b. Terms and Conditions

When a customer subscribes multiple lines to Easy Talk 50, at least one of the lines at each location must meet the eligibility requirements. The monthly recurring charge applies per account, per location.

c. Rates and Charges

	<b>PER MINUTE</b>
• For Usage Up To 50 Minutes	\$0.00
• For Usage Above 50 Minutes, All Hours, Monday through Friday	0.199 (I)
• For Usage Above 50 Minutes, All Hours, Saturday and Sunday	0.199 (I)

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

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G. Calling Plans

The following plans are provided by CenturyLink Communications, LLC (f/k/a CenturyTel Long Distance, LLC).

1. Reserved For Future Use

(T-M)

(M) Material moved to Casual Calling, Page 6.



**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

/ G. Calling Plans (Cont'd)

2. Matchmaker Gold

a. General Description

Matchmaker Gold is a basic switched 1+ toll service for residential and small business users. Calls are rated based upon time of day, day of week, distance of call and call duration and are billed in arrears. This service is only offered as an addition to Matchmaker Gold interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

b. Per Period Rates

The per-period rates for this service are the same as those found in Matchmaker, preceding.

c. Volume Discounts

A 10% discount applies to monthly dollar amounts after \$10.

A 25% discount applies to monthly dollar amounts after \$25.

d. Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Standard Calling Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

e. Multiple Locations

The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyLink Matchmaker Gold Service.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

3. 250 For 5 Plan

a. General Description

250 for 5 Plan is an outbound direct dial service designed for residential customers. Customers of this plan receive 250 minutes of interstate and intrastate long distance usage.

b. Terms and Conditions

- (1) All usage must be consumed within one billing cycle month (30 days) and no usage will be carried over to an additional month. Customers must order this service through valid payment centers of the Company or an agent on a monthly basis.
- (2) Calls are consumed in one (1) minute increments.
- (3) Customers of this plan must also order the corresponding interstate 250 for 5 Plan.

c. Rates and Charges

**PER MONTH**

- Monthly Recurring Charge \$5.00

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

4. CenturyLink Simple

a. General Description

CenturyLink Simple is an outbound direct dial product designed for residential customers. Customers can choose one of the two options listed below, depending on their calling needs.

b. Terms and Conditions

- (1) This service is only offered in conjunction with interstate service.
- (2) Calls for this service are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

c. Rates and Charges

Customers that choose the CenturyLink Simple option will be charged an interstate monthly recurring charge in exchange for the reduced per minute rate listed below.

	<b>PER MINUTE</b>
• Per Minute Rate	\$0.119
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$8.95 (I)

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

5. CenturyLink Unlimited Prepaid Plan

a. General Description

CenturyLink Unlimited Prepaid Plan customers will receive unlimited residential intrastate long distance voice usage. Customers will be billed one month in advance for this service. Billing for this service will be done through valid payment centers only. Customers of this plan must also order the corresponding interstate CenturyLink Unlimited Prepaid Plan.

b. Terms and Conditions

New and existing customers are eligible for this service if they meet the following requirements:

- (1) This service will be discontinued at the end of one billing cycle if the customer does not prepay for the service at one of the Company's authorized retail location where the service request with first initiated unless notified by the Company to make payment at another location.
- (2) The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage.
- (3) For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 2,000 minutes per month of intrastate and/or interstate service per line.
- (4) All overage charges will be billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (5) Customers may utilize this service for both intraLATA and interLATA long distance service.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 14-03-CLC

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans

5. CenturyLink Unlimited Prepaid Plan

b. Terms and Conditions (Cont'd)

- (6) This plan cannot be used for any use inconsistent with residential service.
- (7) Unlimited plan usage does not include calls used for general business purposes, multi-party conference calls, calls to 900 numbers, directory assistance, calling card, operator services, international calling, commercial facsimile, auto-dialing, chat rooms, transcriptions, call centers and/or direct telemarketing centers. Calls to residential toll-free accounts are not included in this Unlimited plan.
- (8) In order to be eligible for this plan, the Company must be able to verify that the customer meets these eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and without prior notice will be placed on an alternative plan or will have their service suspended, restricted or canceled.
- (9) The monthly rate for this plan does not include applicable taxes, surcharges or fees.
- (10) This plan is not available for resale.

c. Rates and Charges

PER MONTH

- Monthly Recurring Fee[1] \$15.00

[1] The Monthly Recurring charge equals the combined service charge for interstate and intrastate long distance service.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

6. CenturyLink Unlimited Plan

a. General Description

CenturyLink Unlimited Plan customers will receive unlimited residential intrastate long distance voice usage. Customers will be billed one month in advance for this service. Customers of this plan must also subscribe to the corresponding interstate CenturyLink Unlimited Plan.

The customer will only be billed the monthly recurring fee once for the combined service of the interstate and intrastate product.

b. Terms and Conditions

New and existing customers are eligible for this service if they meet the following requirements:

- (1) Customers must subscribe to CenturyLink Long Distance as well as to a residential local service offering by the Company's affiliated local exchange entity. The customer must also receive billing for each of these services from the Company's affiliated local exchange carrier.
- (2) The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage.
- (3) For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line.
- (4) All overage charges will be billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (5) Customers must presubscribe to CenturyLink Long Distance for both intraLATA and interLATA long distance service.
- (6) This plan cannot be used for any use inconsistent with residential service.
- (7) This plan is not available to customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the customer establishes separate billing accounts for each line.

NOTICE

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TRANSMITTAL NO. 14-03-CLC

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans

6. CenturyLink Unlimited Plan

b. Terms and Conditions (Cont'd)

- (8) Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan. Student lines billed separately from the educational institution will be eligible for this service.
- (9) Unlimited plan usage does not include calls used for general business purposes, multi-party conference calls, calls to 900 numbers, directory assistance, calling card, operator services, international calling, commercial facsimile, auto-dialing, chat rooms, transcriptions, call centers and/or direct telemarketing centers. Calls to residential toll-free accounts are not included in this Unlimited plan.
- (10) In order to be eligible for this plan, the Company must be able to verify that the customer meets these eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and without prior notice, will be placed on an alternative plan or will have their service suspended, restricted or canceled.
- (11) The monthly rate for this plan does not include applicable taxes, surcharges or fees.
- (12) This plan is not available for resale.

c. Rates and Charges

	<b>PER MINUTE</b>
• Facsimile, Data & Modem Services	\$0.1000
	<b>PER MONTH</b>
• Monthly Recurring Fee[1]	\$30.95 (I)

[1] The Monthly Recurring charge equals the combined service charge for interstate and intrastate long distance service.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

7. Continental Connect

a. General Description

Continental Connect is an outbound direct dial product designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) Calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (2) This service is offered in conjunction with interstate service.

c. Rates and Charges

	PER MINUTE RATE
MILEAGE RANGE - ALL	
• Intrastate, Initial Minute	\$0.139
• Intrastate, Each Additional Minute	0.139
<b>PER MONTH</b>	
• Monthly Recurring Charge	\$5.95



**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

8. Easy Talk

a. General Description

Easy Talk is an outbound direct dial flat rate service designed for residential Customers for the completion of all direct dialed intrastate calls.

b. Terms and Conditions

- (1) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (2) This service is offered in conjunction with interstate service.

c. Rates and Charges

**PER MINUTE**

- Usage Rate \$0.28 (I)

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

9. Easy Talk 100

a. General Description

Easy Talk 100 is an outbound direct dial product designed for residential customers. The customer receives 100 minutes of interstate and intrastate direct dialed calling per month for a fixed fee.

b. Terms and Conditions

- (1) If the customer does not fully utilize the initial 100 minutes of use in any given month, the balance is not carried forward for subsequent month's usage.
- (2) All calls are measured in one-minute increments.
- (3) Calls in excess of the 100 minutes of use will be billed the applicable per minute rate identified below.
- (4) This service is offered in conjunction with interstate service.

c. Rates and Charges

**PER MINUTE**

- Rate in Excess of 100 Minutes  
of Use (MOU) Per Month \$0.169 (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

10. Easy Talk 200

a. General Description

Easy Talk 200 is an outbound direct dial product designed for residential customers. The customer receives 200 minutes of interstate and intrastate direct dialed calling per month for a fixed fee.

b. Terms and Conditions

- (1) If the customer does not fully utilize the initial 200 minutes of use in any given month, the balance is not carried forward for subsequent month's usage.
- (2) All calls are measured in one-minute increments.
- (3) Calls in excess of the 200 minutes of use will be billed the applicable per minute rate identified below.
- (4) This service is offered in conjunction with interstate service.

c. Rates and Charges

	<b>PER MINUTE</b>
• Rate in Excess of 200 Minutes of Use (MOU) Per Month	\$0.169 (I)
	<b>PER MONTH</b>
• Monthly Recurring Charge, (Initial 200 Minutes of Use Per Month)	\$15.00 (I)

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

11. Easy Talk 300

a. General Description

Easy Talk 300 is an outbound direct dial product designed for residential customers. The customer receives 300 minutes of interstate and intrastate direct dialed calling per month for a fixed fee.

b. Terms and Conditions

- (1) If the customer does not fully utilize the initial 300 minutes of use in any given month, the balance is not carried forward for subsequent month's usage.
- (2) All calls are measured in one-minute increments.
- (3) Calls in excess of the 300 minutes of use will be billed the applicable per minute rate identified below.
- (4) This service is offered in conjunction with interstate service.

c. Rates and Charges

	<b>PER MINUTE</b>
• Rate in Excess of 300 Minutes of Use (MOU) Per Month	\$0.149 (I)
	<b>PER MONTH</b>
• Monthly Recurring Charge, (Initial 300 Minutes of Use Per Month)	\$19.00 (I)

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

12. Easy Talk Toll Free

a. General Description

Easy Talk Toll Free is an inbound 800 service designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute.

c. Rates and Charges

	PER MINUTE
• Inbound 800 Intrastate, Initial Minute	\$0.10
• Each Additional Minute	0.10
MONTHLY RECURRING CHARGE	
• Per Month	\$2.95

**CenturyLink Communications, LLC**  
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G. Calling Plans (Cont'd)

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**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

14. Simple Long Distance A

a. General Description

Simple Long Distance A is an outbound direct dial flat rate service designed for residential customers for the completion of all direct dialed intrastate calls.

b. Terms and Conditions

- (1) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (2) This service is offered in conjunction with interstate service.

c. Rates and Charges

**PER MINUTE**

- All Time Periods \$0.025

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

15. Take 5 Minutes

a. General Description

Take 5 Minutes is an outbound direct dial product designed for residential customers.

b. Terms and Conditions

- (1) Calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (2) This service is offered in conjunction with interstate service.

c. Rates and Charges

<b>MILEAGE RANGE - ALL</b>	<b>PER MINUTE RATE</b>
• Intrastate, Initial Minute	\$0.12 (I)
• Intrastate, Each Additional Minute	0.12 (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.



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**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

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16. Reserved For Future Use

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**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans

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**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

17. Economy Pack Long Distance Plan

a. General Description

The Economy Pack Long Distance plan is a direct dial outbound service for residential customers. Customers will receive thirty (30) minutes of intrastate and interstate long distance voice usage. Customers will be billed a monthly recurring charge (some restrictions may apply as outlined below) for this service. This plan is only available to customers who also subscribe to the residential service plan offered by the Company's affiliated local exchange entity. All calls over the initial thirty (30) minutes will be billed based upon the rates following.

(T)

This service is only offered in conjunction with the corresponding interstate Economy Pack Long Distance Plan.

b. Terms and Conditions

New and existing customers are eligible for this service if they meet the following requirements:

- (1) Customers must subscribe to CenturyLink Long Distance and also subscribe to the Economy Pack Local Service Plan offered by the Company's affiliated local exchange entity which has a monthly recurring charge. The customer must also receive billing for each of these services from the Company's affiliated local exchange carrier.
- (2) All overage charges will be billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (3) Customers must presubscribe to CenturyLink Long Distance for both intraLATA and interLATA long distance service.
- (4) This plan cannot be used for any use inconsistent with residential service.
- (5) In order to be eligible for this plan, the Company must be able to verify that the customer meets these eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and without prior notice will be placed on an alternative plan or will have their service suspended, restricted or canceled.
- (6) The monthly rate for this plan does not include applicable taxes, surcharges or fees.
- (7) This plan is not available for resale.

(T)

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**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans

17. Economy Pack Long Distance Plan (Cont'd)

c. Applicable Exchanges

Applicable exchanges are listed in the affiliate Company's local exchange tariff.

d. Rates and Charges

	<b>PER MINUTE</b>
• Per Minute Rate	\$0.0800 (I)
	<b>PER MONTH</b>
• Monthly Recurring Charge[1]	\$0.00

[1] The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

### **3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

#### H. Calling Plans

(N)

##### 1. Home Phone II Unlimited

###### a. General Description

Home Phone II Unlimited long distance customers will receive unlimited interstate and intrastate Dial-1 voice usage for a monthly recurring charge. A 10 cent per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

###### b. Terms and Conditions

- (1) Unlimited Dial-1 calling is available only for typical residential voice usage. Home Phone II Unlimited long distance may not be used for any purpose inconsistent with typical residential domestic voice usage, including calls to 900 numbers, directory assistance, calling card, operator services, toll free calling services, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. Single path calls that originate into multi-party conference calls are allowed although the customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.
- (2) This plan is not available to customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the customer establishes separate billing accounts for each line. A monthly recurring charge applies for each line subscribed.
- (3) To be eligible for this service, the customer must subscribe to the CenturyLink Local Exchange Company's qualifying Home Phone II local service package. All services must be billed by an affiliated CenturyLink company on the same invoice to subscribe to this offer. Each line subscribed to Home Phone II Unlimited long distance must meet the eligibility requirements.
- (4) The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage. For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Calling Plans

(N)

1. Home Phone II Unlimited
- b. Terms and Conditions (Cont'd)

- (5) This plan is provisioned in conjunction with the interstate Home Phone II Unlimited long distance calling plan under which CenturyLink provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedule.
- (6) The monthly recurring charge set forth below applies to intrastate calling. This charge is in addition to the monthly recurring charge applicable to the corollary interstate Home Phone II Unlimited long distance calling plan. The monthly recurring charge is billed in advance.

c. Rates and Charges

	PER MINUTE
• Voice Usage	\$0.00
• Data	0.10
	<b>MONTHLY RECURRING CHARGE</b>
• Intrastate, Per Month, Per Line	\$5.00

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Calling Plans (Cont'd)

2. Reserved For Future Use

(T)(M)

(M)

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**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Calling Plans (Cont'd)

(N)

3. Unlimited Nationwide Calling

a. General Description

Unlimited Nationwide Calling long distance customers will receive unlimited interstate and intrastate Dial-1 voice usage for a monthly recurring charge. A 10 cent per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.

b. Terms and Conditions

- (1) Unlimited Dial-1 calling is available only for typical residential voice usage. Unlimited Nationwide Calling long distance may not be used for any purpose inconsistent with typical residential domestic voice usage, including calls to 900 numbers, directory assistance, calling card, operator services, toll free calling services, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. Single path calls that originate into multi-party conference calls are allowed although the customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.
- (2) A monthly recurring charge applies for each customer per location.
- (3) To be eligible for this service, the customer must subscribe to the CenturyLink Local Exchange Company's qualifying Unlimited Nationwide Calling Package. All services must be billed by an affiliated CenturyLink company on the same invoice to subscribe to this offer. Each line subscribed to Unlimited Nationwide Calling long distance must meet the eligibility requirements.
- (4) The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage. For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

H. Calling Plans

(N)

3. Unlimited Nationwide Calling  
b. Terms and Conditions (Cont'd)

- (5) This plan is provisioned in conjunction with the interstate Unlimited Nationwide Calling long distance calling plan under which CenturyLink provides interstate long distance usage. All other fees, rates, terms, conditions, and customer eligibility under this plan are specified in the Company's Interstate Rates and Services Schedule ("RSS") located on the Company's website.
- (6) The monthly recurring charge set forth below applies to intrastate calling. This charge is in addition to the monthly recurring charge applicable to the corollary interstate Unlimited Nationwide Calling long distance calling plan.
- (7) CenturyLink will provide this service in locations where billing and technical resources are available.

c. Rates and Charges

	Per Minute
• Voice Usage	—
• Data	\$0.10
	Intrastate Monthly Rate [1]
• Per Location	\$5.00
	Interstate Monthly Rate
• Per Location	[2]

[1] The intrastate monthly rate is included on the customer's bill in the total package price for Unlimited Nationwide Calling.

[2] The monthly recurring charge which affords Customers the ability to place interstate long distance calls is located in the Company's Interstate Rates and Services Schedule.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Calling Plans (Cont'd)

4. Reserved For Future Use

(T)

M)

(M)

(M) Material moved to Section 103, Page 89.

**3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Calling Plans (Cont'd)

5. Easy Talk II Plan (f/k/a 15 Cent Single Rate Plan)

a. General Description

The Easy Talk II Plan offering will allow a residential customer to complete calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate Easy Talk II Plan under which the Company provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedules.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods - Per Minute	\$0.18 (I)	\$0.18 (I)

**CenturyLink Communications, LLC**  
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**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

A. General Description of Services

1. See Section 3.A. for General Description of Services.

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**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

B. Reserved For Future Use

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**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

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**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel

The following services are provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC).

1. Home 800

a. General Description

Home 800 is an 8XX product designed for residential customers that can be used to place calls to the customer from points within Idaho. A customer will be assigned an 8XX number and security code. Calls made to the customer's 8XX number using the security code will ring to the customer's residence.

b. Terms and Conditions

- (1) Home 800 is provided in conjunction with the comparable interstate Calling Plan and all terms, conditions, and charges set forth therein will apply and are incorporated by reference.
- (2) This plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

c. Rates and Charges

All call usage is billed by rounding the actual time up to the next full minute. The per minute usage rates are as follows:

**PER MINUTE RATE**

Basic Home 800	
• All Time Periods	\$0.30
Optional Home 800 or Plan I	
• All Time Periods	0.10

**MONTHLY RATE**

Optional Home 800 or Plan I	
• Per Line	\$1.00



**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel (Cont'd)

2. Reserved For Future Use

(T)

(D)

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans

The following plans are provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp.).

1. CenturyLink Freedom (f/k/a 10 Cent Single Rate Plan)

a. General Description

The CenturyLink Freedom plan will allow a residential customer to complete calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate CenturyLink Freedom plan.
- (2) The CenturyLink Freedom plan is only available when the customer subscribes to a Qwest Corporation d/b/a CenturyLink QC local exchange access line.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	\$0.13 (I)	\$0.13 (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

2. CenturyLink Freedom (f/k/a 5 Cent Saver Plan) (T)

a. General Description

The CenturyLink Freedom plan will allow a residential customer to complete calls between any two points within the state. The CenturyLink Freedom plan provides the customer with lower per minute rates for committing to a minimum usage per month. (T) (T)

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate CenturyLink Freedom plan. (T)

(2) If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. All customer lines on the plan contribute to the usage requirement.

(3) The CenturyLink Freedom plan is only available when the customer subscribes to a Qwest Corporation d/b/a CenturyLink QC local exchange access line. (T)

(D)
(D)

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans

2. CenturyLink Freedom (f/k/a 5 Cent Saver Plan) (Cont'd)

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	\$0.08 (I)	\$0.08 (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

3. CenturyLink Freedom (f/k/a 7 Cent Preferred Plan)

a. Description

The CenturyLink Freedom plan offering will allow a residential customer to complete calls between any two points within the state. The CenturyLink Freedom plan offering provides the customer with lower per minute rates where the customer has subscribed to qualifying CenturyLink packaged products and services.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate CenturyLink Freedom plan.
- (2) This plan is only available when the customer has subscribed to a Qwest Corporation d/b/a CenturyLink QC local exchange line.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	\$0.10 (I)	\$0.10 (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

4. CenturyLink Unlimited Long Distance Plan

a. Description

The CenturyLink Unlimited Long Distance Plan offering will allow a residential customer to complete voice calls between any two points within the state. The CenturyLink Unlimited Long Distance Plan offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate CenturyLink Unlimited Long Distance Plan.
- (2) The CenturyLink Unlimited Long Distance Plan is available to all residential customers who subscribe to a Retail CenturyLink local exchange access line. The CenturyLink Unlimited Long Distance Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Unlimited Long Distance Plan.
- (3) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Unlimited Long Distance Plan.
- (4) The CenturyLink Unlimited Long Distance Plan does not permit the customer to make business calls.
- (5) The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Unlimited Long Distance Plan is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the CenturyLink Unlimited Long Distance Plan, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.
- (6) If the customer's usage exceeds 5,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans

4. CenturyLink Unlimited Long Distance Plan

b. Terms and Conditions (Cont'd)

- (7) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (8) Where billing facilities exist, call detail is not provided on the customer's paper invoice unless the customer contacts the Company and requests that their call detail appear on their paper bill from CenturyLink.
- (9) The Company may offer free calls between any two points within the state during nights and weekends for residential customers and is provided in conjunction with qualifying CenturyLink Wireless services. Weeknights: Monday – Friday, 7:00p.m. - 7:00a.m. Weekends: Saturday – Sunday, Day: 7:00a.m. - 7:00p.m.; Night: 7:00p.m. - 7:00a.m.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	—	—
• With a qualifying CenturyLink Wireless Service		
- Weeknights and Weekends	\$0.00	\$0.00
	<b>MONTHLY RATE</b>	
• Monthly Fee		
- Per Line		\$34.00 (I)

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

5. CenturyLink Preferred Unlimited

a. General Description

The CenturyLink Preferred Unlimited offering will allow a residential customer to complete voice calls between any two points within the state. CenturyLink Preferred Unlimited provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate CenturyLink Preferred Unlimited.
- (2) The CenturyLink Preferred Unlimited plan is only available to CenturyLink local residential customers that have subscribed to various qualifying Retail CenturyLink package of products and services. CenturyLink Preferred Unlimited is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Preferred Unlimited plan.
- (3) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Preferred Unlimited.
- (4) The CenturyLink Preferred Unlimited plan does not permit the customer to make business calls.
- (5) The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Preferred Unlimited plan is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate CenturyLink Preferred Unlimited, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.
- (6) If the customer's usage exceeds 5,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions, and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.



**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

- D. Calling Plans
  - 5. CenturyLink Preferred Unlimited
    - b. Terms and Conditions (Cont'd)

- (7) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (8) Where billing facilities exist, call detail is not provided on the customer's paper invoice unless the customer contacts the Company and requests that their call detail appear on their paper bill from CenturyLink.

(D)  
—  
(D)

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods - Per Minute	—	—

(D)  
—  
(D)

	<b>MONTHLY RATE</b>
• Monthly Fee - Per Line	\$29.00 (I)

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

6. Managed Long Distance

a. General Description

Managed Long Distance is provided to residential customers in lieu of a security deposit and will allow customers to complete 1+ dialed calls.

b. Terms and Conditions

- (1) Managed Long Distance is only available when the customer subscribes to a retail CenturyLink local exchange access line.
- (2) Managed Long Distance is only available in conjunction with the interstate Managed Long Distance.
- (3) Managed Long Distance permits customers to make up to a pre-determined limit of long distance calling. The pre-determined limit of \$20.00 applies.
- (4) As customers use Managed Long Distance at the beginning of each long distance call, the customer will receive a voice prompt, in English, announcing the number of minutes remaining of the pre-determined limit. When the customer reaches the pre-determined limit, they will receive a voice prompt, in English, announcing that the pre-determined limit for the month has been reached and the call will be disconnected.
- (5) The pre-determined limit is applied on a per-calendar month.
- (6) Any unused portion of the pre-determined limit is not carried over from month to month.
- (7) Customers are only billed for the intraLATA and interLATA calls that are made.
- (8) Technical limitations may permit normally limited calls or calls in excess of spending limit. Customer is responsible for all long distance charges, even in excess of spending limits.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods		
- Per Minute	\$0.21 (I)	\$0.21 (I)

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

7. 5 Cent Anywhere Plan

a. General Description

The 5 Cent Anywhere Plan offering will allow a residential customer to complete calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate 5 Cent Anywhere Plan.
- (2) The monthly rate for this plan is noted in the Company's Rates and Services Schedules.
- (3) The 5 Cent Anywhere Plan is only available when the customer subscribes to a Qwest Corporation d/b/a CenturyLink QC local exchange access line.
- (4) The Company may offer free calls between any two points within the state during nights and weekends for residential customers and is provided in conjunction with qualifying CenturyLink Wireless services. Weeknights: Monday – Friday, 7:00p.m. - 7:00a.m. Weekends: Saturday – Sunday, Day: 7:00a.m. - 7:00p.m.; Night: 7:00p.m. - 7:00a.m.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods		
- Per Minute	\$0.05	\$0.05
• With a qualifying CenturyLink Wireless Service		
- Weeknights and Weekends	0.00	0.00

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

8. CenturyLink Freedom (f/k/a 7 Cent Anywhere Plan)

a. General Description

The CenturyLink Freedom plan will allow a residential customer to complete calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate CenturyLink Freedom plan.
- (2) The monthly rate for this plan is noted in the Company's Rates and Services Schedules.
- (3) The CenturyLink Freedom plan is only available when the customer subscribes to a Qwest Corporation d/b/a CenturyLink QC local exchange access line.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods - Per Minute	\$0.10 (I)	\$0.10 (I)

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

9. 5 Cent Preferred Plan

a. General Description

The 5 Cent Preferred Plan offering will allow a residential customer to complete calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate 5 Cent Preferred Plan.
- (2) The monthly rate for this plan is noted in the Company's Rates and Services Schedules.
- (3) The 5 Cent Preferred Plan is only available when the customer subscribes to a qualifying Qwest Corporation d/b/a CenturyLink QC local exchange access package.
- (4) The Company may offer free calls between any two points within the state during nights and weekends for residential customers and is provided in conjunction with qualifying CenturyLink Wireless services. Weeknights: Monday – Friday, 7:00p.m. - 7:00a.m. Weekends: Saturday – Sunday, Day: 7:00a.m. - 7:00p.m.; Night: 7:00p.m. - 7:00a.m.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods		
- Per Minute	\$0.05	\$0.05
• With a qualifying CenturyLink Wireless Service		
- Weeknights and Weekends	0.00	0.00

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

10. CenturyLink Choice Long Distance - Residence

a. General Description

The CenturyLink Choice Long Distance Plan is offered to residential customers for intraLATA and interLATA, direct dialed (1+), intrastate (in-state), non-business, voice calling. The CenturyLink Choice Long Distance Plan offers subscribing customers these services with a maximum monthly charge for qualifying calls and recurring monthly plan fees. All fees, charges, and rates, including usage charges, billed each month as part of the Plan (excluding taxes, regulatory assessments, and the like) apply to and count toward the maximum monthly charge for that month. Recurring monthly fees and charges do not provide any minutes of use. The CenturyLink Choice Long Distance Plan is available only when a corresponding interstate CenturyLink Choice Long Distance Plan is ordered and provisioned on the same line, and the fees, charges and rates, including usage charges, billed as part of the corresponding interstate Plan (excluding taxes, regulatory assessments, and the like) also apply to and count toward the maximum monthly charge for that month.

b. Terms and Conditions

- (1) The Plan is provided only in conjunction with the corresponding interstate CenturyLink Choice Long Distance Plan available to the residential customer ordering the Plan. Applicable rates for the corresponding interstate Plan, including rates for interstate usage and additional monthly charges, if any, are set out in the CenturyLink Rates and Services Schedules (RSS) for the corresponding interstate plan.
- (2) The Plan is not offered for intraLATA only, or interstate only use.
- (3) Call detail is provided.
- (4) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

10. CenturyLink Choice Long Distance – Residence

b. Terms and Conditions (Cont'd)

- (5) The customer must comply with all of the use restrictions and limitations of the Plan, and the Company may monitor the customer’s usage to ensure that the customer’s use is consistent with the applicable restriction for residential use only (no business use). If the Company has any reason to believe that the customer’s usage is not consistent with the applicable restrictions, or if the customer’s use exceeds 5,000 minutes in any month, the customers must clearly demonstrate that the use is consistent with the restrictions and limitations of the plan, and if the customer fails to do so, then the Company may terminate the customer’s plan upon notice, and the customer must select another usage sensitive plan.
- (6) The Company may offer free calls between any two points within the state during nights and weekends for residential customers and is provided in conjunction with qualifying CenturyLink Wireless services. Weeknights: Monday – Friday, 7:00p.m. - 7:00a.m. Weekends: Saturday – Sunday, Day: 7:00a.m. - 7:00p.m.; Night: 7:00p.m. - 7:00a.m.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods		
- Up to maximum monthly charge	\$0.10	\$0.10
- Usage above maximum monthly charge	0.00	0.00

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company’s Rates and Services Schedules.

(C)  
(C)

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

11. Membership Calling Plan

a. General Description

The Membership Calling Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate Membership Calling Plan.
- (2) Calls made using Membership Calling Plan are billed in full minute increments.
- (3) The Membership Calling Plan is only available to customers subscribing to retail local service from CenturyLink. The Membership Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Membership Calling Plan for residential customers.

(D)  
—  
(D)

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	\$0.08 (I)	\$0.08 (I)

(D)  
—  
(D)



**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

12. CenturyLink Choice Unlimited Plan - Residence

a. General Description

The CenturyLink Choice Unlimited Plan will allow a residential customer to complete direct dialed voice calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink Choice Unlimited Plan under which CenturyLink provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan are specified in the CenturyLink RSS.
- (2) The CenturyLink Choice Unlimited Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Unlimited Plan for residential customers.
- (3) Calls made using the CenturyLink Choice Unlimited Plan are billed in full minute increments.
- (4) The CenturyLink Choice Unlimited Plan is only available to customers subscribing to local service from Qwest Corporation d/b/a CenturyLink QC.
- (5) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Choice Unlimited Plan.

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

12. CenturyLink Choice Unlimited Plan - Residence

b. Terms and Conditions (Cont'd)

- (6) Certain restrictions apply. The CenturyLink Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.
- (7) If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
- (8) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (9) Where billing facilities exist, call detail is not provided on the customer's paper invoice unless the customer contacts the Company and requests that their call detail appear on their paper bill from CenturyLink.

c. Rates and Charges

	INTERLATA	INTRALATA	
• All Time Periods			
- Per Minute	\$0.00	\$0.00	(T)
	<b>MONTHLY RATE</b>		
• Per Line	\$32.00 (I)		

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

13. 300 Minute Plan

A. Description

The 300 Minute Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

B. Terms and Conditions

1. This plan is provisioned in conjunction with the interstate 300 Minute Plan under which the Company provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the Company's Rates and Services Schedule.
2. The 300 Minute Plan is only available on an intrastate basis when the customer has subscribed to the interstate 300 Minute Plan for residential customers.
3. Calls made using the 300 Minute Plan are billed in full minute increments.
4. The 300 Minute Plan is only available to customers subscribing to local service.

(D)

(D)

C. Rates and Charges

	INTERLATA RATE	INTRALATA RATE
--	----------------	----------------

- |  |            |            |
|--|------------|------------|
| <ul style="list-style-type: none"> <li>• Over 300 Minutes</li> <li>- Per Minute</li> </ul> | \$0.13 (I) | \$0.13 (I) |
|--|------------|------------|

(D)

(D)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

14. CenturyLink Freedom (f/k/a 5 Cent Plan)

a. General Description

The CenturyLink Freedom plan will allow a residential customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink Freedom plan under which the Company provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the Company's Rates and Services Schedules.
- (2) The CenturyLink Freedom plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Freedom plan for residential customers.
- (3) Calls made using the CenturyLink Freedom plan are billed in full minute increments.
- (4) The CenturyLink Freedom plan is only available when the customer subscribes to a Qwest Corporation d/b/a CenturyLink QC retail local exchange access line.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	\$0.08 (I)	\$0.08 (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

15. CenturyLink Freedom (f/k/a 10¢ Domestic Plan For International)

a. General Description

The CenturyLink Freedom plan will allow a residential customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink Freedom plan. All other terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan are specified in the CenturyLink RSS.
- (2) This plan is only available on an intrastate basis when the customer has subscribed to the corresponding interstate plan for residential customers, and, subscribes to a residential CenturyLink International plan.
- (3) Calls made using the CenturyLink Freedom plan are billed in full minute increments.
- (4) The CenturyLink Freedom plan is only available when the customer subscribes to a Qwest Corporation d/b/a CenturyLink QC retail local exchange access line.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	\$0.13 (I)	\$0.13 (I)

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

16. Home Phone II Per Minute (f/k/a Home Phone Plus 5 Cents LD) (T) (M)

a. General Description

The Home Phone II Per Minute calling plan will allow a residential customer to complete direct dialed calls between any two points within the state. The Home Phone II Per Minute offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls. (T) (T) (T)

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate Home Phone II Per Minute calling plan under which the Company provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedule (RSS), and customer eligibility under this plan, are specified in the CenturyLink RSS. (T) (T)

(2) The Home Phone II Per Minute calling plan is only available on an intrastate basis when the customer has subscribed to the interstate Home Phone II Per Minute calling plan for residential customers. (T) (T) (T)

(3) Calls made using the Home Phone II Per Minute calling plan are billed in full minute increments. (T)

(4) Any applicable monthly charges or fees are billed without regard to usage. The monthly recurring charges set forth below will apply for this intrastate plan. These charges are in addition to the monthly recurring charges applicable to the corollary interstate Home Phone II Per Minute calling plan. (T)

(5) The Home Phone II Per Minute calling plan is only available to residential customers subscribing to retail local exchange service from CenturyLink. In order to be eligible for this offer, customers must have a qualifying CenturyLink local exchange service package. The eligible CenturyLink local exchange service packages are: (T)

- Home Phone Plus package (PGOQV) (M)

(M) Material moved from Section 3, Page 23.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans

16. Home Phone II Per Minute (f/k/a Home Phone Plus 5 Cents LD) (Cont'd)

c. Rates and Charges

- All Time Periods  
- Per Minute \$0.08 (I) \$0.08 (I)

**INTRASTATE  
MONTHLY RATE**

- Per Line \$0.00

**CenturyLink Communications, LLC**

**Catalog No. 3**

**SECTION 103**

Page 26

Release 1

Effective: 8-11-14

**Idaho Public Utilities Commission**

**Office of the Secretary**

**ACCEPTED FOR FILING**

**August 11, 2014**

**Boise, Idaho**

**IDAHO**

Issued: 7-29-14

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**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

17. Reserved For Future Use

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TRANSMITTAL NO. 14-03-CLC

ID2014-004



**CenturyLink Communications, LLC**

**Catalog No. 3**

**SECTION 103**

Page 27

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**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

18. Reserved For Future Use

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**CenturyLink Communications, LLC**

**Catalog No. 3**

**SECTION 103**

Page 28

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**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont'd)

19. Reserved For Future Use

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TRANSMITTAL NO. 14-03-CLC

ID2014-004

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans

The following plans are provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC.).

1. Lead Flat

a. General Description

CenturyLink’s intrastate Lead Flat service offering is a 1+ long distance plan designed for residence subscribers.

b. Terms and Conditions

- (1) Lead Flat is provided in conjunction with the interstate CenturyLink Lead Flat plan.
- (2) This plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation d/b/a CenturyLink QC.

c. Rates and Charges

The per minute usage rates are as follows:

	INTERLATA	INTRALATA
• All Time Periods		
- Per Minute	\$0.10	\$0.10
	<b>MONTHLY RATE</b>	
• Monthly Fee		
- Per Line		—

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans (Cont'd)

2. CenturyLink Membership Plan

a. General Description

The CenturyLink Membership Plan is a 1+ dialed long distance plan designed for residential customers only. An annual fee does apply.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate CenturyLink Membership Plan.
- (2) This plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation d/b/a CenturyLink QC.
- (3) The customer is allowed multiple CenturyLink Membership plans on their account, on a per line basis.

c. Rates and Charges

The per minute usage rates are as follows:

	INTERLATA	INTRALATA
• All Time Periods		
- Per Minute	\$0.10	\$0.10
	<b>ANNUAL RATE</b>	
• Annual Fee		
- Per Line	—	

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans (Cont'd)

3. CenturyLink 200 Plan

a. General Description

The intrastate CenturyLink 200 Plan is a 1+ dialed long distance plan designed for residential customers. 200 combined interstate and/or intrastate minutes are included each month. Intrastate long distance minutes-of-use over the combined 200 minutes is priced as shown.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate CenturyLink 200 Plan.
- (2) Carry-over of minutes from month-to-month is not allowed. Unused minutes will be forfeited.
- (3) This plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation d/b/a CenturyLink QC.

c. Rates and Charges

The per minute usage rates are as follows:

	INTERLATA	INTRALATA
• All Time Periods		
- Per Minute	\$0.10	\$0.10
	<b>MONTHLY RATE</b>	
• Monthly Fee		
- Per Line	\$14.95	

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans (Cont'd)

4. CenturyLink Rollback

a. General Description

The CenturyLink Rollback offering provides residential customers with a competitive per minute rate for a monthly fee.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate CenturyLink Rollback Plan.
- (2) Customer allowed multiple Rollback plans on an account.
- (3) This plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation d/b/a CenturyLink QC.

c. Rates and Charges

The per minute usage rates are as follows:

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	\$0.10	\$0.10
	<b>MONTHLY RATE</b>	
• Monthly Fee (per two lines each)	—	

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans (Cont'd)

5. 10 Cent Flat Rate Plan

a. General Description

The 10 Cent Flat Rate Plan offering will allow a residential customer to complete calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate 10 Cent Flat Rate Plan.
- (2) This plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation d/b/a CenturyLink QC.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	\$0.10	\$0.10
	<b>MONTHLY RATE</b>	
• Monthly Fee		
- Per Line		—

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans (Cont'd)

6. CenturyLink Unlimited Calling Plan

a. General Description

The CenturyLink Unlimited Calling Plan offering will allow a residential customer to complete voice calls between any two points within the state. The CenturyLink Unlimited Calling Plan offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

b. Terms and Conditions

- (1) This plan is provided in conjunction with interstate CenturyLink Unlimited Calling Plan.
- (2) The CenturyLink Unlimited Calling Plan is only available to customers subscribing to local service from a carrier other than CenturyLink. . The CenturyLink Unlimited Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Unlimited Calling Plan.
- (3) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Unlimited Calling Plan.
- (4) The CenturyLink Unlimited Calling Plan does not permit the customer to make business calls.
- (5) If the customer's usage exceeds 5,000 Minutes Of Use in any month, the Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Unlimited Calling Plan is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions. The Company may terminate the CenturyLink Unlimited Calling Plan immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.
- (6) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.



**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans

6. CenturyLink Unlimited Calling Plan (Cont'd)

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	—	—
	<b>MONTHLY RATE</b>	
• Monthly Fee		
- Per Line		\$30.00

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans (Cont'd)

7. CenturyLink Choice Long Distance - Residence

a. General Description

The CenturyLink Choice Long Distance Plan is offered to residential customers for intraLATA and interLATA, direct dialed (1+), intrastate (in-state), non-business, voice calling. The CenturyLink Choice Long Distance Plan offers subscribing customers these services with a maximum monthly charge for qualifying calls and recurring monthly plan fees. All fees, charges, and rates, including usage charges, billed each month as part of the Plan (excluding taxes, regulatory assessments, and the like) apply to and count toward the maximum monthly charge for that month. Recurring monthly fees and charges do not provide any minutes of use. The CenturyLink Choice Long Distance Plan is available only when a corresponding interstate CenturyLink Choice Long Distance Plan is ordered and provisioned on the same line, and the fees, charges and rates, including usage charges, billed as part of the corresponding interstate Plan (excluding taxes, regulatory assessments, and the like) also apply to and count toward the maximum monthly charge for that month.

b. Terms and Conditions

- (1) The Plan is provided only in conjunction with the corresponding interstate CenturyLink Choice Long Distance Plan available to the residential customer ordering the Plan. Applicable rates for the corresponding interstate Plan, including rates for interstate usage and additional monthly charges, if any, are set out in the CenturyLink Rates and Services Schedules (RSS) for the corresponding interstate Plan.
- (2) The Plan is not offered for intraLATA only, or interstate only use.
- (3) Call detail is provided.
- (4) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

E. Calling Plans

7. CenturyLink Choice Long Distance – Residence

b. Terms and Conditions (Cont'd)

(5) The customer must comply with all of the use restrictions and limitations of the Plan, and the Company may monitor the customer’s usage to ensure that the customer’s use is consistent with the applicable restriction for residential use only (no business use). If the Company has any reason to believe that the customer’s usage is not consistent with the applicable restrictions, or if the customer’s use exceeds 5,000 minutes in any month, the customers must clearly demonstrate that the use is consistent with the restrictions and limitations of the Plan, and if the customer fails to do so, then the Company may terminate the customer’s Plan upon notice, and the customer must select another usage sensitive plan.

c. Rates and Charges

	INTERLATA	INTRALATA
• Per Minute Rate		
- Up to maximum monthly charge	\$0.10	\$0.10
- Usage above maximum monthly charge	0.00	0.00

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company’s Rates and Services Schedules.

(C)  
(C)

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans (Cont'd)

8. Membership Calling Plan

a. General Description

The Membership Calling Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate Membership Calling Plan for residential customers.
- (2) Calls made using the Membership Calling Plan are billed in full minute increments.
- (3) The Membership Calling Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation d/b/a CenturyLink QC. The Membership Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Membership Calling Plan.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	\$0.08 (I)	\$0.08 (I)

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans (Cont'd)

9. CenturyLink Choice Unlimited Plan - Residence

a. General Description

The CenturyLink Choice Unlimited Plan will allow a residential customer to complete direct dialed voice calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink Choice Unlimited Plan under which CenturyLink provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this plan are specified in the CenturyLink RSS.
- (2) The CenturyLink Choice Unlimited Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Unlimited Plan for residential customers.
- (3) Calls made using the CenturyLink Choice Unlimited Plan are billed in full minute increments.
- (4) The CenturyLink Choice Unlimited Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation d/b/a CenturyLink QC.
- (5) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Choice Unlimited Plan.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans

9. CenturyLink Choice Unlimited Plan – Residence

b. Terms and Conditions (Cont'd)

- (6) Certain restrictions apply. The CenturyLink Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.
- (7) If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
- (8) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (9) Call detail is provided.

c. Rates and Charges

	INTERLATA	INTRALATA
• All Time Periods - Per Minute	\$0.00	\$0.00
	<b>MONTHLY RATE</b>	
• Per Line	\$32.00 (I)	

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans (Cont'd)

10. 300 Minute Plan

a. General Description

The CenturyLink 300 Minute Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink 300 Minute Plan under which CenturyLink provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedules.
- (2) The CenturyLink 300 Minute Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink 300 Minute Plan for residential customers.
- (3) Calls made using the CenturyLink 300 Minute Plan are billed in full minute increments.
- (4) The CenturyLink 300 Minute Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation d/b/a CenturyLink QC.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• Over 300 Minutes		
- Per Minute	\$0.13 (I)	\$0.13 (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans (Cont'd)

11. CenturyLink Freedom (f/k/a 5 Cent Plan)

a. General Description

The CenturyLink Freedom plan will allow a residential customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink Freedom plan under which the Company provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedules.
- (2) The CenturyLink Freedom plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Freedom plan for residential customers.
- (3) Calls made using the CenturyLink Freedom plan are billed in full minute increments.
- (4) The CenturyLink Freedom plan is only available to customers subscribing to local service from a carrier other than CenturyLink.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	\$0.08 (I)	\$0.08 (I)



**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

E. Calling Plans (Cont'd)

12. CenturyLink Freedom (f/k/a 10¢ Domestic Plan For International)

a. General Description

The CenturyLink Freedom plan will allow a residential customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink Freedom plan. All other terms and conditions, including any applicable discounts offered through the Company's Rates and Services Schedules (RSS), and customer eligibility under this plan are specified in the CenturyLink RSS.
- (2) This plan is only available on an intrastate basis when the customer has subscribed to the corresponding interstate plan for residential customers, and, subscribes to a residential CenturyLink International plan.
- (3) Calls made using the CenturyLink Freedom plan are billed in full minute increments.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	\$0.13 (I)	\$0.13 (I)

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E. Calling Plans (Cont'd)

13. Reserved For Future Use

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E. Calling Plans (Cont'd)

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E. Calling Plans (Cont'd)

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E. Calling Plans (Cont'd)

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**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

**F. Calling Plans**

The following plans are provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.).

Operator Services and Directory Assistance are available with all Obsolete Residential Services under the terms and conditions specified in Section 6 of this Catalog. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein for Obsolete Consumer Voice Long Distance Services, unless otherwise specified in the rates section for a particular residential service.

Unless otherwise noted herein, Message Telecommunications Services are available only to a maximum of two residential phone lines, per location and calls are billed in one minute increments (fractional calls are rounded up to the next minute).

MTS Services are add-ons to the Company's interstate offering and are available only to those residential customers who have selected the Company as their primary interexchange carrier. The interstate portion of the MTS Services monthly recurring charge is located in the Company's Rates and Services Schedules. Customers must subscribe to both the interstate and intrastate portions of the MTS Services to which they subscribe.

**Legacy Message Telecommunications Service (MTS)**

Legacy Message Telecommunications Services are grandfathered by the Company as of April 29, 2006, and are only available to existing customers.

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

1. Consumer Sense I (Basic Service)

a. General Description

Consumer Sense I is an intercity service which is available for use by subscribers twenty-four (24) hours a day.

b. Terms and Conditions

- (1) The subscriber will use the following dialing pattern to gain access to the Company's fiber optic network: In Feature Group D (FGD) exchanges, subscriber's telephone line(s) presubscribed to the Company are programmed by the local exchange company (LEC) to automatically route "1+" calls to the Company's network.
- (2) Subscribers may originate and terminate this service as described in Section 2 of this Catalog. Basic DIAL "1" Service or the "1010XXX" access number will be offered where equal access (FGD) is available.
- (3) Consumer Sense I is provided as the intrastate add-on service to interstate Basic Service and, accordingly, the Consumer Sense I monthly recurring charge is located in the Company's Rates and Services Schedules. Per-minute usage rates for Consumer Sense I are set forth below.

c. Rates and Charges

PER MINUTE

- Dial-1 Rate \$0.29 (I)

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.



**103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS**

F. Calling Plans (Cont'd)

2. Total Connect

a. General Description

Total Connect is a residential intrastate and interstate service. Customers who sign up for Total Connect service will receive 50 minutes of Dial-1 usage. A monthly recurring charge applies. Beginning October 14, 2002, customers enrolling in this service must choose the Company as their intrastate carrier.

b. Terms and Conditions

- (1) Any minutes of Dial-1 usage above the 50 minutes will be charged a flat per minute rate.
- (2) Customers must subscribe to Total Connect for outbound Dial-1 service. The customer's account may not have more than two residential phone lines associated with the customer's account, and the customer is limited to two Total Connect accounts.
- (3) If a customer's account has two lines, the 50 minutes of Dial-1 usage provided under this service is shared.

c. Rates and Charges

**PER MINUTE**

- Usage Up To 50  
Minutes Per Month \$0.00
- Usage Above 50  
Minutes Per Month \$0.13 (I)

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

3. Solutions Service

Solutions Services are add-ons to the Company's interstate offering. These services are available only through CenturyLink LOC to CenturyLink LOC residential customers who have selected the Company as their Primary Interexchange Carrier. Customers must subscribe to Solutions Service for both the interstate and intrastate long distance service. Applicable interstate rates are located in the Company's Rates and Services Schedules.

The Solutions Service rates will apply as long as the customer remains a CenturyLink LOC customer and subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to a Solutions Service and will be switched, upon notice, to Standard Weekends Option B as set forth in Section 3 of this Catalog, unless specified otherwise elsewhere in this Catalog for a particular service.

a. CenturyLink Freedom (f/k/a 8 Cents Plan) (7AZ)

(1) General Description

A customer who subscribes to CenturyLink Freedom will pay a flat per minute rate on all Dial-1 domestic calls, 24 hours a day, seven days a week.

(2) Terms and Conditions

When a customer subscribes multiple lines to CenturyLink Freedom, at least one of every two lines must be provided by CenturyLink LOC. For example, when a customer subscribes to this service for either three or four lines, at least two of those lines must be provided by CenturyLink LOC. The customer's lines may be at the same or different locations provided that the eligibility requirements are met.

(3) Rates and Charges

PER MINUTE

- Dial-1-Rate \$0.11 (I)

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans

3. Solutions Service (Cont'd)

b. CenturyLink Freedom (f/k/a Solutions 9 Cent Plan)

(1) General Description

Customer pays a per-minute rate for all interstate and/or intrastate Dial-1 usage and a monthly recurring charge. When a customer subscribes to multiple lines, at least one of every two (2) lines must meet the eligibility requirements specified below. For example, when a customer subscribes either three or four lines to this service, at least two of those lines must meet the eligibility requirements. The customer's lines may be at the same or different locations provided that the eligibility requirements are met.

(2) Terms and Conditions

- (a) Customers who discontinue any or all of the qualifying services required to maintain eligibility will be switched, upon notice, to Standard Weekends as set forth in Section 3 of this Catalog.
(b) To be eligible for this service, the customer must subscribe to one of the following CenturyLink LOC services: 1) Solutions-Residence Package Clear Solution with LineGuard; 2) Solutions-Residence Package Personal II Solution with two of the following features: Home Phone Warranty, LineGuard, Voicemail or Privacy ID[1]; 3) Solutions-Residence Package Core Solution with Voicemail and LineGuard; 4) Solutions-Residence Package Core Solution Plus with two of the following features: Voicemail, LineGuard or Home Phone Warranty; 5) Special Plan Bundle; or 6) Solutions Residence Package Standard Home Phone II with two of the following features: LineGuard, Data LineGuard, Voicemail, Home Phone Warranty or Privacy ID[1].

(3) Rates and Charges

PER MINUTE

- Dial-1 Rate \$0.12 (I)

(4) Monthly Recurring Charge

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective February 28, 2015, Privacy ID is grandfathered and no longer qualifies customers for this service.

103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans

3. Solutions Service(Cont'd)

c. CenturyLink Freedom (f/k/a Solutions w/\$.11 LD)

(1) General Description

A customer who subscribes to CenturyLink Freedom pays a per-minute rate for all interstate and/or intrastate Dial-1 usage and a monthly recurring charge. When a customer subscribes to multiple lines, at least one of every two lines must meet the eligibility requirements specified below. For example, when a customer subscribes either three or four lines to this service, at least two of those lines must meet the eligibility requirements. The customer's lines may be at the same or different locations provided that the eligibility requirements are met.

Customers who discontinue any or all of the qualifying services required to maintain eligibility for will be switched, upon notice, to Standard Weekends as set forth in Section 3 of this Catalog.

(2) Terms and Conditions

To be eligible for CenturyLink Freedom, the customer must subscribe to one of the following CenturyLink LOC services: 1) Solutions-Residence Package Home II Solution with one of the following features: Home Phone Warranty, LineGuard or Voicemail; 2) Solutions-Residence Package Personal II Solution; 3) Solutions-Residence Package Safe and Sound II Solution; 4) Solutions-Residence Package Core Solution with LineGuard\*; 5) Solutions-Residence Package Clear Solution with LineGuard\*; 6) Solutions Residence Package Progressive Plan with Voicemail; 7) Solutions Residence Package Standard Home Phone II with one of the following features: Home Phone Warranty, LineGuard, Data LineGuard, Privacy ID[1] or Voicemail; or 8) Solutions-Residence Package Essential Home Phone.

(3) Rates and Charges

PER MINUTE

- Dial-1-Rate \$0.14 (I)

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective February 28, 2015, Privacy ID is grandfathered and no longer qualifies customers for this service.

103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

F. Calling Plans (Cont'd)

6. Home Phone II Per Minute

a. General Description

Home Phone II Per Minute long distance plan is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this service.

b. Terms and Conditions

- (1) A customer who subscribes to Home Phone II Per Minute pays a per minute usage rate for all interstate and/or intrastate Dial-1 usage plus a monthly recurring charge.
- (2) This plan is provisioned in conjunction with the interstate Home Phone II Per Minute long distance calling plan under which CenturyLink provides interstate long distance usage. All other rates, terms and conditions, including any applicable discounts and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedule.
- (3) To be eligible for this service, the customer must subscribe to the CenturyLink Local Exchange Company's qualifying Home Phone II local service package and a qualifying high-speed internet service. Rates for local service apply in addition to the rates listed below. All services must be billed by an affiliated CenturyLink company on the same invoice to subscribe to this offer. Each line subscribed to Home Phone II Per Minute long distance calling plan must meet the eligibility requirements.
- (4) Calls made using the Home Phone II Per Minute long distance calling plan are billed in full minute increments.

c. Rates and Charges

	<b>PER MINUTE</b>
• Switched Outbound	\$0.08 (I)
	<b>MONTHLY RECURRING CHARGE</b>
• Intrastate, Per Month, Per Line	\$3.00

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F. Calling Plans (Cont'd)

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**Office of the Secretary**

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**Boise, Idaho**

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**103. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS**

F. Calling Plans (Cont'd)

8. Reserved For Future Use

NOTICE  
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.  
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**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans

The following plans are provided by CenturyLink Communications, LLC (f/k/a CenturyTel Long Distance).

1. CenturyLink Connect

a. General Description

CenturyLink Connect is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute.

c. Rates and Charges

	<b>PER MINUTE</b>
• Intrastate, Initial Minute	\$0.109
• Each Additional Minute	0.109
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$7.95 (I)



103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

2. Easy Talk

a. General Description

CenturyLink Easy Talk is an outbound direct dial flat rate service designed for residential customers that permits the customer to place long distance intrastate calls. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls are billed in one (1) minute increments after an initial period, for billing purposes only, of one (1) minute.

c. Rates and Charges

PER MINUTE

- Intrastate, Initial Minute \$0.10
- Each Additional Minute 0.10

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

3. Freedom

a. General Description

CenturyLink Freedom is an outbound direct dial product designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls are billed in one (1) minute increments after an initial period, for billing purposes only, of one (1) minute.
- (3) If customer's usage exceeds \$30.00 for a given month, then the monthly recurring charge will be waived for that month. Usage herein does not include any monthly recurring fees, surcharges, taxes or other similar fees.

c. Rates and Charges

**PER MINUTE**

- All Intrastate Calls, Initial Minute                    \$0.139
- Each Additional Minute                                    0.139

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

4. Simple Basic

a. General Description

CenturyLink Simple Basic is an outbound direct dial product designed for residential customers. Customers can choose one of the two options listed below depending on their calling needs.

b. Terms and Conditions

- (1) This service is only offered in conjunction with interstate service.
- (2) Calls for this service are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

c. Rates and Charges

	<b>PER MINUTE</b>
• Per Minute	\$0.25
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$2.00

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

5. CenturyLink Simple

a. General Description

CenturyLink Simple is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls are billed in one (1) minute increments after an initial period, for billing purposes only, of one (1) minute.

c. Rates and Charges

	<b>PER MINUTE</b>
• All Intrastate Calls, Initial Minute	\$0.119
• Each Additional Minute	0.119
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$8.95 (I)

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

6. CenturyLink Simple 10¢

a. General Description

CenturyLink Simple is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls are billed in one (1) minute increments after an initial period, for billing purposes only, of one (1) minute.

c. Rates and Charges

	<b>PER MINUTE</b>
• All Intrastate Calls	\$0.11
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$6.95

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

7. Simple Cents

a. General Description

CenturyLink Simple Cents is an outbound direct dial product designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) Calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

c. Rates and Charges

PER MINUTE

- Initial Minute, Monday - Friday \$0.119
- Each Additional Minute 0.119
- Initial Minute, Saturday & Sunday 0.069
- Each Additional Minute 0.069

MONTHLY RECURRING CHARGE

- Per Month \$8.95

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

8. Easy Talk 50

a. General Description

Easy Talk 50 is an outbound direct dial product designed for residential customers. The customer receives 50 minutes of interstate and intrastate direct dialed calling per month for a fixed fee. Calls in excess of the 50 minutes of use will be billed the applicable per minute rate identified below.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) If the customer does not fully utilize the initial 50 minutes of use in any given month, the balance is not carried forward for subsequent month's usage.
- (3) All calls are measured in one-minute increments.

c. Rates and Charges

PER MINUTE

- Per Minute, In Excess of  
50 Minutes of Use Per Month \$0.199 (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

9. Easy Talk 400

a. General Description

Easy Talk 400 is an outbound direct dial product designed for residential customers. The customer receives 400 minutes of interstate and intrastate direct dialed calling per month for a fixed fee. Calls in excess of the 400 minutes of use will be billed the applicable per minute rate identified below.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) If the customer does not fully utilize the initial 400 minutes of use in any given month, the balance is not carried forward for subsequent month's usage.
- (3) All calls are measured in one-minute increments.

c. Rates and Charges

	<b>PER MINUTE</b>
• Per Minute, In Excess of 400 Minutes of Use Per Month	\$0.119
	<b>MONTHLY</b>
• Monthly Recurring Charge (Initial 400 Minutes of Use Per Month)	\$21.00



**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

10. Easy Talk 500

a. General Description

Easy Talk 500 is an outbound direct dial product designed for residential customers. The customer receives 500 minutes of interstate and intrastate direct dialed calling per month for a fixed fee. Calls in excess of the 500 minutes of use will be billed the applicable per minute rate identified below.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) If the customer does not fully utilize the initial 500 minutes of use in any given month, the balance is not carried forward for subsequent month's usage.
- (3) All calls are measured in one-minute increments.

c. Rates and Charges

	<b>PER MINUTE</b>
• Per Minute, In Excess of 500 Minutes of Use Per Month	\$0.119
	<b>MONTHLY</b>
• Monthly Recurring Charge (Initial 500 Minutes of Use Per Month)	\$26.00

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

11. Integrated Bundle - DS

a. General Description

Integrated Bundle - DS is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute.
- (2) To be eligible for this plan, the customer must also subscribe to the Simple Choice plan and DSL service provided by the Company's affiliated incumbent local exchange entity.
- (3) Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

c. Rates and Charges

	PER MINUTE
• Initial Minute	\$0.0500
• Each Additional Minute	0.0500
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$5.00

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

12. Integrated Bundle - IN

a. General Description

Integrated Bundle - IN is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute.
- (2) To be eligible for this plan, the customer must also subscribe to the Simple Choice plan and Dial-Up Internet service provided by the Company's affiliated incumbent local exchange entity.
- (3) Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

c. Rates and Charges

	PER MINUTE
• Initial Minute	\$0.0600
• Each Additional Minute	0.0600
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$6.00

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

13. Integrated Bundle - LD

a. General Description

Integrated Bundle - LD is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute.
- (2) To be eligible for this plan, the customer must also subscribe to the Simple Choice plan provided by the Company's affiliated incumbent local exchange entity.
- (3) Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering

c. Rates and Charges

	PER MINUTE
• Initial Minute	\$0.0500
• Each Additional Minute	0.0500
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$5.00

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

14. Select Pak Long Distance

a. General Description

Select Pak Long Distance is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) To be eligible for this plan, the customer must also subscribe to the Select Pak plan provided by the Company's affiliated incumbent local exchange entity.
- (2) Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute.
- (3) Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

c. Rates and Charges

	PER MINUTE
• Initial Minute	\$0.1190
• Each Additional Minute	0.1190
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$1.00

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

15. Simple Choice - DS

(T)

a. General Description

Simple Choice - DS is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute.
- (2) To be eligible for this plan, the customer must also subscribe to the Simple Choice plan and DSL service provided by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

c. Rates and Charges

PER MINUTE

- Initial Minute \$0.0890
- Each Additional Minute 0.0890

MONTHLY

- Monthly Recurring Charge \$1.00

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

16. Simple Choice - IN

a. General Description

Simple Choice - IN is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute.
- (2) To be eligible for this plan, the customer must also subscribe to the Simple Choice plan and Dial-Up Internet service provided by the Company's affiliated incumbent local exchange entity.
- (3) Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

c. Rates and Charges

	PER MINUTE
• Initial Minute	\$0.0800
• Each Additional Minute	0.0800
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$4.00

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

17. Simple Choice - LD

a. General Description

Simple Choice - LD is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute.
- (2) To be eligible for this plan, the customer must also subscribe to the Simple Choice plan provided by the Company's affiliated incumbent local exchange entity.
- (3) Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

c. Rates and Charges

	PER MINUTE
• Initial Minute	\$0.089
• Each Additional Minute	0.089
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$4.00



**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

18. Simple Choice Long Distance 100

a. General Description

Simple Choice Long Distance 100 is an outbound direct dial product designed for residential customers. The customer receives 100 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 100 minutes are subsequently billed on a per minute basis.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls in excess of 100 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute.
- (3) If the customer does not fully utilize the 100 minutes in any given month, the balance is not carried forward for subsequent month's usage.
- (4) Customers of this plan must also subscribe to the Simple Choice plan, a local service plan offered by the Company's affiliated local exchange entity. Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 3) without notice.

c. Rates and Charges

**PER MINUTE**

- Per Minute, In Excess of 100 Minutes Per Month \$0.119

**MONTHLY**

- Monthly Recurring Fee \$12.00

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

19. Simple Choice Long Distance 200

a. General Description

Simple Choice Long Distance 200 is an outbound direct dial product designed for residential customers. The customer receives 200 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 200 minutes are subsequently billed on a per minute basis.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls in excess of 200 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute.
- (3) If the customer does not fully utilize the 200 minutes in any given month, the balance is not carried forward for subsequent month's usage.
- (4) Customers of this plan must also subscribe to the Simple Choice plan, a local service plan offered by the Company's affiliated local exchange entity. Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 3) without notice.

c. Rates and Charges

	<b>PER MINUTE</b>
• Per Minute, In Excess of 200 Minutes Per Month	\$0.119
	<b>MONTHLY</b>
• Monthly Recurring Fee	\$17.00

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

20. Simple Choice Long Distance 350

a. General Description

Simple Choice Long Distance 350 is an outbound direct dial product designed for residential customers. The customer receives 350 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 350 minutes are subsequently billed on a per minute basis.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls in excess of 350 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute.
- (3) If the customer does not fully utilize the 350 minutes in any given month, the balance is not carried forward for subsequent month's usage.
- (4) Customers of this plan must also subscribe to the Simple Choice plan, a local service plan offered by the Company's affiliated local exchange entity. Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 3) without notice.

c. Rates and Charges

**PER MINUTE**

- Per Minute, In Excess of 350 Minutes Per Month \$0.10

**MONTHLY**

- Monthly Recurring Fee \$26.00

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

21. Simple Long Distance B

a. General Description

Simple Long Distance B is an outbound direct dial flat rate service designed for residential customers for the completion of all direct dialed intrastate calls. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) This service is only offered in conjunction with interstate service.
- (2) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

c. Rates and Charges

**PER MINUTE**

- Per Minute \$0.0590 (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

22. Simple Long Distance C

a. General Description

Simple Long Distance C is an outbound direct dial flat rate service designed for residential customers for the completion of all direct dialed intrastate calls. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) This service is only offered in conjunction with interstate service.
- (2) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

c. Rates and Charges

	<b>PER MINUTE</b>
• Per Minute	\$0.269
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$2.00

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

23. Talk & Surf

a. General Description

Talk & Surf is a direct dial outbound service designed for residential customers. The customer is allowed 200 minutes of combined interstate and intrastate direct dialed calls per month. Any calls in excess of the 200 minutes are subsequently billed on a per minute basis. In addition, the customer receives unlimited internet service. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) Intrastate service is only available with interstate service.
- (2) Calls in excess of 200 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute.

c. Rates and Charges

	<b>PER MINUTE</b>
• Per Minute, In Excess of 200 Minutes Per Month	\$0.099
	<b>MONTHLY</b>
• Monthly Recurring Fee	\$30.00

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

24. CenturyLink Preferred

a. General Description

CenturyLink Preferred is a basic switched 1+ toll service for residential and small business users billing between \$50.00 and \$2,500.00 per month in inbound and outbound services.

b. Terms and Conditions

- (1) This service is only offered in conjunction with interstate service and an interstate monthly recurring charge does apply.
- (2) Standard Calling Card Service is available to CenturyLink Preferred subscribers.
- (3) The monthly interstate monthly service charge applicable to this product will be waived if the customers combined monthly usage for both inbound and outbound services is over \$250.00 for the month.
- (4) The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Standard Calling Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and applicable usage. Operator handled and international calls will not be aggregated for discount purposes.
- (5) Customer may (i) receive the bill with standard reporting at no cost; (ii) or through the company with customized reports.
- (6) Minimum billing is \$50.00 per month. In the event a customer bills less than \$50.00 per month, the customer will still be billed for \$50.00 worth of usage. The minimum billing requirement applies to usage only and does not include taxes or monthly recurring charges.
- (7) The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyLink Preferred Service.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans

24. CenturyLink Preferred (Cont'd)

c. Volume Discounts

Volume Discounts apply back to the first dollar of billing, once the monthly volume level has been met as specified below.

MONTHLY DOLLAR AMOUNT	DISCOUNT
\$ \$0.00 – \$99.99	0%
\$100.00 – \$499.99	5%
\$500.00 – \$1,499.99	10%
\$1,500.00 +	20%

d. Account Codes

Account codes are available with the following charges:

- Set Up Fee \$10.00
- Monthly Service Charge 5.00  
 (For each 50 Account Codes)
- Moves and Changes (Per Occurrence)
  - Business 5.00
  - Residence 1.00

Account code recurring and/or nonrecurring charges may be waived for a customer when the combined billing on all accounts billed by the Company to the customer exceeds \$500 per month.

e. Rates and Charges

(1) CenturyLink Preferred - Switched

Mileage <u>Band</u>	<b>DAY</b>		<b>EVENING</b>		<b>NIGHT/WEEKEND</b>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
All	\$0.1850	\$0.1850	\$0.1850	\$0.1850	\$0.1850	\$0.1850



**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans

25. Simple Choice Unlimited II Long Distance Plan

a. General Description

The Simple Choice Unlimited II Long Distance plan is a direct dial outbound service for residential customers. Customers will receive unlimited intrastate long distance voice usage. Customers will be billed a monthly recurring charge (some restrictions may apply as outlined below) for this service.

This service is only offered in conjunction with the corresponding interstate Simple Choice Unlimited II Long Distance Plan.

b. Terms and Conditions

New and existing customers are eligible for this service if they meet the following requirements:

- (1) Customers must subscribe to CenturyLink Long Distance and also to the companion Simple Choice Unlimited, where available, offered by the Company's affiliated local exchange company. In those locations where the local exchange company does not offer Simple Choice Unlimited, customers must subscribe to Simple Choice as the companion local service. All services must be billed by CenturyLink on the same invoice in order to subscribe to this offer.
- (2) The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage.
- (3) For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line.
- (4) All overage charges will be billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (5) Customers must presubscribe to CenturyLink Long Distance for both intraLATA and interLATA long distance service.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans

25. Simple Choice Unlimited II Long Distance Plan

b. Terms and Conditions (Cont'd)

- (6) This plan cannot be used for any use inconsistent with residential service.
- (7) This plan is not available to customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the customer establishes separate billing accounts for each line.
- (8) Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan. Student lines billed separately from the educational institution will be eligible for this service.
- (9) Unlimited plan usage does not include calls used for general business purposes, multi-party conference calls, calls to 900 numbers, directory assistance, calling card, operator services, international calling, commercial facsimile, auto-dialing, call centers and/or direct telemarketing centers. Calls to residential toll-free accounts are not included in this Unlimited plan.
- (10) In order to be eligible for this plan, the Company must be able to verify that the customer meets these eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and without prior notice will be placed on an alternative plan or will have their service suspended, restricted or canceled.
- (11) The monthly rate for this plan does not include applicable taxes, surcharges or fees.
- (12) This plan is not available for resale.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans

25. Simple Choice Unlimited II Long Distance Plan

d. Rates and Charges

	<b>PER MINUTE</b>
• Facsimile, Data & Modem Services	\$0.1000
	<b>PER MONTH</b>
• Monthly Recurring Charge[1]	\$12.00

[1] The Interstate Monthly Recurring Charge which affords customers the ability to place unlimited interstate long distance calls is located in the Company's Rates and Services Schedules. Rates for companion local service apply in addition to these rates.

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans (Cont'd)

26. Simple Choice Long Distance

a. General Description

Simple Choice Long Distance is an outbound direct dial service designed for residential customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute.
- (2) To be eligible for this plan, the customer must also subscribe to the Simple Choice plan and DSL service provided by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

c. Rates and Charges

PER MINUTE

- Initial Minute \$0.12 (I)
- Each Additional Minute 0.12 (I)

The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules.

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**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

27. Simple Choice Unlimited Long Distance Plan

(T)(M)

a. General Description

The Simple Choice Unlimited Long Distance plan is a direct dial outbound service for residential customers. Customers will receive unlimited intrastate long distance voice usage. Customers will be billed a monthly recurring charge (some restrictions may apply as outlined below) for this service.

This service is only offered in conjunction with the corresponding interstate Simple Choice Unlimited Long Distance Plan.

b. Terms and Conditions

New and existing customers are eligible for this service if they meet the following requirements:

- (1) Customers must subscribe to CenturyLink Long Distance and also to the companion Simple Choice Unlimited, where available, offered by the Company's affiliated local exchange company. In those locations where the local exchange company does not offer Simple Choice Unlimited, customers must subscribe to Simple Choice as the companion local service. All services must be billed by CenturyLink on the same invoice in order to subscribe to this offer.
- (2) The Company reserves the right to move a customer on this plan to an alternative plan if the Company determines, in its sole discretion, that the customer's usage on the plan does not resemble typical residential usage.
- (3) For the purpose of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate service per line.
- (4) All overage charges will be billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (5) Customers must presubscribe to CenturyLink Long Distance for both intraLATA and interLATA long distance service.

(M)

(M) Material moved from Section 3, Page 72.

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

G. Calling Plans

27. Simple Choice Unlimited Long Distance Plan

b. Terms and Conditions (Cont'd)

(T)(M)

- (6) This plan cannot be used for any use inconsistent with residential service.
- (7) This plan is not available to customers with a multi-line account or an account that bills to another number or is the recipient of charges billed from another number unless the customer establishes separate billing accounts for each line.
- (8) Customer lines associated with educational institutions, (colleges, universities, etc.) are not eligible for this plan. Student lines billed separately from the educational institution will be eligible for this service.
- (9) Unlimited plan usage does not include calls used for general business purposes, multi-party conference calls, calls to 900 numbers, directory assistance, calling card, operator services, international calling, commercial facsimile, auto-dialing, call centers and/or direct telemarketing centers. Calls to residential toll-free accounts are not included in this Unlimited plan.
- (10) In order to be eligible for this plan, the Company must be able to verify that the customer meets these eligibility requirements. Customers who no longer meet these eligibility requirements will not be eligible for this plan and without prior notice will be placed on an alternative plan or will have their service suspended, restricted or canceled.
- (11) The monthly rate for this plan does not include applicable taxes, surcharges or fees.
- (12) This plan is not available for resale.

(M)

(M) Material moved from Section 3, Page 73.

**103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Calling Plans (Cont'd)

27. Simple Choice Unlimited Long Distance Plan (Cont'd) (T)

c. Rates and Charges (T)

**PER MINUTE**

- Facsimile, Data & Modem Services \$0.1000

**PER MONTH**

- Monthly Recurring Charge[1] \$12.00

[1] The Interstate Monthly Recurring Charge which affords customers the ability to place unlimited interstate long distance calls is located in the Company's Rates and Services Schedules. Rates for companion local service apply in addition to these rates.

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

H. Calling Plans (Cont'd)

(M)

4. 30 Minutes Long Distance

a. General Description

30 Minutes Long Distance customers will receive up to 30 minutes of state-to-state, in-state, and/or intraLATA Dial-1 long distance usage. Unused minutes cannot be carried over to the next month. Any usage above the 30 minutes will be charged a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls.

b. Terms and Conditions

- (1) To be eligible for this service, the customer must subscribe to the CenturyLink Local Exchange Company's qualifying local service Essential Home Phone with 30 Minutes Long Distance. All services must be billed by an affiliated CenturyLink company on the same invoice to subscribe to this offer.
- (2) This plan is provisioned in conjunction with the interstate 30 Minutes Long Distance calling plan under which CenturyLink provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedules No. 1 and No. 6.
- (3) The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedules No. 1 and No. 6 and is included on the customer's bill in the total package price for 30 Minutes Long Distance.

c. Rates and Charges

PER MINUTE

- For usage up to 30 Minutes \$0.00
- For usage above 30 Minutes \$0.20

(M)

(M) Material moved from Section 3, Page 82.



**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

**A. General Description of Services**

1. The long distance services contained within this Catalog are applicable to the furnishing of service and facilities for telecommunications services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp., Qwest Communications Company, LLC, Embarq Communications, Inc., and CenturyTel Long Distance, LLC).
2. These services enable customers to place long distance telephone calls within the State of Idaho. Unless otherwise expressly stated, all service descriptions and rates apply only to 1+ dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.
3. Services are provided on a full-time monthly basis and are available in all cities, subject to the availability of facilities and/or equipment. The Company reserves the right to refuse to provide service where facilities or equipment are not available or economically feasible.
4. Rates and charges for service vary depending upon the option selected by the customer. Certain service offerings may involve one or more of the following: a monthly recurring charge, a minimum monthly charge, charges for installation, special features, and/or charges for administrative or physical changes to a Service. At additional cost, certain service options offer a customer the ability to identify individual users and allocate the cost of his long distance service through the use of accounting codes.
5. Nothing herein, or in any other provision of this Catalog, or in any marketing materials issued by the Company shall give any person, including existing and prospective customers, or their transferees or assignees, any ownership interest or proprietary right in any given telephone number. If a customer terminates 800 service, any 800 number assigned to the customer by the Company will be forfeited by the customer.
6. Payphone Surcharges, Directory Assistance, and Operator Assisted rates and charges may apply to calls. Rates and charges appear in Section 6 of this Catalog, except where otherwise noted.
7. General terms and conditions specified in Section 2 of this Catalog also apply.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 14-03-CLC

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

B. Casual Calling

1. Business Dial Around

(D)  
(T)

a. General Description

This service allows a business customer to complete calls between any two points within the state where the end user first dials CenturyLink's carrier identification code (101XXXX).

b. Terms and Conditions

This service is provided in conjunction with the interstate Business Dial Around service.

(T)  
(T)

c. Rates and Charges

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC, f/k/a Qwest LD Corp.)

(N)  
|  
(N)

The per minute usage rates are as follows for 10-10-432 and 10-10-236:

(C)

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	\$0.15 (R)	\$0.15 (R)

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

B. Casual Calling

- 1. Business Dial Around
- c. Rates and Charges (Cont'd)

(M)  
(N)  
(N)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a CenturyTel Long Distance, LLC)

(M1)

- (1) This service is available between locations within Idaho.
- (2) Calls are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. Intrastate service is only available with interstate service.

**CHARGE**

- Per Minute \$0.50

(M1)

(M) Material moved to Page 6.

(M1) Material moved from Page 6.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

B. Casual Calling

- 1. Business Dial Around
- c. Rates and Charges (Cont'd)

(M)  
(C-M1)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a CenturyTel Long Distance, LLC).

- (1) The customer receives up to 15 minutes of use per call for a flat rate fee as listed below. Calls exceeding 15 minutes of use will be billed the applicable per minute rate identified below.
- (2) All calls are timed in one-minute increments.

**PER CALL**

- Up to 15 Minutes of Use (MOU) Per Call \$0.75

**PER MINUTE RATE**

- Rate in Excess of 15 Minutes of Use (MOU) \$0.05

(C-M1)

(M) Material moved to Page 5.

(M) Material moved from Page 7.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

B. Casual Calling

1. Business Dial Around

c. Rates and Charges (Cont'd)

(C)  
(C)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.)

(C-M1)

- (1) Subject to network availability, Casual Caller Service may be used twenty-four hours a day for calls placed to numbers in the North American Dialing Plan areas by dialing "1015046 +" to access the Company's network. Casual Caller Service may not be used to complete "011" calls to international locations. By placing a call on the Company network, a Casual Caller accepts and agrees to the regulations and rates specified in this section.

(C-M1)

- (2) Operator Service and Directory Assistance are not available with Casual Caller Service.

(T-M)

- (3) If the Company charges a customer Casual Caller rates in error, or through an error by the local telephone company, the account will be credited for the erroneous charges.

(T-M)

**CHARGE**

- Per Minute

\$0.50

(M) Material moved from Page 4.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

B. Casual Calling (Cont'd)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC.)

(M)  
(N)  
(N)

2. Default Plans

(N)

a. Commercial Message Telecommunications Service

(M1)

(1) General Description

Commercial Message Telecommunications Service (CMTS) provides facilities to complete calls between any two points within the state. When a customer designates the Company to their Local Exchange Company (LEC) as their presubscribed carrier and does not call the Company to select a calling plan for 1+ calls, the customer is charged the rates shown below.

(2) Rates and Charges

**PER MINUTE RATE**

- All time Periods

\$0.15

(M1)

(M) Material moved to Page 3.

(M) Material moved from Page 3.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

B. Casual Calling (Cont'd)

Reserved For Future Use

(M)  
(N)

(M) Material moved to Page 4.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel Services

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC.)

1. worldcard

Description

The worldcard allows business customers to make domestic and international calls away from home anywhere in the United States. To initiate a worldcard call, the customer dials a 10-digit card number (1-800-860-4444) + PIN. The voice response unit (VRU) guides the customer through the available options.

Rates and Charges

Total Advantage worldcard

a. Option S

	<b>INTERLATA PER MINUTE RATE</b>	<b>INTRALATA PER MINUTE RATE</b>
• Month-to-Month	\$0.1100	\$0.1100
• 1-Year	0.1026	0.1026
• 2-Year	0.1000	0.1000
• 3-Year	0.0974	0.0974

**CHARGE**

- Per call surcharge \$0.3500
- Operator surcharge[1]

b. Option F

	<b>INTERLATA PER MINUTE RATE</b>	<b>INTRALATA PER MINUTE RATE</b>
• Month-to-Month	\$0.2500	\$0.2500
• 1-Year	0.2500	0.2500
• 2-Year	0.2500	0.2500
• 3-Year	0.2500	0.2500
• Operator surcharge[1]		

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.



**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel Services

1. worldcard (Cont'd)

Long Distance Advantage worldcard

	<b>INTERLATA PER MINUTE RATE</b>	<b>INTRALATA PER MINUTE RATE</b>
• Month-to-Month	\$0.3000	\$0.3000
• 1-Year	0.3000	0.3000
• 2-Year	0.3000	0.3000
• 3-Year	0.3000	0.3000

**CHARGE**

- Per call surcharge —
- Operator surcharge[1]

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel Services

1. worldcard (Cont'd)

GNS-2000 worldcard

a. Option S

	<b>SWITCHED</b>	
	<b>OUTBOUND</b>	<b>INBOUND</b>
	<b>PER MINUTE RATE</b>	<b>PER MINUTE RATE</b>
• Month-to-Month	\$0.0948	\$0.0948
• 1-Year	0.0910	0.0910
• 2-Year	0.0891	0.0891
• 3-Year	0.0872	0.0872

**CHARGE**

- Per call surcharge \$0.2500
- Operator surcharge[1]

b. Option F

	<b>SWITCHED</b>	
	<b>OUTBOUND</b>	<b>INBOUND</b>
	<b>PER MINUTE RATE</b>	<b>PER MINUTE RATE</b>
• Month-to-Month	\$0.1250	\$0.1250
• 1-Year	0.1250	0.1250
• 2-Year	0.1250	0.1250
• 3-Year	0.1250	0.1250

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.

**CenturyLink Communications, LLC**

**Catalog No. 3**

**SECTION 4**

Page 11

Release 1

Effective: 8-11-14

**Idaho Public Utilities Commission**

**Office of the Secretary**

**ACCEPTED FOR FILING**

**August 11, 2014**

**Boise, Idaho**

**IDAHO**

Issued: 7-29-14

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**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel Services (Cont'd)

2. Reserved for future use.

NOTICE  
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TRANSMITTAL NO. 14-03-CLC

ID2014-004

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel Services

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance).

Card Service(s) allows a Customer to place a long distance call to any geographical area in the United States from an access line and receive the bill for said call(s) placed on an assigned calling card billing number.

3. Traveler's Card

Traveler's Card is used for calling from any touchtone telephone to any valid telephone number in the United States. Call charges are billed to the Customer. Calls are billed in full minute increments.

Rates and Charges

CHARGE[1]

- Per Call \$0.60
- Per Minute 0.21

4. Phone Home Card

Phone Home Card is available for calling from any touchtone telephone to a pre-determined list of up to ten valid telephone numbers. Calls are billed in full minute increments.

Rates and Charges

CHARGE[1]

- Per Call \$0.75
- Per Minute Day 0.20
- Per Minute Evening 0.18
- Per Minute Night/Weekend 0.16

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel Services (Cont'd)

5. Simple 20¢ Calling Card

Simple 20¢ Calling Card is available for calling from any touchtone telephone to any valid domestic telephone number in the United States. Call charges are billed to the Customer. Calls are billed in full minute increments.

Rates and Charges

CHARGE[1]

- Per Call \$0.00
- Per Minute 0.20

6. Standard Calling Card

Standard Calling Card is available for calling from any touchtone telephone to any valid domestic telephone number in the United States. Call charges are billed to the Customer. Calls are billed in full minute increments.

Rates and Charges

CHARGE[1]

- Automated \$0.79
- Operator Assisted 2.25
- Person-to-Person 4.90
- Per Minute 0.55

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel Services (Cont'd)

7. CenturyTel SBS II

Simple 20¢ Calling Card is available for calling from any touchtone telephone to any valid domestic telephone number in the United States. Call charges are billed to the Customer. Calls are billed in full minute increments.

Rates and Charges

	<b>CHARGE[1]</b>
• Per Call	\$0.00
• Per Minute	0.18

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel Services (Cont'd)

8. Prepaid Calling Card Service

CenturyTel Prepaid Calling Card Service is a prepaid travel card account service that provides access for outbound voice grade telecommunications.

Exclusions. The following call types may not be completed with CenturyTel's Prepaid Calling Card Service:

- Calls to 700 numbers
- Calls to 800 numbers
- Calls to 900 numbers
- Busy Line Verify and Busy Line Interrupt
- Calls requiring the quotation of time and charges
- All Operator Services Calls
- Conference Calls
- Directory Assistance Calls

Except as may be specifically referenced therein, calls made utilizing CenturyTel's Prepaid Calling Card Services are not included in any specialized service offerings nor promotions.

Service is available twenty-four hours a day, seven days a week. The number of available Prepaid Calling Card account numbers is subject to technical limitations. Such card accounts will be offered to Customers on a first come first serviced basis. Printed material associated with Prepaid Calling Card Service will include the name of CenturyTel Long Distance, LLC and the 800 Customer Service number.

Prepaid Calling Card Service is accessed using the 800 number printed on the card. All calls must be charged against a Prepaid Calling Card that has a sufficient available balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted; such announcements will occur five minutes and two minutes before the balance will be depleted, based on the termination location of the call. Calls in progress will be terminated by the Company if the balance on the card is insufficient to continue the call. Prepaid Calling Cards will expire 90 days from the issuance date. Prepaid Calling Cards are able to be replenished should they be consumed or expire. Calls are charged in full minute increments for the first minute and all subsequent minutes.

Rates and Charges

	<b>CHARGE</b>
• Per Minute	\$0.10
• Card Increments	
- 100 Minutes/\$10	200 Minutes/\$20
- 400 Minutes/\$40	300 Minutes/\$30 500 Minutes/\$50

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont'd)

(T)

(D)

(D)

(M)

[1] This page cancels the following pages;

Pages 17 through 19, Release 1  
Page 20, Release 3  
Pages 21 and 22, Release 2  
Pages 23 through 26, Release 1  
Pages 27 and 28, Release 2  
Page 29, Release 3  
Page 30, Release 1  
Page 31, Release 2  
Page 32, Release 1  
Page 33, Release 3  
Pages 34 through 69, Release 2  
Page 70, Release 4  
Page 71, Release 3  
Page 72, Release 4  
Pages 73 through 90, Release 2  
Pages 91 through 96, Release 2  
Pages 97 and 98, Release 3  
Pages 99 through 101, Release 2  
Page 102, Release 3  
Pages 103 through 121, Release 2  
Page 122, Release 3  
Pages 123 through 127, Release 2  
Page 128, Release 3  
Pages 129 and 130 Release 1 were  
previously canceled  
Page 131, Release 2,

(N)

(N)

(M1)

(M1)

(N)

All material on these pages moved to Subsection H in this section and/or Section 104.

(N)

(M) Material moved to Page 139

(M1) Material moved from Page 128



#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

###### 1. CenturyLink Business Bundle Unlimited

###### a. General Description

CenturyLink Business Bundle Unlimited customers will receive unlimited interstate and intrastate direct dialed voice calls for a monthly recurring charge. This plan is provisioned in conjunction with the interstate CenturyLink Business Bundle Unlimited plan under which the Company provides interstate long distance service.

###### b. General Terms and Conditions

- (1) A monthly recurring charge set forth below will apply for this intrastate plan. This charge is in addition to the monthly recurring charge applicable to the corollary interstate CenturyLink Business Bundle Unlimited calling plan. (T)
- (2) Unlimited interstate and intrastate calling is available only for typical domestic voice usage. CenturyLink Business Bundle Unlimited may not be used for any use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line.
- (3) Toll free calling services are not included in the unlimited calling plan and are chargeable at the rates applicable for those services.
- (4) The term direct dialed voice calls does not include the following types of calls:
  - calls to Internet service providers or other data service providers
  - multi-party conference calls (except when dialed using a toll free number)
  - calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
  - calls for the purpose of dictation or transcription
  - chat lines
  - intercom calls / monitoring calls
  - plan does not include 900 number calls, directory assistance, calling cards, or operator services
  - calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes

NOTICE

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TRANSMITTAL NO. 19-04-CLC

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

H. Voice Long Distance Services

1. CenturyLink Business Bundle Unlimited

b. General Terms and Conditions (Cont'd)

- (5) Each line subscribed to CenturyLink Business Bundle Unlimited must meet the eligibility requirements.
- (6) All services must be billed by an affiliated company on the same invoice in order to subscribe to this offer.
- (7) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (8) The CenturyLink Business Bundle Unlimited plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Business Bundle Unlimited plan.
- (9) CenturyLink will provide this plan in locations where billing and technical resources are available.
- (10) The customer may subscribe to this service for a maximum of ten (10) lines per location. This service is available to business customers that have no more than a total of ten lines per location and with no more than a maximum of 25 lines across all service territories served by a CenturyLink local exchange company (T-M)  
(M)  
|  
(M)
- (11) A Long Distance Line Charge also applies per month. Rates, terms and conditions for this charge are located in the Company's Interstate Rates and Services Schedule. (T-M)  
(M)  
(M)
- (12) This plan includes an option to add toll free (inbound calling) service, Business Unlimited. This toll free service has a separate per minute rate and a monthly charge for each toll free number. The monthly recurring charge for each Toll Free Number is billed per month without regards to usage. Rates, terms and conditions are located in Section 4 of this Catalog. (T-M)  
(M)  
|  
(M)
- (13) All other rates, terms and conditions, including any applicable discounts and customer eligibility, are specified in the CenturyLink Communications, LLC Interstate Rates and Services Schedule. (T-M)  
(M)  
(M)

(M) Material moved from Page 134.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

H. Voice Long Distance Services

- 1. CenturyLink Business Bundle Unlimited
- b. General Terms and Conditions (Cont'd)

- (14) Option 1: (T)

  - (a) To be eligible for this option, the customer must subscribe to one of the following CenturyLink affiliate's (CenturyTel or Embarq) local exchange company service package and one of the Company's high speed internet plans. (T)
  - (D)
  - (M)
  - (b) A ten cent (\$0.10) per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers. (T)
  - (M)

- (15) Option 2: (T-M1)

  - (a) To be eligible for this option, the customer must subscribe to one of the following CenturyLink affiliate's (Qwest Corporation d/b/a CenturyLink QC) local exchange company service package and one of the Company's high speed internet plans. (T-M)
  - (M1)
  - (M1)
  - (D-M1)
  - (b) If the customer's usage exceeds 3,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions. (T-M1)
  - (M1)
  - (M1)

- (16) To be eligible for this unlimited long-distance plan, the Customer must subscribe to the following qualifying local exchange service packages: (N)

  - (a) For CenturyLink Business Bundle Unlimited (Plan A) the local service package is CenturyLink Business Bundle (options 1 and 2)
  - (b) For CenturyLink Business Bundle Unlimited (Plan B) the local service package is CenturyLink Business Bundle Preferred (options 1 and 2) (N)

(M) Material moved to Page 133.

(M1) Material moved from Page 136.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

1. CenturyLink Business Bundle Unlimited (Cont'd)

c. Rates and Charges

(T)

(1) Per Minute

(N)

CenturyLink Business Bundle Unlimited (Plan A and Plan B)		<b>CURRENT INTRASTATE PER MINUTE RATE</b>	(N)
Qualified Voice Outbound Usage	Option 1 and 2	—	(T)
Data and Fax Calls	Option 1	\$0.10	(T)

(2) Monthly Plan Fees [1]

(T-M)

CenturyLink Business Bundle Unlimited (Plan A)		<b>CURRENT INTRASTATE MONTHLY RATE PER LINE</b>	(T-M)
Initial Line	Option 1 and 2	\$5.00	(T-M)
Each Additional Line	Option 1 and 2	\$5.00	
CenturyLink Business Bundle Unlimited (Plan B)		<b>CURRENT INTRASTATE MONTHLY RATE PER LINE</b>	(N)
Initial Line	Option 1 and 2	\$2.50	(N)
Each Additional Line	Option 1 and 2	\$2.50	

[1] The interstate portion of the monthly recurring charge which affords customers the ability to place interstate long-distance calls is located in the Company's Interstate Rates and Services Schedule.

(M) Material moved from Page 137.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

**H. Voice Long Distance Services**

**1. CenturyLink Business Bundle Unlimited (Cont'd)**

(M)

(M)

(D)

(D)

(M) Material moved to Page 134.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

1. CenturyLink Business Bundle Unlimited

(M)

(M)

(D)

(D)

(M) Material moved to Page 135.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services (Cont'd)

2. Business Basics III

a. General Description

Business Basics III allows business customers to complete domestic direct dialed calls. Toll Free Service is available with this product.

b. Terms and Conditions

- (1) Unless, otherwise indicated, all Business Basics calls are billed an eighteen (18) second minimum. After the initial 18-second minimum, calls will be billed in six (6) second increments. (C)
- (2) In addition to the rates, terms and conditions described in this Catalog, other fees, rates, terms, conditions, and customer eligibility are specified in the Company's Interstate Rates and Services Schedule ("RSS") located on the Company's website. (C)
- (3) CenturyLink will provide this plan in locations where billing and technical resources are available.

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods, Switched Outbound and Inbound - Per Minute	\$0.07	\$0.07
<b>MONTHLY RECURRING CHARGE</b>		
• Per Toll-Free Number	\$0.99	

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

H. Voice Long Distance Services (Cont'd)

3. CenturyLink Choice Unlimited Plan – Business

(T)(M)

a. General Description

The CenturyLink Choice Unlimited Plan will allow a business customer to complete direct dialed voice calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provisioned in conjunction with the interstate CenturyLink Choice Unlimited Plan. The monthly recurring charge provides unlimited direct dialed interstate and/or intrastate long distance calling each month.

(2) The CenturyLink Choice Unlimited Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Unlimited Plan for business customers.

(3) Calls made using the CenturyLink Choice Unlimited Plan are billed in full minute increments.

(M)

(D)

(D)

(4) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Choice Unlimited Plan.

(T)(M)

(5) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(T)

(6) Call detail is provided.

(T)(M)

(M) Material moved from Page 16.



#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 3. CenturyLink Choice Unlimited Plan – Business

(T)(M)

##### b. Terms and Conditions (Cont'd)

- (7) Certain restrictions apply. The CenturyLink Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice. (T)
- (8) If the customer's usage exceeds 3,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions. (T)
- (9) CenturyLink Choice Unlimited Plan is available to all business customers that have no more than a total of ten business lines per location. (T)
- (10) Inbound Toll Free services permit customers to receive domestic inbound calls. (T)
- (11) A 10% discount will apply to the CenturyLink Choice Unlimited monthly rate for customers who sign up for a 1-year term commitment, or a 15% discount for a 2-year term commitment, or a 20% discount for a 3-year term commitment. If a customer terminates CenturyLink long distance service before the 1-year term expires, a \$30.00 early termination charge will be applied, per line. If a customer terminates CenturyLink long distance service before the 2-year term expires, a \$60.00 early termination charge will be applied, per line. If a customer terminates CenturyLink long distance service before the 3-year term expires, a \$75.00 early termination charge will be applied, per line. (T)

(M)

(M) Material moved from Page 17.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

3. CenturyLink Choice Unlimited Plan – Business (Cont'd)

c. Rates and Charges

(1) Switched Access – Outbound, Per-Minute Rates

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods - Per Minute	\$0.00	\$0.00

**MONTHLY RATE**

• Per Line	\$32.00 (I)
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(2) Toll-Free

(a) Switched Access – Inbound, Per-Minute Rates

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods - Per Minute	\$0.05	\$0.05

(3) Charge for Each Toll-Free Number

**MONTHLY RATE**

• Per 8XX Number	\$5.00
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#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services (Cont'd)

##### 4. CenturyLink Core Connect Unlimited

(T-M)

##### a. General Description

The CenturyLink Core Connect Unlimited calling plan allows a business customer to complete intrastate and interstate (domestic) direct dialed voice calls.

##### b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink Core Connect Unlimited calling plan under which CenturyLink provides interstate long distance service. This plan is an add-on to the interstate CenturyLink Core Connect Unlimited calling plan that includes monthly recurring charges, and is available where billing and technical capability exists. All other terms, conditions and customer eligibility under this plan are specified in the Company's Rates and Services Schedules.
- (2) The monthly charges shown below are identical to, and shall not be in addition to, any monthly recurring charges applicable to the interstate plan.
- (3) The CenturyLink Core Connect Unlimited calling plan is only available to customers subscribing to CenturyLink local exchange business service and requires provisioning of interstate/interLATA, intrastate/interLATA and intrastate/intraLATA service (also referred to as PIC and LPIC). All services must be billed by an affiliated CenturyLink company on the same invoice in order to subscribe to this offer.

(M) Material moved from Page 25.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

4. CenturyLink Core Connect Unlimited
- b. Terms and Conditions (Cont'd)

(T-M)

- (4) Certain restrictions apply. The CenturyLink Core Connect Unlimited calling plan may not be used in conjunction with the following: auto dialers, broadcast fax, long distance Internet access, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. CenturyLink Core Connect Unlimited calling plan is intended for only domestic direct-dialed voice calls. CenturyLink Core Connect Unlimited Plan is available to business customers that have no more than a total of ten business lines per account, or a business customer on a qualifying CenturyLink Line Volume Plan. Business customers on a CenturyLink Line Volume Plan may select CenturyLink Core Connect Unlimited, not to exceed 10 per account. A Customer may not use this service for connection to data service or for any other use that does not involve a single path person-to-person conversation, voice message, or single fax. The Customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line. The Company may monitor customer's usage to ensure that customer's use of the CenturyLink Core Connect Unlimited calling plan is consistent with the applicable restrictions. If the Company determines the Customer has violated the terms and conditions of the service, the Customer's long distance service will be suspended.

(M) Material moved from Page 26.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

4. CenturyLink Core Connect Unlimited

(T-M)

b. Terms and Conditions (Cont'd)

(5) The term direct dialed voice calls does not include the following types of calls:

- calls to Internet service providers or other data service providers
- multi-party conference calls (except when dialed using a toll free number)
- calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
- calls for the purpose of dictation or transcription
- chat lines
- intercom calls / monitoring calls
- Plan does not include 900 number calls, directory assistance, calling cards, or operator services
- calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes.

(6) If a customer's usage exceeds 3,000 minutes of use in any month the customer shall be subject to investigation to determine compliance with listed restrictions.

(7) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(8) Customer may select any combination of Core Connect Unlimited LD and Core Connect Unlimited Voice LD not to exceed 10 per account.

(9) Inbound toll free service is also available which permits customers to receive domestic inbound calls. Customers who select Core Connect Unlimited can also purchase the Choice Unlimited toll free service as defined under the CenturyLink Choice Unlimited Plan in this Section and in the Company's Rates and Services Schedules.

(10) The Long Distance Line Charge is applied on a per-line basis.

(M) Material moved from Page 27.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 4. CenturyLink Core Connect Unlimited

(T-M)

##### b. Terms and Conditions (Cont'd)

(11) Term agreements are available. If a customer terminates CenturyLink Long Distance service before the term expires, an early termination charge will be applied, per line. The following charges will be included in the total amount billed for early termination of the Core Connect 1 offer. The early termination terms, conditions and waivers for Qwest local service as specified in Sections 2 and 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs also apply.

- 1-year term, \$26.00 early termination charge
- 2-year term, \$52.00 early termination charge[1]
- 3-year term, \$66.00 early termination charge

##### (12) Core Connect 1

The CenturyLink Core Connect Unlimited LD calling plan is only available to business customers subscribing to retail local exchange service from Qwest. In order to be eligible for this offer, customers must have a qualifying CenturyLink High Speed Internet service and a qualifying Qwest local exchange business package. The eligible Qwest local exchange package is specified in Section 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs. The eligible Qwest local exchange service packages are:

- Core Connect 1 Qwest Choice Business Plus

##### (13) Core Connect 1 Unlimited Voice Line

This service is grandfathered effective December 12, 2010 and not available to new customers. Existing customers may continue to use the service unless they make a change to the service or move. CenturyLink Core Connect Unlimited Voice LD is only available to business customers subscribing to the Qwest Core Connect 1 offer on the same account. Service is provided on a month-to-month basis only, term agreements do not apply. In order to be eligible for this offer, customers must have a qualifying Qwest local exchange business package as specified in Section 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs. The eligible Qwest local exchange service packages are:

- Qwest Unlimited Voice Line

[1] Grandfathered and not available to new customers effective August 20, 2016

(M) Material moved from Page 28.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

4. CenturyLink Core Connect Unlimited

(T-M)

b. Terms and Conditions (Cont'd)

- (14) If customer's Core Connect 1 or Core Connect 1 Unlimited Voice Line services are terminated either by the customer or the Company, the customer's long distance service will be converted to the CenturyLink Choice Unlimited calling plan as defined under the CenturyLink Choice Unlimited Plan in this Section and in the Company's Rates and Services Schedules.

c. Rates and Charges

(1) Core Connect Unlimited – Switched Outbound (Direct Dialed)

	<b>PER MINUTE RATE</b>	<b>MONTHLY RATE</b>
• All Time Periods - Per Minute	—	—
Core Connect Unlimited LD[1]		
• Switched Outbound Per Line	—	\$25.00
Core Connect Unlimited Voice LD[2]		
• Switched Outbound Per Line	—	10.00
• Long Distance Line Charge - Per Line	—	3.99

(2) Inbound (Toll-Free)

Per minute rates and the monthly charge for each 8XX number are located under the CenturyLink Choice Unlimited for Business in this Section and in the Company's Rates and Services Schedules.

[1] Effective August 20, 2016 this service is grandfathered and not available to new customers on month-to-month or 2-year term.

[2] Grandfathered December 12, 2010

(M) Material moved from Page 29.

#### **4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

##### H. Voice Long Distance Services (Cont'd)

##### 5. CenturyLink Unlimited Business Voice LD

(T-M)

###### a. General Description

The CenturyLink Unlimited Business Voice LD calling plan allows a business customer to complete intrastate and interstate (domestic) direct dialed voice calls.

###### b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink Unlimited Business Voice LD calling plan under which CenturyLink provides interstate long distance service. This plan is an add-on to the interstate CenturyLink Unlimited Business Voice LD calling plan that includes monthly recurring charges, and is available where billing and technical capability exists. All other terms, conditions and customer eligibility under this plan are specified in the Company's Rates and Services Schedules.
- (2) The monthly charges shown below are identical to, and shall not be in addition to, any monthly recurring charges applicable to the interstate plan.
- (3) The CenturyLink Unlimited Business Voice LD calling plan is only available to customers subscribing to CenturyLink local exchange business service and requires provisioning of interstate/interLATA, intrastate/interLATA and intrastate/intraLATA service (also referred to as PIC and LPIC). All services must be billed by an affiliated CenturyLink company on the same invoice in order to subscribe to this offer.
- (4) CenturyLink Unlimited Business Voice is only available to business customers subscribing to the CenturyLink Core Connect 1 offer on the same account. Service is provided on a month-to-month basis only, and 1, 2, and 3 year term agreements. In order to be eligible for this offer, customers must have the CenturyLink Unlimited Business Voice LD calling plan and a qualifying CenturyLink local exchange business package as specified in Section 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs. The eligible CenturyLink local exchange service packages are:
  - CenturyLink Unlimited Business Voice Line
- (5) Customer may subscribe to any combination of Core Connect Unlimited LD, Core Connect Unlimited Voice LD (grandfathered and only available to existing customers) and Unlimited Business Voice LD not to exceed 10 per account.

(M) Material moved from Page 30.



#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 5. CenturyLink Unlimited Business Voice LD

(T-M)

##### b. Terms and Conditions (Cont'd)

- (6) Inbound toll free service is also available which permits customers to receive domestic inbound calls. Customers who select Unlimited Business Voice LD can also purchase the Choice Unlimited toll free service as defined as defined under the CenturyLink Choice Unlimited Plan in this Section.
- (7) The Long Distance Line Charge is applied on a per-line basis.
- (8) Certain restrictions apply. The CenturyLink Unlimited Business Voice LD calling plan may not be used in conjunction with the following: auto dialers, broadcast fax, long distance Internet access, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. CenturyLink Unlimited Business Voice LD calling plan is intended for domestic direct-dialed voice calls only. CenturyLink Unlimited Business Voice Plan is available to business customers that have no more than a total of ten business lines per account, or a business customer on a qualifying CenturyLink Line Volume Plan. Business customers on a CenturyLink Line Volume Plan may select a combination of CenturyLink Core Connect Unlimited LD, CenturyLink Core Connect Unlimited Voice Line LD (grandfathered and not available to new customers), and CenturyLink Unlimited Business Voice LD not to exceed 10 per account. A Customer may not use this service for connection to data service or for any other use that does not involve a single path person-to-person conversation, voice message, or single fax. The Customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line. The Company may monitor customer's usage to ensure that customer's use of the CenturyLink Unlimited Business Voice LD calling plan is consistent with the applicable restrictions. If the Company determines the Customer has violated the terms and conditions of the service, the Customer's long distance service will be suspended.

(M) Material moved from Page 31.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 5. CenturyLink Unlimited Business Voice LD

(T-M)

##### b. Terms and Conditions (Cont'd)

(9) The term direct dialed voice calls does not include the following types of calls:

- calls to Internet service providers or other data service providers
- multi-party conference calls (except when dialed using a toll free number)
- calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
- calls for the purpose of dictation or transcription
- chat lines
- intercom calls / monitoring calls
- plan does not include 900 number calls, directory assistance, calling cards, or operator services
- calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes

(10) If a customer's usage exceeds 3,000 minutes of use in any month the customer shall be subject to investigation to determine compliance with listed restrictions.

(11) The Company may take any other action permitted by this Competitive Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(M) Material moved from Page 32.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

H. Voice Long Distance Services

5. CenturyLink Unlimited Business Voice LD

(T-M)

b. Terms and Conditions (Cont'd)

(12) Term agreements are available. If a customer terminates CenturyLink Long Distance service before the term expires, an early termination charge will be applied, per line. The following charges will be included in the total amount billed for early termination of the Unlimited Business Voice offer. The early termination terms, conditions and waivers for Qwest local service as specified in Sections 2 and 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs also apply.

- 1-year term, \$20.00 early termination charge
- 2-year term, \$40.00 early termination charge[1]
- 3-year term, \$60.00 early termination charge

(13) If customer's Core Connect 1 or Unlimited Business Voice services are terminated either by the customer or the Company, the customer's long distance service will be converted to the CenturyLink Choice Unlimited calling plan as defined in this Section, preceding.

c. Rates and Charges

MONTHLY RATE

(1) Unlimited Business Voice LD[2]

- Switched Outbound Per Line
  - Month-to-month \$15.00
  - 1, 2, and 3 year term 10.00

(2) Long Distance Line Charge

- Per Line (applies to both Core Connect Unlimited and Core Connect Unlimited Voice LD) 3.99

(3) Inbound (Toll-Free)

Per minute rates and the monthly charge for each 8XX number are located under Choice Unlimited for Business, in this Section.

[1] Grandfathered and not available to new customers effective August 20, 2016  
 [2] Effective August 20, 2016 this service is grandfathered and not available to new customers on month-to-month or 2-year term.

(M) Material moved from Page 33.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

H. Voice Long Distance Services (Cont'd)

6. Toll Free Administrative Fee

(T)(M)

a. General Description

The Company will assess a Toll Free Administrative Fee to recover certain costs associated with certain operational issues relating to the provisioning, billing and directory listings issues for the toll free services offered by CenturyLink. Unless otherwise specified, this charge applies to all Toll Free services customers of the Company and will be billed on a monthly basis.

(T)  
(T)

b. Terms and Conditions

The Administrative Fee applies in addition to all other monthly recurring, per-minute charges and per call surcharges as defined in the toll-free service offerings in this Catalog.

c. Rates and Charges

- Toll Free Administrative Fee \$0.99

(M)

(M) Material moved from Page 105.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services (Cont'd)

###### 7. Total Advantage

(T)(M)

###### a. General Description

###### (1) Total Advantage

Total Advantage is a suite of business communications services offering flat rates based on term and minimum usage commitments. Total Advantage is designed for new businesses with monthly revenues between \$500.00 to \$75,000.00 or annual revenue between \$12,000.00 to \$900,000.00 of Contributory and Discounted Services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitment. The terms have commitment levels as set forth below.

###### (2) Long Distance and Toll Free EZ Rate

The Long Distance and Toll Free CenturyLink EZ Rate service is available to business customers to complete direct dialed voice domestic calls for a monthly fee. EZ Rate allows for the purchase of Long Distance and Toll Free usage for a flat monthly recurring rate. It is made available by selecting the minutes of use block that best meets the customer needs.

###### b. Terms and Conditions

In addition to the terms and conditions following, services are also governed by the terms and conditions contained in the CenturyLink Rates and Services Schedules.

- (1) Rates are quoted in full minute increments. Each call is subjected to an initial 18-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a \$0.01 (one cent) minimum charge when the call duration is 18 seconds or less; or the total amount of the customer's calls are rounded to the nearest cent.

(M)

(M) Material moved from Page 42.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 7. Total Advantage

(T-M)

##### b. Terms and Conditions (Cont'd)

- (2) Customers can choose an option where each call is subjected to an initial 15-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a \$0.01 (one cent) minimum charge when the call duration is 15 seconds or less, or the total amount of the customer's calls are rounded to the nearest cent. This option is available on an ICB basis only.
- (3) Total Advantage worldcard is available to all Total Advantage customers. Terms, Conditions and Rates and Charges are specified elsewhere in this Catalog.
- (4) Total Advantage offers Enhanced Toll-Free Features for all Total Advantage customers.

##### c. Minimums

- (1) There is either a minimum monthly usage commitment per month (Minimum Monthly Commitment) or, an annual minimum usage commitment per twelve-month period for all customers.
- (2) If, during any Annual Period of the term, the customer's total usage of Total Advantage service falls below the Annual Minimum Commitment, the customer may be billed the actual amount for the service plus the difference between the customer's Annual Revenue and the Annual Minimum Commitment (referred to as a shortfall). For customers who sign a one, two or three-year Annual Minimum Commitment term, the Annual Period will begin on the first day of the second billing cycle following the customer's enrollment for service.
- (3) For customers that sign a one, two, or three-year commitment, this shortfall requirement will be applied with the fourth full month's invoice or as described in the term agreement.
- (4) If a customer selecting a Monthly Minimum Commitment has billed usage charges less than the required Monthly Minimum Commitment during any month's invoice, the customer may be required to pay the difference between the Monthly Minimum Commitment and the actual billed charges (referred to as a shortfall). This shortfall requirement will be applied with the fourth full month's invoice.

(M) Material moved from Page 43.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

7. Total Advantage (Cont'd)

(T-M)

d. Renewals

- (1) Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

CenturyLink  
Attention: Dublin Service Center  
GBM Disconnects – Disconnect Center  
4650 Lakehurst, Floor 2  
Dublin, OH 43017

- (2) If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the cataloged rates in effect at the time of such renewal.
- (3) The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

(M) Material moved from Page 44.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 7. Total Advantage (Cont'd)

(T-M)

##### e. Early Termination Charges

- (1) Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:
  - Taking the number of full months remaining in the current Annual Period in which the customer terminates the agreement, multiplied by the Monthly Usage Minimum, plus,
  - 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph), plus,
  - Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.
- (2) Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:
  - Taking the Minimum Annual Commitment less the actual Annual Revenue generated during the Annual Period in which the customer terminates the enrollment, plus,
  - 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any, plus,
  - Any applicable third-party early termination or related charges or penalties incurred by the Company as a result of the customer's early termination.

(M) Material moved from Page 45.



#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 7. Total Advantage (Cont'd)

(T-M)

##### f. Long Distance and Toll Free CenturyLink EZ Rate

- (1) Customer may change their monthly recurring price plan up to four times per year without incurring a change fee charge. Changes to the monthly recurring price plan will be documented via an amendment signed by both parties. For purposes of such change fee changes, the year will begin on the later signature of the amendment and will start over each anniversary of the later signature date. If customer changes the monthly recurring price plan more than four times in a year, customer will be charged \$50.00 per change for each change after the first four.
- (2) If during the month the minute of use block is exceeded, overage minutes of use rate will apply to the overage minutes.
- (3) At least twenty percent of all usage traffic in the selected block of time must be interstate. If the minutes-of-use traffic falls below twenty percent interstate, the rates may revert to CTA standard rates as specified in this section.
- (4) This plan is provisioned in conjunction with the interstate Long Distance and Toll Free CenturyLink EZ Rate service under which CenturyLink provides interstate long distance usage.

##### g. Rates and Charges

- (1) Rates and charges for CenturyLink services described herein that require dedicated access, do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the LEC, construction charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premise equipment and related services.
- (2) Stated use and regulatory charges and fees found elsewhere will apply and are not included in the quoted rates. These include Payphone Surcharge, Independent Telephone Company High Usage Surcharge, Operator Surcharges and Number Portability charges.
- (3) The service offering is provided in conjunction with the comparable interstate Total Advantage Service and all terms, conditions and charges will apply.

(M) Material moved from Page 46.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

7. Total Advantage

(T-M)

g. Rates and Charges (Cont'd)

(4) Total Advantage Voice

The per-minute rate is as follows:

Rate for customers of Total Advantage Service with contracts prior to July 7, 2004. (Rates also apply if customer renews the contract).

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	<b>INTERLATA RATE</b>	<b>INTRALATA RATE</b>
• Month-to-Month	\$0.1100	\$0.1100
• 1-Year	0.1026	0.1026
• 2-Year	0.1000	0.1000
• 3-Year	0.0974	0.0974

(2) Dedicated – Outbound and Inbound Per-Minute Rates

	<b>INTERLATA RATE</b>	<b>INTRALATA RATE</b>
• Month-to-Month	\$0.0800	\$0.0800
• 1-Year	0.0720	0.0720
• 2-Year	0.0675	0.0675
• 3-Year	0.0655	0.0655

(M) Material moved from Page 47.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

7. Total Advantage

(T-M)

g. Rates and Charges

(4) Total Advantage Voice (Cont'd)

Rate for renewals and new customers of Total Advantage effective July 7, 2004 through October 9, 2005.

MONTHLY	SWITCHED OUTBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.113	\$0.102	\$0.096	\$0.091
MONTHLY	DEDICATED OUTBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.079	\$0.071	\$0.067	\$0.063
MONTHLY	SWITCHED INBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.134	\$0.121	\$0.114	\$0.107
MONTHLY	DEDICATED INBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.079	\$0.071	\$0.067	\$0.063

(M) Material moved from Page 48.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

7. Total Advantage

(T-M)

g. Rates and Charges

(4) Total Advantage Voice (Cont'd)

Rate for new customers of a Total Advantage contract on or after October 10, 2005 and renewal of these contracts.

MONTHLY	SWITCHED OUTBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.113	\$0.0923	\$0.0872	\$0.0820

MONTHLY	DEDICATED OUTBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.079	\$0.0526	\$0.0497	\$0.0467

MONTHLY	SWITCHED INBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.134	\$0.1034	\$0.0976	\$0.0918

MONTHLY	DEDICATED INBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.079	\$0.0631	\$0.0596	\$0.0561

(5) Total Advantage worldcard

Refer to the Travel section of this Catalog for the description and rates and charges for Total Advantage worldcard.

(M) Material moved from Page 49.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

H. Voice Long Distance Services

7. Total Advantage

(T-M)

g. Rates and Charges (Cont'd)

(6) Long Distance and Toll Free CenturyLink EZ Rate

(a) Stand Alone Rates

- Switched

<u>MONTHLY RECURRING CHARGE</u>	<u>MINUTES OF USE</u>	<u>OVERAGE MINUTES OF USE RATE</u>
\$ 100.00	2,050	\$0.0488
250.00	5,400	0.0463
500.00	11,100	0.0450
750.00	17,200	0.0436
1,000.00	23,800	0.0420
1,500.00	37,000	0.0405
2,000.00	51,200	0.0391
2,500.00	66,600	0.0375
5,000.00	138,900	0.0360

- Dedicated

<u>MONTHLY RECURRING CHARGE</u>	<u>MINUTES OF USE</u>	<u>OVERAGE MINUTES OF USE RATE</u>
\$ 250.00	10,200	\$0.0245
500.00	20,800	0.0240
750.00	31,900	0.0235
1,000.00	43,500	0.0230
1,500.00	66,600	0.0225
2,000.00	90,900	0.0220
2,500.00	116,200	0.0215
5,000.00	238,000	0.0210

(M) Material moved from Page 50.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

7. Total Advantage

(T-M)

g. Rates and Charges

(6) Long Distance and Toll Free CenturyLink EZ Rate (Cont'd)

(b) Rates bundled with other CenturyLink products

• Switched

<u>MONTHLY RECURRING CHARGE</u>	<u>MINUTES OF USE</u>	<u>OVERAGE MINUTES OF USE RATE</u>
\$ 100.00	2,300	\$0.0435
250.00	5,900	0.0424
500.00	12,200	0.0410
750.00	18,900	0.0397
1,000.00	26,200	0.0382
1,500.00	40,700	0.0369
2,000.00	56,300	0.0355
2,500.00	73,200	0.0342
5,000.00	152,800	0.0327

• Dedicated

<u>MONTHLY RECURRING CHARGE</u>	<u>MINUTES OF USE</u>	<u>OVERAGE MINUTES OF USE RATE</u>
\$ 250.00	11,220	\$0.0223
500.00	22,800	0.0219
750.00	35,090	0.0214
1,000.00	47,850	0.0209
1,500.00	73,260	0.0205
2,000.00	99,990	0.0200
2,500.00	127,820	0.0196
5,000.00	261,800	0.0191

(M) Material moved from Page 51.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

7. Total Advantage

(T-M)

g. Rates and Charges (Cont'd)

(7) Enhanced Toll Free Features

(a) Basic Features – Standard

For application of rates and charges, refer to CenturyLink's Rates and Services Schedules.

(b) Charge for Each Toll-Free Number

The first Toll-Free Number has no monthly rate.

**MONTHLY RATE**

• Month-to-Month	\$5.00
• 1-Year term	5.00
• 2-Year term	2.50
• 3-Year term	1.00

(M) Material moved from Page 52.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 7. Total Advantage (Cont'd)

(T-M)

##### h. Transactional Toll Free

##### (1) General Description

Transactional Toll-Free Service is a toll-free number (e.g., 800, 888) service. Calls may originate from anywhere in the contiguous or mainland United States or Canada and terminate to the customer's location at no charge to the calling party. Transactional Toll Free Service is intended for customers with larger call volumes and the inbound calls are routed over dedicated facilities.

##### (2) Terms and Conditions

- (a) This service is provisioned in conjunction with the interstate Transactional Toll Free Service. Intrastate calling is an add-on to interstate Transactional Toll Free Service that includes additional rates and charges. The service is available where billing and technical capability exists. All other terms, conditions, and customer eligibility under this plan are specified in the Company's Rates and Services Schedules.
- (b) Rates are quoted in full minutes. For intrastate calls, initial rate period is one (1) second; additional periods are 1 second intervals. A per call charge applies for each completed call. Bulk rounding applies to intrastate minutes.
- (c) If the percentage of customer's calls that do not complete (out of attempted calls) meets or exceeds the Non-completed Call Percentage Threshold for any given week, the Company may: upon 30 days notice, disconnect any and all circuit(s) providing service on which the Non-Completed Call Percentage Threshold was exceeded.

(M) Material moved from Page 53.



**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

7. Total Advantage

(T-M)

h. Transactional Toll Free (Cont'd)

(3) Rates and Charges

Rate for new and renewal customers of Total Advantage Agreement.

- Per-Minute Rates - Intrastate

**INTRASTATE RATE**

<b>MONTH - TO MONTH</b>	<b>ONE YEAR</b>	<b>TWO YEAR</b>	<b>THREE YEAR</b>
\$0.0486	\$0.0486	\$0.0486	\$0.0486

- Per Completed Call Rate

<b>MONTH - TO MONTH</b>	<b>ONE YEAR</b>	<b>TWO YEAR</b>	<b>THREE YEAR</b>
\$0.0075	\$0.0075	\$0.0075	\$0.0075

(M) Material moved from Page 54.

#### **4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

##### H. Voice Long Distance Services (Cont'd)

##### 8. Q.Government Network Services

T-(M)

##### a. General Description

Q.Government Network Services (GNS-2000) or Loyal Advantage (LA) is the Company's long distance service for Federal, State and Local government customers. LA provides one rate period, a flat per minute rate. The following services are currently available:

- Switched Outbound Long Distance
- Switched Inbound Long Distance
- Dedicated Outbound Long Distance
- Dedicated Inbound Long Distance
- Toll Free Features
- worldcard
- Directory Assistance
- Virtual Network Service (VNS)

GNS-2000 is available via three options identified on the invoice as switched long distance, dedicated long distance, and worldcard (travel card access).

##### b. Terms and Conditions

- (1) GNS-2000 is also governed by the Terms and Conditions contained in the Company's Rates and Services Schedules.
- (2) GNS-2000 offers the following rate and billing structures to insure ease of management, network reliability and cost stability:
  - Guaranteed Rates
  - Flat Rates
  - 6-Second/18-Second Billing Increment for Domestic Calling
  - worldcard Rate With or Without Calling Card Surcharge
- (3) There are four different terms available (monthly, 1-, 2- and 3- year terms).

(M) Material moved from Page 55.

#### **4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

##### H. Voice Long Distance Services

##### 8. Q.Government Network Services (Cont'd)

(T-M)

##### c. GNS-2000/CLA

##### (1) Switched

GNS-2000 may be provisioned via Feature Group D ("FGD") for switched services from the customer's premises through the Local Exchange Carrier's central office to the Company network. All long-distance calls originating from or terminating to GNS-2000 switched access locations are automatically switched to the Company network. GNS-2000 Toll Free service may be provisioned on the same FGD line.

##### (2) Dedicated

GNS-2000 may also be provisioned via dedicated lines from the customer's premises through the local central office to the Company network. Dedicated access to GNS-2000 may be provisioned by T-3, T-1 or Dedicated Access Lines (DAL).

##### (3) worldcard

The worldcard Option S is available with GNS-2000. The worldcard Option F gives the customer a 5% discount for a 1-year term agreement, a 10% discount for a 2-year term agreement, and a 15% discount for a 3-year term agreement. For rates and charges, see GNS-2000 worldcard in the Travel section of this Catalog.

##### (4) Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Rates and Services Schedules.

##### (5) Directory Assistance

For terms, conditions, and rates and charges, see Directory Assistance in Section 6 of this Catalog.

(M) Material moved from Page 56.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 8. Q.Government Network Services (Cont'd)

(T-M)

##### d. Term Agreements

The Company offers Month-to-Month, 1-year, 2-year, and 3-year terms. The Company agrees to provide the service for the duration of any term agreement at the rates determined at the time the agreement is executed. Should the rates decrease during the term of an agreement, the rates will be passed to the customer. However, the customer's rates will not be raised beyond the rates at the time the agreement is executed. Each customer will be required to sign an agreement for the furnishing of service.

##### e. Standard Features

##### (1) Switched Outbound Long Distance

- 101XXXX access is available
- "700" access where allowed
- Operator Assistance
- Directory Assistance (1-NPA-555-1212)
- Standard Billing Format

##### (2) Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Rates and Services Schedules.

##### (3) worldcard

For terms, conditions, and rates and charges, see Section 6 of this Catalog.

(M) Material moved from Page 57.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

8. Q.Government Network Services (Cont'd)

(T-M)

f. Optional Features

(1) Switched Outbound Long Distance

- Account Codes
- Omit Call Detail

(2) Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Rates and Services Schedules.

g. Rates and Charges

(1) Domestic

One flat rate per minute.

(2) Rounding

All GNS-2000 services will be rounded to the nearest whole cent.

(3) Billable Minutes of Use/Rates

Rates are quoted in full minute increments. Each call is subjected to an initial 18-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a \$0.01 (one cent) minimum charge when the call duration is 18 seconds or less, or the total amount of the customer's calls are rounded to the nearest cent.

(M) Material moved from Page 58.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

8. Q. Government Network Services

(T-M)

g. Rates and Charges (Cont'd)

(4) Per Minute Rates

Rate for customers of Loyal Advantage Service with contracts prior to July 7, 2004.

MONTHLY	SWITCHED OUTBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.0948	\$0.0910	\$0.0891	\$0.0872
MONTHLY	DEDICATED OUTBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.0733	\$0.0588	\$0.0576	\$0.0564
MONTHLY	SWITCHED INBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.0948	\$0.0910	\$0.0891	\$0.0872
MONTHLY	DEDICATED INBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.0733	\$0.0588	\$0.0576	\$0.0564

(M) Material moved from Page 59.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

8. Q. Government Network Services

(T-M)

g. Rates and Charges

(4) Per Minute Rates (Cont'd)

Rate for renewals and new customers of Loyal Advantage effective July 7, 2004 through November 13, 2005.

MONTHLY	SWITCHED OUTBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.113	\$0.102	\$0.096	\$0.091

MONTHLY	DEDICATED OUTBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.066	\$0.060	\$0.056	\$0.053

MONTHLY	SWITCHED INBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.134	\$0.121	\$0.114	\$0.107

MONTHLY	DEDICATED INBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.066	\$0.060	\$0.056	\$0.053

(M) Material moved from Page 60.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

8. Q. Government Network Services

(T-M)

g. Rates and Charges

(4) Per Minute Rates (Cont'd)

Rate for renewals and new customers of Loyal Advantage effective November 14, 2005.

MONTHLY	SWITCHED OUTBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.1130	\$0.0923	\$0.0872	\$0.0820
MONTHLY	DEDICATED OUTBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.0790	\$0.0526	\$0.0497	\$0.0467
MONTHLY	SWITCHED INBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.1340	\$0.1034	\$0.0976	\$0.0918
MONTHLY	DEDICATED INBOUND		
	1-YEAR	2-YEAR	3-YEAR
\$0.0790	\$0.0631	\$0.0596	\$0.0561

(M) Material moved from Page 61.



**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services (Cont'd)

9. CenturyLink Connect

(T-M)

a. General Description

As of April 15, 2008 CenturyLink Connect is being offered as a contractual offering of business services at special rates, which is available on a one, two, or three-year term commitment. CenturyLink Connect is intended for retail business providing at least one of the following services: outbound call center, CenturyLink Conferencing, application services, broadcast fax/voice/satellite, internet services, payphones, shared tenant applications, or voice mail. The service is not available to telecommunication carriers, telecommunication resellers, or VoIP resellers. CenturyLink Connect has a minimum monthly revenue commitment of \$5,000.00 or an annual commitment of \$60,000.00.

b. Terms and Conditions

In addition to the terms and conditions following, services are also governed by the terms and conditions contained in the CenturyLink Rates and Services Schedules.

- (1) Rates are quoted in full minutes. Call rounding is bulked. Business calls are measured and billed in six-second initial and six-second increments.
- (2) Refer to Section 6 of this Catalog for the Company's Operator Services terms, conditions, and application of rates and charges.

c. Enhanced Toll-Free Features

For application of rates and charges, refer to the Company's Rates and Services Schedules.

(M) Material moved from Page 62.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 9. CenturyLink Connect (Cont'd)

(T-M)

##### d. Minimums

##### (1) CenturyLink Connect as of April 15, 2008

- (a) Monthly – Three months after the effective date, contributory charges must equal or exceed the revenue commitment. Failure to meet the revenue commitment will result in application of a shortfall charge as specified in the contract.
- (b) Annually – Contributory charges must equal or exceed the revenue commitment. Failure to meet the annual revenue commitment will result in the application of a shortfall charge.

##### (2) CenturyLink Connect prior to April 15, 2008

These minimums will no longer be available to new customers but will remain effective for customers currently under contract.

- (a) There is a minimum monthly usage commitment per month (Minimum Monthly Commitment) of \$5,000.00 or 15,000.00. Negotiated per minute rates may be furnished on a case-by-case basis in response to requests by customers, based on the monthly minimum usage commitment.
- (b) If the customer's total usage falls below the Minimum Monthly Commitment, the customer will be billed the actual amount for the service plus the difference between the customer's actual spend and the Monthly Minimum Commitment.

(M) Material moved from Page 63.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 9. CenturyLink Connect (Cont'd)

(T-M)

##### e. Renewals

##### (1) CenturyLink Connect as of April 15, 2008

- (a) As of April 15, 2008 either the customer or CenturyLink may terminate the agreement by providing not less than sixty days written notice prior to the end of the initial or a renewal term. The customer's notice of termination must be sent to:

CenturyLink  
Attention: Dublin Service Center  
GBM Disconnects – Disconnect Center  
4650 Lakehurst, Floor 2  
Dublin, OH 43017

- (b) If written notification is not submitted to CenturyLink at least sixty days prior to the expiration of the initial or a renewal term, the contract will renew as described in the agreement.
- (c) The customer may terminate at any time after the renewal period by providing not less than thirty days written notice to CenturyLink at the address above.

##### (2) CenturyLink Connect prior to April 15, 2008

- (a) Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty days written notice. The customer's notice of termination must be sent to:

CenturyLink  
Attention: Dublin Service Center  
GBM Disconnects – Disconnect Center  
4650 Lakehurst, Floor 2  
Dublin, OH 43017

- (b) If written notification is not submitted to CenturyLink at least thirty days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the contract rates in effect at the time of such renewal.
- (c) The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty days written notice to the address above.

(M) Material moved from Page 64.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 9. CenturyLink Connect (Cont'd)

(T-M)

##### f. Early Termination Charges

##### (1) CenturyLink Connect as of April 15, 2008

As of April 15, 2008 refer to contract for explanation of whether early termination charges or service cancellation charges apply.

##### (2) CenturyLink Connect prior to April 15, 2008.

##### (a) Customers who terminate their annual term agreement prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:

- Taking the number of full months remaining in the current Annual Period in which the customer terminates the agreement, multiplied by the Monthly Usage Minimum, plus,
- 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph) plus,
- Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.

##### g. Rates and Charges

Contract Pricing is available on an individual case basis for Dedicated Voice – Outbound (1+) and Inbound (toll-free).

(M) Material moved from Page 65.

#### **4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

##### H. Voice Long Distance Services (Cont'd)

##### 10. Virtual Network Service (VNS) and Switched Digital Service (SDS)

(T-M)

###### a. Virtual Network Service (VNS)

###### (1) General Description

VNS is a customized, software defined virtual private network service which provides a unified communication and management features for multi-location business customers. Subscribers to VNS receive the Standard Feature Package which includes the availability of dedicated access and termination and switched origination and termination; usage rates with volume discounts; international calling to international locations, universal range privileges, remote toll-free access into the VNS network and 7-digit and 10-digit private dial plans.

###### (2) Terms and Conditions

This service is provisioned in conjunction with the interstate VNS under which CenturyLink provides interstate long distance service. All other terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS), and customer eligibility under this service are specified in the CenturyLink Rates and Services Schedules.

###### (3) Rates and Charges

###### (a) Total Advantage Voice (TA)

- Switched to Switched, Switched to Dedicated, or Dedicated to Switched:

For application of rates and charges, refer to Total Advantage Switched and Dedicated Outbound and Inbound rates in this Catalog.

(M) Material moved from Page 73.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 10. Virtual Network Service (VNS) and Switched Digital Service (SDS)

(T-M)

##### a. Virtual Network Service (VNS)

##### (3) Rates and Charges (Cont'd)

##### (b) Loyal Advantage (LA)

- Switched to Switched, Switched to Dedicated, or Dedicated to Switched:

For application of rates and charges, refer to Loyal Advantage Switched and Dedicated Outbound and Inbound rates in this Catalog.

- Dedicated to Dedicated:

For application of Dedicated rates and charges, refer to CenturyLink's Rates and Services Schedules.

##### (c) CenturyLink Integrity

- Switched to Switched, Switched to Dedicated, or Dedicated to Switched:

For application of rates and charges, refer to CenturyLink Integrity rates in this Catalog.

- Dedicated to Dedicated:

For application of Dedicated rates and charges, refer to CenturyLink's Rates and Services Schedules.

(M) Material moved from Page 74.

#### **4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

##### H. Voice Long Distance Services

##### 10. Virtual Network Service (VNS) and Switched Digital Service (SDS) (Cont'd) (T-M)

##### b. Switched Digital Service (SDS)

##### (1) General Description

Provides digital connections in 64 Kbps increments of bandwidth via the public switched telephone network.

##### (2) Terms and Conditions

(a) Customers can access SDS via the following Local Exchange Carrier Configurations: Switched 56, both two-wire and four-wire; or the Integrated Services Digital Network's Basic Rate Interface (BRI) and Primary Rate Interface (PRI).

(b) Customers can order SDS on any of the configuration listed above using the CenturyLink-provided Service PIC code. These will be considered as switched access locations for routing and rating purposes.

##### (3) Rates and Charges

Pricing will be developed on an individual case basis.

(M) Material moved from Page 75.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services (Cont'd)

11. MiCTA – Government and Education Services

(T-M)

a. General Description

This service is designed to provide a comprehensive communications solution to meet the special needs of MiCTA (Michigan Collegiate Telecommunication Association), a national organization that includes educational, governmental and non-profit entities. Following is a list of some of the telecommunication services that are available:

- Calling Card
- Data Services
- Directory Assistance
- Domestic 1+ and Toll-Free (switched & dedicated outbound and switched & dedicated inbound)
- Enhanced Toll-Free Features
- International 1+ and Toll-Free
- CenturyLink Conferencing

Eligible customers include Voice over Internet Protocol providers, Internet Service providers, cable companies and certain enhanced service providers.

b. Terms and Conditions

- (1) This service requires a customer to sign a term commitment of month-to-month, one, two, or three years.
- (2) This service is provisioned in conjunction with the interstate service under which CenturyLink provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the CenturyLink Rates and Services Schedules.

(M) Material moved from Page 76.



#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 11. MiCTA – Government and Education Services (Cont'd)

(T-M)

##### c. Renewals

- Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer's notice of termination must be sent to:

CenturyLink  
Attention: Dublin Service Center  
GBM Disconnects – Disconnect Center  
4650 Lakehurst, Floor 2  
Dublin, OH 43017

- If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, the customer continues service with the same terms, conditions, monthly commitment level, and at the contract rates in effect at that time.
- The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

##### d. Early Termination Charges

Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:

- 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph).

Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:

- 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any.

(M) Material moved from Page 77.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

11. MiCTA – Government and Education Services (Cont'd)

(T-M)

e. Rates and Charges

- (1) Rates and charges for CenturyLink Services described herein that require dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the Local Exchange Company (LEC), construction charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.
- (2) Regulatory charges and fees apply and are not included in the quoted rates, including Payphone Surcharge, Independent Telephone Company High Usage Surcharge, Operator Surcharges, and Number Portability charges. All charges stated in this Catalog are computed by CenturyLink exclusive of any federal, state, local, use, excise, gross receipts, sales or privilege taxes, other taxes, universal service fees, duties, fees or other similar obligations imposed now or in the future.
- (3) The service offering is provided in conjunction with the comparable interstate MiCTA Service and all terms, conditions and charges will apply.
- (4) Rates are quoted in full minutes. Timing of calls is eighteen-second initial and six-second incremental however, calls are subject to a thirty-second minimum average time requirement. Calls are natural or standard rounded unless otherwise specified in the individual customer contract.
- (5) Per-Minute rates are specified, following.

(M) Material moved from Page 78.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

H. Voice Long Distance Services

11. MiCTA – Government and Education Services

(T-M)

e. Rates and Charges (Cont'd)

(5) Directory Assistance

Directory Assistance is available to MiCTA customers. Rates and charges appear in Section 6 of this Catalog.

(6) worldcard

The CenturyLink Calling Card is available to MiCTA customers. Rates and charges appear in the Travel section of this Catalog.

(7) MiCTA Government and Education Services

(a) Direct Dial (1+ and Toll-Free)

Outbound and Inbound, Per-Minute Rates[1]

	MONTH TO MONTH	1-YEAR	2-YEAR	3-YEAR
• On – On	\$0.0148	\$0.0145	\$0.0142	\$0.0140
• On – Off	0.0438	0.0429	0.0420	0.0412
• Off – On	0.0426	0.0417	0.0409	0.0401
• Off – Off	0.0864	0.0846	0.0829	0.0813

[1] On – On Voice calls (between customer locations only) with dedicated access origination and dedicated access termination.

[1] On – Off Voice calls with dedicated access origination and switched access termination.

[1] Off – On Voice calls with switched access origination and dedicated access termination.

[1] Off – Off Voice calls with switched access origination and switched access termination.

(M) Material moved from Page 79.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services (Cont'd)

##### 12. Total Advantage Express Service

(T-M)

##### a. General Description

Total Advantage Express is a suite of communications services targeted to mid-sized business customers based on term and minimum usage commitments. Total Advantage Express Service is designed for new businesses with monthly revenue between \$100 to \$5,000 or annual revenue between \$1,200 to \$60,000 of contributory and discounted services. It is available on a one-year, two-year, or three-year term commitment. Effective November 30, 2007, Total Advantage Express Service is available for businesses with monthly revenue up to \$5,000 or annual revenue up to \$60,000 of contributory and discounted services.

##### b. Terms and Conditions

- (1) The same terms and conditions applicable to Total Advantage also apply to Total Advantage Express.
- (2) Services offered under Total Advantage such as calling card, are also available to Total Advantage Express customers with the same terms and conditions and rates.

##### c. Long Distance Block of Minutes Offering

- (1) Option 1 (Effective July 1, 2013, Option 1 is not available to new customers)

This long distance offering provides a block of free minutes and is provisioned in conjunction with the interstate long distance offering under which the Company provides interstate long distance service. This intrastate service is an add-on to the interstate service that includes monthly recurring charges, and is available where billing and technical capability exists. All other terms, conditions and customer eligibility are specified in the Company's Rates and Services Schedules.

The Company will charge customers for any usage in excess of the block minutes (overage minutes). The block of minutes can be used for direct dial (switched outbound) long distance voice services. Block minutes cannot be applied to operator, directory assistance, Toll Free (switched inbound), and international services. The overage minute's rate applies for each minute of each call per month in excess of the customer's selected block of minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

(M) Material moved from Page 80.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 12. Total Advantage Express Service (Cont'd)

(T-M)

##### b. Long Distance Block of Minutes Offering

##### (1) Option 1 (Effective July 1, 2013, Option 1 is not available to new customers) (Cont'd)

This offer is only available to business customers subscribing to retail local exchange service from an affiliate of the Company that provides local service, and, requires provisioning of interstate/interLATA, intrastate/interLATA and intrastate/intraLATA service. Local services will be billed by the affiliate company, long distance charges will be billed separately by CLC. The following qualifying products and services are required for this offer:

- CenturyLink ISDN PRS under an Express Agreement.

If customer's local service is terminated either by the customer or the Company, the customer's long distance service will be converted to the Total Advantage Express Voice rates.

##### (2) Option 2

This long distance offering provides a block of free minutes and is provisioned in conjunction with the intrastate long distance offering under which the Company provides intrastate long distance service. The block of minutes can be used for direct dial (switched outbound) and toll free long distance voice services. Block minutes cannot be applied to operator, directory assistance, and international services. This service includes monthly recurring charges, and is available where billing and technical capability exists.

The Company will charge customers for any usage in excess of the block minutes (overage minutes). The overage minute's rate applies for each minute of each call per month in excess of the customer's selected block of minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

(M) Material moved from Page 81.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services

##### 12. Total Advantage Express Service

##### c. Long Distance Block of Minutes Offering

##### (2) Option 2 (Cont'd)

(T)(M)

This offer is only available to business customers subscribing to retail local exchange service from an affiliate of the Company that provides local service, and, requires provisioning of interstate and intrastate service. To be eligible for Long Distance Block of Minutes Option 2, the customer can subscribe up to three (3) ISDN-PRI provided by the Company's local exchange affiliate and receive 5,000 minutes per account. Local services will be billed by the affiliate company, long distance charges will be billed separately by CLC. The following qualifying products and services are required for this offer:

- CenturyLink ISDN PRS under an Express Agreement.

If customer's local service is terminated either by the customer or the Company, the customer's long distance service will be converted to the Total Advantage Express Voice rates.

(M)

##### (3) Option 3

(N)

This offer is only available to new business customers signing a new Agreement, existing customers adding domestic voice to their Agreement, existing customers whose Agreement contains domestic voice service and has no more than 3 months remaining in the Initial Term of a one year Term, 6 months remaining in the Initial Term of a two year Term, or 9 months remaining in the Initial Term of a three year Term.

Customers must agree to a minimum \$100/monthly commitment on their Agreement. The pricing is only available to customers with a maximum, combined CenturyLink Long Distance and Toll Free spend of \$5,000 per month. Unless, otherwise indicated, all calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute. This plan is provisioned in conjunction with the add-on intrastate offer under which the Company provides intrastate long distance usage. CenturyLink will provide this offer in locations where billing and technical resources are available.

(N)

(M) Material moved from Page 82.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

12. Total Advantage Express Service (Cont'd)

(T)(M)

d. Rates and Charges

- (1) Rate for new and renewal customers of Total Advantage Express Voice.

**SWITCHED ACCESS – OUTBOUND, INBOUND, PER-MINUTE RATES**

	<b><u>INTRASTATE</u></b>	<b><u>INTRALATA</u></b>
1 Year	\$0.0500	\$0.0500
2 Year	0.0450	0.0450
3 Year	0.0400	0.0400

- (2) Total Advantage Express Block Of Minutes, Option 1 (Effective July 1, 2013, Option 1 no longer available to new customers)

Rate overage minutes of use and toll free minutes of use, for new and renewal customers of CenturyLink Total Advantage Express Block of Minutes, Option 1.

**SWITCHED ACCESS – OUTBOUND, INBOUND, PER-MINUTE RATES**

	<b><u>INTRASTATE</u></b>	<b><u>INTRALATA</u></b>
1 Year	\$0.0400	\$0.0400
2 Year	0.0400	0.0400
3 Year	0.0400	0.0400

- (3) Total Advantage Express Block of Minutes, Option 2

Total Block of Interstate and Intrastate, Outbound and Inbound, switched voice minutes

<b>MINUTES INCLUDED IN BLOCK</b>	<b>MONTHLY RECURRING CHARGE</b>	<b>OVERAGE PER MINUTE RATE</b>
5,000	\$0.00	\$0.03

(M)

- (4) Total Advantage Express 4x4, Option 3

(N)

- Switched Access – Outbound and Inbound

Intrastate	IntraLATA
------------	-----------

- 3-Year 0.0400 0.0400

(N)

(M) Material moved from Page 83.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services (Cont'd)

##### 13. Business Unlimited

(T-M)

##### a. General Description

Business Unlimited customers will receive unlimited interstate and intrastate direct dialed voice calls for a monthly recurring charge. This plan is provisioned in conjunction with the interstate Business Unlimited plan under which the Company provides interstate long distance service.

##### b. Terms and Conditions

- (1) A monthly recurring charge set forth below will apply for this intrastate plan. This charge is in addition to the monthly recurring charge applicable to the corollary interstate Business Unlimited plan. A per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers.
- (2) Unlimited interstate and intrastate calling is available only for typical domestic voice usage. Business Unlimited may not be used for any purpose inconsistent with typical domestic voice usage, including usage from multi-party conference calls, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.
- (3) Calls placed to 900 numbers, toll free calling services, directory assistance, or completed using a calling card or operator services are not included in the unlimited calling plan and are chargeable at the rates applicable for those services.
- (4) The customer may subscribe to this service for a maximum of ten (10) lines per location. Multiple location accounts are limited to ten (10) unlimited lines per account. Each line subscribed to Business Unlimited must meet the eligibility requirements. To be eligible for this service, the customer must subscribe to one of the following Company local exchange service packages:
  - Core Connect 1
- (5) All services must be billed by an affiliated company on the same invoice in order to subscribe to this offer.

(M) Material moved from Page 125.



**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

13. Business Unlimited

b. Terms and Conditions (Cont'd)

- (6) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (7) This plan includes an option to add toll free (inbound calling) service. The toll free service has a monthly charge for each toll free number. The monthly recurring charge for each Toll Free Number is billed per month without regards to usage and is located in the Company's Rates and Services Schedules.

c. Rates and Charges

**PER MINUTE**

- Intrastate Qualified Voice Usage \$0.00
- Intrastate Data Calls 0.10

**MONTHLY**

- Initial Line \$12.00 (I)
- Each Additional Line 7.00 (I)

The interstate portion of the monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Rates and Services Schedules.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services (Cont'd)

##### 14. Block of Time For Integrated Service – Option 2

(T-M)

##### a. General Description

Block of Time for Integrated Service Option 2 offers business customers a block of minutes that can be used for direct dial outbound and inbound interstate and intrastate long distance services. Block of Time minutes cannot be applied to Operator Assistance calls, Directory Assistance or international usage. Each customer may purchase only one block of minutes for each qualifying local service. Customers must also subscribe to companion interstate service.

##### b. Terms and Conditions

- (1) To be eligible for Block of Time for Integrated Service Option 2, the customer can subscribe up to three (3) ISDN-PRI provided by the Company's local exchange affiliate and receive 5,000 minutes per PRI.
- (2) Eligible customers may subscribe to a block of 5,000 minutes. A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.
- (3) Toll Free Service is available with this product. A separate monthly recurring charge for each Toll Free number applies.
- (4) The Block of Time for Integrated Service Option 2 rates will apply as long as the customer subscribes to a qualifying service. Customers who discontinue the qualifying service(s) will no longer be eligible to subscribe to the service and will be switched, without prior notice, to an alternative plan or will have their service suspended or canceled.

(M) Material moved from Page 127.

**4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

H. Voice Long Distance Services

14. Block of Time For Integrated Service – Option 2 (Cont'd)

(T-M)

c. Rates and Charges

- (1) Total Block of Interstate and Intrastate, Outbound and Inbound, Voice Minutes

TOTAL MINUTES INCLUDED IN BLOCK	MRC
5,000	[1]

- (2) Overage Rates

For any qualified domestic, outbound and/or inbound, long distance minute of use above a customer's monthly block of minutes plan, the customer will be charged a per minute rate.

**PER MINUTE**

- Over 5,000 Minutes Per Month \$0.03

- (3) Toll Free Service

**MONTHLY**

- Charge for Each Toll Free Number \$0.99

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

[1] The monthly recurring charge which affords customers the ability to place interstate and intrastate long distance calls is located in the Company's Rates and Services Schedules.

(M) Material moved from Page 128.

#### 4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

##### H. Voice Long Distance Services (Cont'd)

##### 15. Matchmaker

(T-M)

##### a. General Description

Matchmaker is a basic switched toll service for business customers billing less than \$10.00 per month. Calls are rated based upon time of day, day of week, distance of call and call duration and are billed in arrears.

##### b. Terms and Conditions

- (1) This service is only offered as an addition to Matchmaker interstate service.
- (2) All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

##### c. Rates and Charges

##### PER MINUTE

- Business \$0.59

(M) Material moved from Page 131.

**CenturyLink Communications, LLC**  
**Catalog No. 3**

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Page 1

Release 1

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**Office of the Secretary**  
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**August 11, 2014**  
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**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

A. General Description Of Services

1. See Section 4.A. for General Description of Services.

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Page 2

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**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

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Page 3

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**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

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**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel Services

The following plans are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC.).

1. worldcard

a. Description

The worldcard allows business customers to make domestic and international calls away from home anywhere in the United States. To initiate a worldcard call, the customer dials a 10-digit card number (1-800-860-4444) + PIN. The voice response unit (VRU) guides the customer through the available options.

b. Rates and Charges

Q.INTEGRITY worldcard

InterLATA

	<u>1-YEAR</u>	<u>2-YEAR</u>	<u>3-YEAR</u>
Option D	\$0.1480	\$0.1460	\$0.1430
Option E	0.1480	0.1460	0.1430

IntraLATA

	<u>1-YEAR</u>	<u>2-YEAR</u>	<u>3-YEAR</u>
Option D	\$0.1480	\$0.1460	\$0.1430
Option E	0.1480	0.1460	0.1430

**CHARGE**

- Per call surcharge \$0.40
- Operator surcharge[1]

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.



**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel Services

1. worldcard

Q.GUARANTEED worldcard (Cont'd)

a. Option S

Group 1

	<b>INTERLATA PER MINUTE RATE</b>	<b>INTRALATA PER MINUTE RATE</b>
• Month-to-Month	\$0.1330	\$0.1330
• 1-Year	0.1290	0.1290
• 2-Year	0.1270	0.1270
• 3-Year	0.1250	0.1250

Group 2

• 1-Year	0.1270	0.1270
• 2-Year	0.1250	0.1250
• 3-Year	0.1230	0.1230

Group 3

• 1-Year	0.1250	0.1250
• 2-Year	0.1230	0.1230
• 3-Year	0.1200	0.1200

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel Services

1. worldcard

Q.GUARANTEED worldcard (Cont'd)

**CHARGE**

- Per call surcharge \$0.35
- Operator surcharge[1]

b. Option F

	<b>INTERLATA PER MINUTE RATE</b>	<b>INTRALATA PER MINUTE RATE</b>
--	--------------------------------------	--------------------------------------

- |                  |          |          |
|------------------|----------|----------|
| • Month-to-Month | \$0.2500 | \$0.2500 |
| • 1-Year         | 0.2500   | 0.2500   |
| • 2-Year         | 0.2500   | 0.2500   |
| • 3-Year         | 0.2500   | 0.2500   |

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel Services

1. worldcard (Cont'd)

Q.BIZ worldcard

	<b>INTERLATA PER MINUTE RATE</b>	<b>INTRALATA PER MINUTE RATE</b>
• Month-to-Month	\$0.3000	\$0.3000
• 1-Year	0.3000	0.3000
• 2-Year	0.3000	0.3000
• 3-Year	0.3000	0.3000

**CHARGE**

- Per call surcharge —
- Operator surcharge[1]

7. MiCTA – Government and Education Services Calling Card

**OPTION I – PER-MINUTE RATES**

MTM	\$0.0864
1 Year	0.0846
2 Year	0.0829
3 Year	0.0813

Per call surcharge 0.25

**OPTION II – PER-MINUTE RATES**

MTM	\$0.0950
1 Year	0.0950
2 Year	0.0950
3 Year	0.0950

[1] In addition, an Operator Services surcharge will apply, if appropriate, as specified in Section 6.

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**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel Services (Cont'd)

2. Reserved For Future Use

(T)

(D)

**CenturyLink Communications, LLC**

**Catalog No. 3**

**SECTION 104**

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**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

(T)

(D)

(D)

1. Long Distance Advantage

a. General Description

Long Distance Advantage is an offering of business communication services consisting of switched outbound and switched inbound services. The services have flat rates, which are based on term and minimum usage commitments. Long Distance Advantage is intended for the small business segment spending less than \$2,500.00 in telecommunications services monthly. This service works well with both single locations and multiple location businesses.

Inbound Toll Free services permit customers to receive domestic inbound calls.

b. Terms and Conditions

- (1) This plan is provided in conjunction with interstate Long Distance Advantage.
- (2) Long Distance Advantage is available in month-to-month and 12 month term plans. There is a minimum monthly usage commitment of \$10.00 for customers receiving service under both the monthly and term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer's first full month's invoice.
- (3) Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current Cataloged rates in effect at the time of such renewal associated with the term and volume of the original agreement.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

(T)

1. Long Distance Advantage

b. Terms and Conditions (Cont'd)

- (4) CenturyLink will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another CenturyLink product with equal or greater term and volume commitment levels.
- (5) If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.
- (6) Long Distance Advantage is only available when the customer subscribes to a CenturyLink local exchange access line.

c. Rates and Charges

- (1) Switched Access – Outbound and Inbound, Per-Minute Rates

	<b>INTERLATA</b>	<b>INTRALATA</b>
• Monthly	\$0.105	\$0.105
• 1 Year Term	0.10	0.10

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

(T)

1. Long Distance Advantage

c. Rates and Charges (Cont'd)

(2) Enhanced Toll Free Features

(a) Basic Features – Standard

The following features are available to month-to-month and term customers.

FEATURE	INSTALLATION/ NONRECURRING CHARGE	MONTHLY RATE	CHANGE CHARGE	SURCHARGE
Alternate Call Routing, per 8XX number	\$ 5 0.00	\$50.00	\$50.00	—
Busy Ring, No Answer	150.00	50.00	50.00	—
Day of Week Routing, per 8XX number	50.00	50.00	50.00	—
Day of Year/Holiday Routing, per 8XX number	50.00	—	50.00	—
EZ Route, per 8XX number - per call	150.00 —	25.00 —	— —	— \$0.04
Geo Routing, per 8XX number	50.00	50.00	50.00	—
Percent Allocation Routing, per 8XX number	50.00	50.00	50.00	—
Tailored Call Coverage, per 8XX number	50.00	—	50.00	—
Time of Day Routing, per 8XX number	50.00	50.00	50.00	—



**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

(T)

1. Long Distance Advantage

c. Rates and Charges

(2) Enhanced Toll Free Features (Cont'd)

(b) Charge for Each Toll-Free Number

The first Toll-Free Number has no monthly rate.

**MONTHLY RATE**

- Month-to-Month           \$5.00
- 1-Year term               5.00

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

(T)

2. CenturyLink Business Line Unlimited

a. General Description

The CenturyLink Business Line Unlimited offering will allow a business customer to complete voice calls between any two points within the state. The CenturyLink Business Line Unlimited offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate CenturyLink Business Line Unlimited.
- (2) The CenturyLink Business Line Unlimited plan is only available to CenturyLink local business customers that have subscribed to one of CenturyLink's business package of products and services.
- (3) CenturyLink Business Line Unlimited is available to all business customers that have no more than a total of ten business lines, per location.
- (4) The CenturyLink Business Line Unlimited does not permit the customer to make calls via broadcast fax, chat lines, conference call platforms or non-voice service applications (including, but not limited to, modern data transfer or ISP connections), or to any applications where the services are re-sold to customers (i.e. Hospitality industry). In addition, certain types of applications are not permitted by the plan, including auto-dialers, predictive dialers, or use to solicit sales, membership and other usage associated with telemarketing or call centers. The following call types are not permitted by the plan: calling card, dedicated access line, directory assistance or international calls.
- (5) If the customer's usage exceeds 3,000 Minutes Of Use per line in any month, the Company may monitor the customer's usage to ensure that the customer's use of the CenturyLink business Line Unlimited is consistent with the applicable restrictions and limitations described in Sections 1-4 above. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions. The Company may terminate the CenturyLink Business Line Unlimited, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice. If the customer fails to make a choice, then the Company will convert the customer to the Long Distance Advantage plan.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

(T)

2. CenturyLink Business Line Unlimited

b. Terms and Conditions (Cont'd)

- (6) CenturyLink Business Line Unlimited is available on a 12 month term plan. Upon expiration of the initial term and subsequent renewal term, the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current cataloged rates in effect at the time of such renewal associated with the term and volume of the original agreement.
- (7) If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay \$10.00 for each remaining month for the remainder of the term agreement.
- (8) The Company will allow a customer to terminate its term agreement prior to its expiration date and convert the customer to another usage sensitive plan of the customer's choice without penalty; provided the alternative plan is of equal or greater term commitment.
- (9) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (10) Call detail is not provided unless specifically requested by the customer in writing. Provision of call detail may be subject to a separate charge. Call detail is provided on all other calls excluded from the plan (i.e. Directory Assistance, Operator Assisted calls).
- (11) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the CenturyLink Business Line Unlimited.

**NOTICE**

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**TRANSMITTAL NO. 17-05-CLC**

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services (T)  
2. CenturyLink Business Line Unlimited (Cont'd)  
c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods		
- Per Minute	—	—
	<b>MONTHLY RATE</b>	
• Monthly Fee		
- Per Line		\$27.00
- With Call Detail		27.00
• Toll-Free Service/Features		[1]

[1] Toll-Free Service and Features are billed at the same rates found in the Long Distance Advantage offering, preceding.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

(T)

3. CenturyLink Choice Long Distance - Business

a. General Description

The CenturyLink Choice Long Distance offering will allow a business customer to complete voice calls between any two points within the state. The CenturyLink Choice Long Distance offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls.

b. Terms and Conditions

- (1) This plan is provided in conjunction with the interstate CenturyLink Choice Long Distance offering for business customers.
- (2) The CenturyLink Choice Long Distance offering is available to all business customers who subscribe to various qualifying Retail CenturyLink local service. The CenturyLink Choice Long Distance offering is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Long Distance offering for business customers. CenturyLink Choice Long Distance offering is available to all business customers that have no more than a total of ten business lines, per location.
- (3) The Company may monitor the customer's usage, if the usage exceeds 3,000 minutes of use, to ensure that the customer's use of the CenturyLink Choice Long Distance offering is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the CenturyLink Choice Long Distance offering upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.
- (4) Call detail is provided.
- (5) Inbound Toll Free services permit customers to receive domestic inbound calls.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services (T)  
3. CenturyLink Choice Long Distance – Business (Cont'd)

c. Rates and Charges

	<b>INTERLATA</b>	<b>INTRALATA</b>
With a CenturyLink Retail Local Exchange Package		
• All Time Periods		
- Per Minute (up to 400 minutes)	\$0.05	\$0.05
- Per Minute (401 + minutes)	0.00	0.00
With a CenturyLink Retail Local Access Line		
• All Time Periods		
- Per Minute (up to 500 minutes)	0.05	0.05
- Per Minute (501 + minutes)	0.00	0.00
• Toll Free Service		
- Per Minute	0.05	0.05

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

(T)

4. Core Connect Professional Unlimited Long Distance

a. General Description

The Core Connect Professional Unlimited Long Distance calling plan allows a business customer to complete intrastate direct dialed voice calls that have monthly fees and charges which are billed per month without regard to usage.

b. Terms and Conditions

- (1) This service is provisioned in conjunction with the interstate Core Connect Professional Unlimited calling service under which the Company provides interstate long distance service. This service is an add-on to the interstate Core Connect Professional Unlimited calling plan that includes monthly recurring charges, and is available where billing and technical capability exists. All other terms, conditions and customer eligibility under this plan are specified in the Company's Rates and Services Schedules.
- (2) Core Connect Professional Unlimited Long Distance is only available to business customers who purchase a minimum of three (3) Core Connect Professional Unlimited calling plans per account. A customer may select any combination of Core Connect 1, Core Connect Professional, and Unlimited Business Voice line(s) not to exceed 10 unlimited calling plans per account.
- (3) Certain restrictions apply. The Core Connect Professional Unlimited calling service may not be used in conjunction with the following: auto dialers, broadcast fax, long distance Internet access, call center applications including, but not limited to, auto dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. Core Connect Professional Unlimited calling service applies only to domestic direct-dialed voice calls. A customer may not use this service for connection to data service or for any other use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 17-05-CLC

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

(T)

4. Core Connect Professional Unlimited Long Distance

b. Terms and Conditions (Cont'd)

- (4) The term direct dialed voice calls does not include the following types of calls:
- calls to Internet service providers or other data service providers
  - multi-party conference calls (except when dialed using a toll free number)
  - calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
  - calls for the purpose of dictation or transcription
  - chat lines
  - intercom calls / monitoring calls
  - Plan does not include 900 number calls, directory assistance, calling cards, or operator services
  - calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message.
- (5) The Company may monitor customer's usage to ensure that customer's use of the service is consistent with the applicable restrictions. If the Company determines the Customer has violated the terms and conditions of the service, the Customer's long distance service will be suspended. If customer's usage exceeds 3,000 Minutes of Use in any month, the customer shall be subject to investigation to determine compliance with listed restrictions.
- (6) The Company may take any other action permitted by this Catalog and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (7) Inbound toll free services permit customers to receive domestic inbound calls. Customers who select Core Connect Professional Unlimited can also purchase the Choice Unlimited toll-free service as defined in this Section, preceding.



**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

(T)

4. Core Connect Professional Unlimited Long Distance

b. Terms and Conditions (Cont'd)

(8) Term agreements are available.

(9) If a customer terminates CenturyLink Long Distance service before the term expires, an early termination charge will be applied, per line. The following charges will be included in the total amount billed for early termination of the Core Connect Professional Unlimited offer. The early termination terms, conditions and waivers for CenturyLink local service as specified in Sections 2 and 5 of the Qwest Corporation Exchange and Network Services tariffs, price lists, price schedules and catalogs also apply.

- 1-year term, \$13.00 early termination charge
- 2-year term, \$26.00 early termination charge
- 3-year term, \$33.00 early termination charge
- 5-year term, \$88.00 early termination charge

(10) The Core Connect Professional Unlimited calling service is only available to business customers subscribing to retail local exchange service from an affiliate of the Company that provides local service, and, requires provisioning of interstate/interLATA, intrastate/interLATA and intrastate/intraLATA service. All services must be billed by an affiliate company on the same invoice to subscribe to this service.

(11) The following qualifying products and services are required for Core Connect Professional Unlimited Long Distance:

- Minimum three (3) basic exchange lines with CenturyLink Choice Business Plus
- Minimum three (3) Core Connect Professional Unlimited Long Distance plans
- CenturyLink High Speed Internet Service with Core Service Pack up to 12Mbps.

(12) If customer's Core Connect Professional Unlimited Long Distance service is terminated either by the customer or the Company, the customer's long distance service will be converted to the CenturyLink Choice Unlimited Calling Plan as defined in this Section, preceding.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services (T)  
4. Core Connect Professional Unlimited Long Distance (Cont'd)

c. Rates and Charges

- (1) Core Connect Professional Unlimited Long Distance – Outbound (Direct Dialed)

**PER MINUTE RATE**

- All Time Periods \$0.00

**MONTHLY RATE**

- Switched Outbound
  - First Line, Month to Month or Term \$25.00
  - Second and Third Line,
    - Month to Month 15.00
    - Term 10.00
- Long Distance Line Charge 3.99

The monthly recurring charge is identical to, and not in addition to, the monthly recurring charge as specified in the Company's Rates and Services Schedules.

- (2) Switched Access – Inbound (Toll-Free)

**PER MINUTE RATE**

- All Time Periods \$0.05

The monthly charge for each 8XX number is located in the Company's Rates and Services Schedules.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

5. CenturyLink Choice Long Distance Basic Plan (T-M)

a. General Description

The CenturyLink Choice Long Distance Basic Plan will allow a business customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink Choice Long Distance Basic Plan that has a monthly recurring fee. A monthly recurring charge set forth below will apply for this intrastate plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to the corollary interstate CenturyLink Choice Long Distance Basic Plan for long distance calling.
- (2) The CenturyLink Choice Long Distance Basic Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Choice Long Distance Basic Plan for business customers.
- (3) Calls made using the CenturyLink Choice Long Distance Basic Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.
- (4) The CenturyLink Choice Long Distance Basic Plan is only available to customers subscribing to retail local service from Qwest Corporation d/b/a CenturyLink QC.
- (5) Inbound Toll Free services permit customers to receive domestic inbound calls.

(M) Material moved from Section 4, Page 19 and 69.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

5. CenturyLink Choice Long Distance Basic Plan (Cont'd)

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods - Per Minute	\$0.07	\$0.07

**MONTHLY RATE**

• Per Account	\$9.95 (I)
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(2) Charge for Each Toll-Free Number

**MONTHLY RATE**

• Per 8XX Number	\$5.00
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**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

6. Choice Monthly Minimum (T-M)

a. General Description

The Choice Monthly Minimum Plan will allow a business customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate Choice Monthly Minimum Plan. The monthly minimum recurring charge provides direct dialed interstate and/or intrastate long distance calling each month. If the customer's invoiced usage charges are less than the monthly minimum charge, the customer will be billed a charge equal to the difference between the monthly minimum charge amount and the actual usage billed.
- (2) The Choice Monthly Minimum Plan is only available on an intrastate basis when the customer has subscribed to the interstate Choice Monthly Minimum Plan for business customers.
- (3) Calls made using the Choice Monthly Minimum Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.
- (4) The Choice Monthly Minimum Plan is only available to customers subscribing to retail local service from Qwest Corporation d/b/a CenturyLink QC.
- (5) Inbound Toll Free services permit customers to receive domestic inbound calls.

(M) Material moved from Section 4, Page 21, 71, and 99.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

6. Choice Monthly Minimum (Cont'd)

(T)  
(T-M)

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods - Per Minute	\$0.05	\$0.05

**MONTHLY RATE**

• Per Account	\$20.00
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(2) Charge for Each Toll-Free Number

**MONTHLY RATE**

• Per 8XX Number	\$5.00
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(M) Material moved from Section 4, Page 22, 72, and 100.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

7. CenturyLink 5 Cent Business Long Distance Plan (T-M)

a. General Description

The CenturyLink 5 Cent Business Long-Distance Plan will allow a business customer to complete direct dialed calls between any two points within the state.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate CenturyLink 5 Cent Business Long Distance Plan. All other rates, terms and conditions, including any applicable discounts offered through the CenturyLink Rates and Services Schedules (RSS) and customer eligibility under this plan are specified in the CenturyLink RSS.
- (2) The CenturyLink 5 Cent Business Long-Distance Plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink 5 Cent Business Long-Distance Plan.
- (3) Calls made using the CenturyLink 5 Cent Business Long-Distance Plan are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.
- (4) The CenturyLink 5 Cent Business Long-Distance Plan is only available to customers subscribing to retail local service from Qwest Corporation d/b/a CenturyLink QC.
- (5) Inbound Toll Free services permit customers to receive domestic inbound calls.
- (6) The CenturyLink 5 Cent Business Long-Distance Plan is only available if the customer retains the service for at least one year. If a customer terminates the service before the 1-year term expires, a \$75.00 early termination charge will apply, per line.

(M) Material moved from Section 4, Page 23.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

7. CenturyLink 5 Cent Business Long Distance Plan (Cont'd)

(T-M)

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	<b>INTERLATA</b>	<b>INTRALATA</b>
• All Time Periods - Per Minute	\$0.20	\$0.20

(2) Charge for Each Toll-Free Number

	<b>MONTHLY RATE</b>
• Per 8XX Number	\$5.00

(M) Material moved from Section 4, Page 24.



**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services (Cont'd) (T)  
(D)  
(D)
  
- 8. Reserved For Future Use (T)  
(D)

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services
- 8. Reserved For Future Use (Cont'd)

(T)  
(T)  
(D)

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

9. CenturyLink Integrity (T)

CenturyLink Integrity will no longer be available to new customers as of November 30, 2007. Current CenturyLink Integrity customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

a. General Description

CenturyLink Integrity is an offering of business communication services for existing CenturyLink Integrity customers consisting of switched outbound, switched inbound, dedicated switched outbound, dedicated switched inbound, private line, and card services. CenturyLink Integrity is intended for the large business segment spending a total of \$50,000.00 or more per month. This service works well with both single locations and multiple location businesses. The customer automatically receives the worldcard with this offering.

Inbound Toll Free services permit the customer to receive domestic inbound calls.

b. Terms and Conditions

- (1) CenturyLink Integrity offers integrated pricing with cross discounting based on aggregate revenue of contributing services, billing, and reporting capabilities.
- (2) A monthly recurring charge applies to each toll-free number reserved for or supplied to a CenturyLink Integrity customer depending on the term commitment selected.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

9. CenturyLink Integrity (Cont'd)

(T)

(T)

c. Renewals

- (1) Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

CenturyLink  
 Attention: Dublin Service Center  
 GBM Disconnects – Disconnect Center  
 4650 Lakehurst, Floor 2  
 Dublin, OH 43017

- (2) If written notification is not submitted to CenturyLink at least 30 days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the cataloged rates in effect at the time of such renewal.
- (3) The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than 30 days written notice to the address above.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

9. CenturyLink Integrity (Cont'd)

(T)

(T)

d. Early Termination Charges

- (1) Customers who terminate their Option D term commitment prior to completion of the term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:
  - Taking the number of full months remaining in the current Annual Period multiplied by the monthly usage minimum plus,
  - 35% of the monthly usage minimum multiplied by the number of months remaining in the then-effective term (other than the number of months referred to in the section immediately preceding) if any, plus,
  - Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.
- (2) Customers who terminate their Option E term commitment prior to completion of the term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:
  - An amount equivalent to the actual Annual Revenue generated during the Annual Period in which the customer terminates the commitment, less the usage minimum plus,
  - 35% of the annual usage minimum multiplied by the number of Annual Periods remaining in the then-effective term (other than the annual period referred to in the section immediately preceding) if any, plus,
  - Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services
- 9. CenturyLink Integrity (Cont'd)

(T)  
(T)

e. Pricing Arrangements

CenturyLink Integrity offers two different pricing arrangements, Options D and E. The customer may select either of these options; however, shortfall penalties apply if the customer does not meet the product's minimum revenue commitments. The term of a CenturyLink Integrity Option D or E agreement begins on the first day of the billing cycle following the date of the customer's signature.

(1) Option D

Option D requires customers to sign a term commitment of 1-year, 2-years or 3- years and meet a minimum volume of \$50,000.00 per month in contributing services.

(2) Option E

Requires customers to sign a term commitment of 1-year, 2-years or 3-years and select an Annual Usage Minimum commitment that must be met during each Annual Period. Customers must select one of the five Option E annual usage minimums set forth in the following table:

**ANNUAL USAGE MINIMUM TIERS  
(OPTION E ONLY)**

- \$1,200,000.00
- \$1,800,000.00
- \$2,400,000.00
- \$3,600,000.00
- \$4,800,000.00

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

9. CenturyLink Integrity (Cont'd)

(T)

(T)

f. Minimums

- (1) There is a minimum monthly usage commitment (Monthly Commitment) or, an annual minimum usage commitment per 12-month period for all customers.
- (2) If during any month of the term commitment the customer's total usage of Option D service falls below the monthly usage minimum, the customer will be billed the actual amount for the service plus the difference between the monthly revenue and the monthly usage minimum.
- (3) If during any Annual Period of the term commitment, the customer's total usage of Option E service falls below the annual usage minimum, the customer will pay for actual amount for the service plus the difference between the Annual Revenue and the annual usage minimum.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

9. CenturyLink Integrity (Cont'd)

(T)

(T)

g. Rates and Charges

Rates and charges for CenturyLink services described herein requiring dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.

(1) 1+ Per Minute InterLATA/Intrastate and IntraLATA/Intrastate Usage Rates

Subject to availability, the following per minute rates will apply to inbound and outbound calls.

(a) InterLATA/Intrastate

	SWITCHED			DEDICATED		
	1-YEAR	2-YEAR	3-YEAR	1-YEAR	2-YEAR	3-YEAR
Option D	\$0.1480	\$0.1460	\$0.1430	\$0.0970	\$0.0950	\$0.0940
Option E	0.1480	0.1460	0.1430	0.0970	0.0950	0.0940

b. IntraLATA/Intrastate

	SWITCHED			DEDICATED		
	1-YEAR	2-YEAR	3-YEAR	1-YEAR	2-YEAR	3-YEAR
Option D	\$0.1480	\$0.1460	\$0.1430	\$0.0970	\$0.0950	\$0.0940
Option E	0.1480	0.1460	0.1430	0.0970	0.0950	0.0940



**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

9. CenturyLink Integrity

g. Rates and Charges (Cont'd)

(T)

(T)

(2) CenturyLink Integrity worldcard

Refer to the travel section for the description and rates and charges for CenturyLink Integrity worldcard.

(3) Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Rates and Services Schedules.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

10. CenturyLink Guaranteed (T)

CenturyLink Guaranteed will no longer be available to new customers as of November 30, 2007. Current CenturyLink Guaranteed customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

a. General Description

CenturyLink Guaranteed is a voice and data service offering flat rates based on term and minimum usage commitments. CenturyLink Guaranteed is designed for existing CenturyLink Guaranteed businesses spending up to \$100,000.00 per month. It is available on a month-to-month basis, 1-year, 2-year, or 3-year term commitment and the terms have 13 commitment levels. The customer automatically receives the worldcard with this offering.

Inbound Toll Free Services permit the customer to receive domestic inbound calls.

b. Terms and Conditions

- (1) Rates are quoted in full minutes. Call rounding is 18-second initial and 6-second incremental.
- (2) CenturyLink Guaranteed customers are eligible to receive guarantees. See CenturyLink's Rates and Services Schedules.

c. Renewals

- (1) The customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

CenturyLink  
 Attention: Dublin Service Center  
 GBM Disconnects – Disconnect Center  
 4650 Lakehurst, Floor 2  
 Dublin, OH 43017

- (2) If written notification is not submitted to CenturyLink at least 30 days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the cataloged rates in effect at the time of such renewal.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

(T)

10. CenturyLink Guaranteed (Cont'd)

(T)

d. Early Termination Charges

(1) Customers who terminate their term commitment prior to the expiration date and do not provide written notification to CenturyLink, will be billed and required to pay termination charges equal to the number of months remaining in the term multiplied by the monthly commitment level.

(2) Customers who terminate their term commitment prior to the expiration date and do provide written notification to CenturyLink, will be responsible for the following charges, payable upon receipt:

• 1-Year Contract

Early termination charges for customers who terminate service prior to the expiration of their 1-year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

• 2-Year Contract

If the contract is in the first 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second 12 months.

If the contract is in the second 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months multiplied by the monthly commitment level.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

10. CenturyLink Guaranteed

d.(2) (Cont'd)

(T)

(T)

- 3-Year Contract

If the contract is in the first 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second and third 12 months.

If the contract is in the second 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months of the second 12 months multiplied by the monthly commitment level plus 35% of months remaining in the third 12 months.

If the contract is in the third 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months multiplied by the monthly commitment level.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

(T)

10. CenturyLink Guaranteed (Cont'd)

(T)

e. Rates and Charges

The per-minute rate is as follows:

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

(a) Group 1

**INTERLATA RATE      INTRALATA RATE**

• Month-to-Month	\$0.1330	\$0.1330
• 1-Year	0.1290	0.1290
• 2-Year	0.1270	0.1270
• 3-Year	0.1250	0.1250

Group 2

• 1-Year	0.1270	0.1270
• 2-Year	0.1250	0.1250
• 3-Year	0.0230	0.0230

Group 3

• 1-Year	0.1250	0.1250
• 2-Year	0.1230	0.1230
• 3-Year	0.1200	0.1200

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

10. CenturyLink Guaranteed

e. Rates and Charges (Cont'd)

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(2) Dedicated – Outbound and Inbound Per-Minute Rates

(a) Group 1

	<b>INTERLATA RATE</b>	<b>INTRALATA RATE</b>
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• Month-to-Month	\$0.0900	\$0.0900
• 1-Year	0.0860	0.0860
• 2-Year	0.0840	0.0840
• 3-Year	0.0820	0.0820

Group 2

• 1-Year	0.0840	0.0840
• 2-Year	0.0820	0.0820
• 3-Year	0.0800	0.0800

Group 3

• 1-Year	0.0820	0.0820
• 2-Year	0.0800	0.0800
• 3-Year	0.0780	0.0780

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

(T)

10. CenturyLink Guaranteed

(T)

e. Rates and Charges (Cont'd)

(3) Discounts

(T)

These discounts will be applied to CenturyLink Guaranteed – Switched Access

VOLUME LEVEL	1-YEAR	2-YEAR	3-YEAR
\$ 100	10%	12%	14%
250	11%	13%	15%
500	12%	14%	16%
1,000	13%	15%	17%
2,000	14%	16%	18%
4,000	16%	18%	20%
7,000	17%	19%	21%
12,000	18%	20%	22%
20,000	20%	22%	24%
35,000	21%	23%	25%
50,000	22%	24%	26%
75,000	23%	25%	27%
100,000	24%	26%	28%

(4) Enhanced Toll Free Features

(T)

For application of rates and charges, refer to the Company's Rates and Services Schedules.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

11. Q.biz (T)

Q.Biz will no longer be available to new customers as of November 30, 2007. Current Q.Biz customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

a. General Description

Q.Biz is an offering of business communication services consisting of switched outbound, switched inbound and card services. The services have flat rates which are based on term and minimum usage commitments. Q.Biz is intended for existing Q.Biz businesses spending up to \$2,500.00 in telecommunications services monthly. This service works well with both single locations and multiple location businesses. The customer automatically receives the worldcard with this offering.

Inbound Toll Free Services permit the customer to receive domestic inbound calls.

b. Terms and Conditions

- (1) This plan is provided in conjunction with interstate Q.Biz.
- (2) Q.Biz is available in month-to-month, twelve, and twenty-four month term plans. There is a minimum monthly usage commitment of \$25.00 for customers receiving service under both the monthly and term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer's first full month's invoice.
- (3) Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current cataloged rates in effect at the time of such renewal associated with the term and volume of the original agreement.



104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

11. Q.biz

b. Terms and Conditions (Cont'd)

- (4) CenturyLink will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another CenturyLink product with equal or greater term and volume commitment levels.
- (5) If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.
- (6) Refer to the travel section for the description and rates and charges for Q.biz worldcard.
- (7) Enhanced Toll Free Features

For application of rates and charges, refer to the Company's Rates and Services Schedules.

c. Rates and Charges

Call rounding is 30 second initial and one second incremental. Call duration is calculated on a per call basis, rounding up to the full increment. Call rating is on a bulk basis (all call duration totaled and then rated). Total is rounded to the nearest full cent.

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

	<b>InterLATA</b>	<b>IntraLATA</b>
• Monthly	\$0.1200	\$0.1200
• Term	0.1150	0.1150

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(T)

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services (Cont'd) (T)
- 12. Reserved For Future Use (T)

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services
- 12. Reserved For Future Use (Cont'd)

(T)  
(T)

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**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services (Cont'd) (T)
- 13 Reserve For Future Use (T)

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**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services
- 13. Reserve For Future Use (Cont'd)

(T)  
(T)

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services (Cont'd) (T)
- 14. Reserved For Future Use (T)

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**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services (Cont'd) (T)
- 15. Reserved For Future Use (T)

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

- G. Voice Long Distance Services (Cont'd) (T)
- 16. Reserved For Future Use (T)



**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

(T)

17. Reserved For Future Use

(D)

(N)

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

18. Enhanced Voice Solutions (T)

Effective November 10, 2011, Enhanced Voice Solutions is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

a. General Description

Enhanced Voice Solutions is a flat-rated service designed to meet the communications needs for mid to large business customers. Only associated customer locations are eligible to use Enhanced Voice Solutions services.

If the Company determines the service is not being used for business service or in any other way violates the restrictions of this service, the Subscriber will be ineligible for the service and the Company may terminate the customer's account.

Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein for Enhanced Voice Solutions. Enhanced Voice Solutions has minimum annual commitment (MAC's) levels with each level having one through three-year commitment terms. Enhanced Voice Solutions is available to single and multi-location customers for outbound calls which originate using switched access facilities and terminate using shared use facilities. A term plan will automatically renew for an equivalent term and minimum annual commitment level at the rates in effect under the prior term plan, unless either the Company or the customer provides written notification to cancel the plan, with such notification being received by the notified party not less than 45 days prior to the expiration of the term.

b. Terms and Conditions

- (1) An Enhanced Voice Solutions customer must commit to one of the following minimum annual commitment levels of contributory usage charges: (1) \$3,000, (2) \$6,000, (3) \$12,000, (4) \$36,000, or (5) \$60,000. Enhanced Voice Solutions is available on a one-year, two-year or three-year basis. Contributory usage charges are aggregated across outbound, toll free, switched data (inbound and outbound); all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum annual commitment level.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

18. Enhanced Voice Solutions

b. Terms and Conditions (Cont'd)

(T)

(T)

- (2) The Company reserves the right, after the conclusion of the first three billing months of the Enhanced Voice Solutions customer's contract, to move the customer to a lower commitment level that is more directly comparable to the customer's current usage. Enhanced Voice Solutions customers terminating all Enhanced Voice Solutions services prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to the underutilized portion of the MAC plus the full MAC for any remaining 12 month periods in their term plan agreement. The termination liability will be billed in one lump sum. Customers will not incur this termination liability for their former term plan commitment if they request a new MAC equal to or greater than the previous level and agree to sign a new term plan agreement for a period equal to or greater than the term of their current plan. The customer will, however, be assessed the termination liability if they terminate all Enhanced Voice Solutions service prior to fulfilling their new term commitments.
- (3) The rates in effect upon the commencement of the customer's term plan will remain in effect for the duration of the term plan. If the Company decreases the rates for Enhanced Voice Solutions during the term plan, the customer will receive the lower rates on their first invoice following the effective date of the rate decreases. The customer may add associated locations at any time during the term. All usage from subsequently-added associated locations will be exempt from any rate increases for the remainder of the term.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

18. Enhanced Voice Solutions (Cont'd)

(T)

(T)

c. Rates and Charges

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

(1) Dial-1 and Toll Free Rates

TERM COMMITMENT PER MINUTE RATES

All Commitment Levels	1 YEAR RATE	2 YEAR RATE	3 YEAR RATE
• \$3,000	\$0.0600	\$0.0575	\$0.0550
• \$6,000	0.0575	0.0550	0.0525
• \$12,000	0.0550	0.0525	0.0500
• \$36,000	0.0550	0.0525	0.0500
• \$60,000	0.0550	0.0525	0.0500

(2) SDS and SDS Toll Free Rate[1]

TERM COMMITMENT PER MINUTE RATES

All Commitment Levels	1 YEAR RATE	2 YEAR RATE	3 YEAR RATE
• All MAC Levels - Per Minute	\$0.1000	\$0.1000	\$0.1000

There is no monthly recurring charge associated with the Dial-1 portion of the service. The monthly recurring charge for Toll Free service which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

19. Real Solutions Annual II (T)

a. General Description

Real Solutions Annual II is a packaged telecommunications service which offers customers using either domestic and/or international calling the flexibility to choose a flat rated option that is neither distance, time-of-day, day-of-week or usage sensitive (via switched access) for their outbound, toll free and switched data usage.

b. Terms and Conditions

- (1) Real Solutions Annual II services allow for subscriber defined invoicing and reporting. Domestic calls will be billed an eighteen (18) second minimum. After the initial 18 second minimum, calls will be billed in six (6) second increments.
- (2) Usage rates are set forth below. Real Solutions Annual II for intrastate use is sold as an add-on service to the Company's interstate offering.
- (3) Real Solutions Annual II has four minimum annual commitment levels. The \$12,000 and \$36,000 commitment levels each have one through three-year commitment terms. The \$60,000 commitment level has one and three year commitment terms. The \$300,000 commitment level has a one-year commitment term. Real Solutions Annual II is available to single and multi-location customers for outbound calls which originate using switched access facilities and terminate using shared use facilities. A term plan will automatically renew for an equivalent term and minimum annual commitment level unless the customer provides written notification to cancel the plan, with such notification being received by the Company not less than 45 days prior to the expiration of the term.
- (4) The Real Solutions Annual II customer must commit to one of the following minimum annual commitment levels of contributory usage charges: (1) \$12,000, (2) \$36,000, (3) \$60,000, (4) \$300,000. Real Solutions Annual II is available on a one-year, two-year or three-year basis for the \$12,000 and \$36,000 commitment levels; a one-year or three-year basis for the \$60,000 commitment level; and a one year basis for the \$300,000 commitment level. Contributory usage charges (calculated prior to the application of any discounts) are aggregated across outbound, toll free, switched data (inbound and outbound), including all calling options; all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum annual commitment level.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

19. Real Solutions Annual II

b. Terms and Conditions (Cont'd)

(T)  
(T)

- (5) The Company reserves the right, after the conclusion of the first three billing months of the Real Solutions Annual II customer's contract, to move the customer to a lower commitment level that is more directly comparable to the customer's current usage.

c. Rates and Charges

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

(1) Dial 1 Solutions

All Commitment Levels	1 YEAR RATE	2 YEAR RATE	3 YEAR RATE
• \$12,000 (SNB, SN2, SN3)	\$0.1720	\$0.1670	\$0.1630
• \$36,000 (SN4, SN5, SN6)	0.1720	0.1670	0.1630
• \$60,000 (SN8, SN9)	0.1720	N/A	0.1630
• \$300,000 (SNC)	0.1720	N/A	N/A

(2) Toll Free Solutions

All Commitment Levels	1 YEAR RATE	2 YEAR RATE	3 YEAR RATE
• \$12,000	\$0.1720	\$0.1670	\$0.1630
• \$36,000	0.1720	0.1670	0.1630
• \$60,000	0.1720	N/A	0.1630
• \$300,000	0.1720	N/A	N/A

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

(T)

19. Real Solutions Annual II

(T)

c. Rates and Charges (Cont'd)

(3) Data Solutions

All Commitment Levels	1 YEAR RATE	2 YEAR RATE	3 YEAR RATE
• \$12,000	\$0.3150	\$0.3060	\$0.2960
• \$36,000	0.3150	0.3060	0.2960
• \$60,000	0.3150	N/A	0.2960
• \$300,000	0.3150	N/A	N/A

20. Business Sense

(T)

a. General Description

Business Sense is a packaged telecommunications service which offers small business customers a switched product using either domestic and/or international calling the flexibility to choose a flat rated option that is neither distance, time-of-day or day-of-week sensitive (via switched access only) for their outbound, 800, and switched data usage. The customer's rate will be determined by their choice of a minimum monthly hierarchical spending level commitment. All hierarchical usage will be contributory toward meeting the monthly commitment level.

b. Terms and Conditions

- (1) Business Sense allows for subscriber defined invoicing and reporting. All calls will be billed a thirty (30) second minimum. After the initial 30 second minimum, calls will billed in (6) second increments.
- (2) Business Sense customer's employees may subscribe to the customer's Business Sense service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the customer's underlying Business Sense rates, for satellite locations. Usage rates for Business Sense are set forth below. Business Sense for intrastate use is sold as an add-on service to the Company's interstate Business Sense offering. Accordingly, recurring and nonrecurring charges are set forth in the Company's Rates and Services Schedules.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

20. Business Sense (Cont'd)

(T)

(T)

c. Rates and Charges

All calls will be billed a thirty (30) second minimum. After the initial 30 second minimum, calls will be billed in six (6) second increments.

(1) Dial-1 Business Sense

**PER MINUTE**

- Business Sense Legacy 50 (BS1, BSP) \$0.1799
- Business Sense Legacy 200 (BS2) 0.1744
- Business Sense Legacy 750 (BS7) 0.1646
  
- Dial-1 Business Sense -Satellite Locations 0.1500

(2) 800 Business Sense

- Business Sense Legacy 50 (BS1, BSP) 0.1799
- Business Sense Legacy 200 (BS2) 0.1744
- Business Sense Legacy 750 (BS7) 0.1646

(3) Data Business Sense

- Business Sense Legacy 50 (BS1, BSP) 0.2390
- Business Sense Legacy 200 (BS2) 0.2340
- Business Sense Legacy 750 (BS7) 0.2340



**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

21. Business Flex (T)

a. General Description

Business Flex services are designed to meet the communications needs of small-sized business customers of switched outbound, toll free and switched data services, regardless of the number of business locations. Business Flex services are flat rate priced with a single rate for outbound, toll free and switched data interstate, intrastate and international services. The call period for Business Flex is 24 hours a day, every day. Business Flex services are available on a non-term basis.

The following services are available under Business Flex:

- Outbound (Dial-1)
- Toll Free/Toll Free SDS (A monthly recurring charge applies for this option.)
- SDS

b. Terms and Conditions

- (1) Business Flex 50 customers will incur a monthly service charge of \$12.00 in any month in which the customer's total monthly contributory usage charges do not meet \$50.00 in usage. There is an exception for customers who have Business Flex 50 billed on their local service invoice; those customers will not be subject to the minimum service charge. A volume discount will apply to the customer's total monthly usage based on monthly spend as outlined in the rates section.
- (2) Business Flex 500 is available on a non-term basis. A volume discount will apply to the customer's total monthly usage based on monthly spend as outlined below. Business Flex 500 has a minimum monthly commitment level of \$500.00 of contributory usage charges. If the customer does not meet the minimum monthly commitment, the customer will be invoiced for the difference.
- (3) Business Flex contributory usage charges are aggregated across outbound, toll free, switched data services, and including all calling options, all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum monthly commitment level. In addition, the customer's employees' Business Flex contributory usage charges, at up to 10 satellite locations (e.g., from home), will contribute to the customer's minimum monthly commitment level. The customer will be financially responsible for the satellite locations' Business Flex usage charges. The employees' usage charges will contribute to and be eligible for the Business Flex customer's volume discounts.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

21. Business Flex

b. Terms and Conditions (Cont'd)

(T)
(T)

- (4) Feature charges, Directory Assistance per call surcharges, Operator Service usage and per call surcharges, calculated before all available discounts have been applied, are also contributory to the minimum monthly commitment level.
(5) Usage rates for Business Flex customers are set forth below. Business Flex for intrastate use is sold as an add-on service to the Company's interstate Business Flex offering. Accordingly, recurring and nonrecurring charges are set forth in the Company's Rates and Services Schedules.

c. Rates and Charges

Each call will be billed an eighteen (18) second minimum. After the initial 18 second minimum, calls will be billed in six (6) second increments.

(1) Business Flex 50 (BFP, BFD, BFI)

- Dial-1 \$0.1510
• Toll Free 0.1510
• SDS and Toll Free SDS 0.2620

(a) Volume Discount

Table with 2 columns: THRESHOLD and DISCOUNT. Rows show discount percentages for thresholds: \$0.00 - \$49.99 (0.0%), \$50.00 - \$499.99 (10.0%), \$500.00 - \$7,999.99 (12.50%).

(b) Monthly Recurring Charge

The monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Rates and Services Schedules.

(c) Toll Free Service Option

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate, interstate and international long distance calls is located in the Company's Rates and Services Schedules.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

21. Business Flex

c. Rates and Charges (Cont'd)

(T)

(T)

(2) Business Flex 500 (BFH)

- Dial-1 \$0.1510
- Toll Free 0.1510
- SDS and Toll Free SDS 0.2430

(a) Volume Discount

THRESHOLD	DISCOUNT
\$ 0.00 - \$ 499.99	6.80%
\$500.00 - \$ 749.99	6.80%
\$750.00 - \$ 999.99	7.30%
\$1,000.00 - \$1,499.99	7.80%
\$1,500.00 - \$1,999.99	8.30%
\$2,000.00 - \$2,499.99	8.80%
\$2,500.00 - \$2,999.99	9.30%
\$3,000.00 - \$3,499.99	9.80%
\$3,500.00 - \$3,999.99	10.20%
\$4,000.00 - \$9,999.99+	10.60%

(b) Monthly Recurring Charge

The monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Rates and Services Schedules.

(c) Toll Free Service Option

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate, interstate and international long distance calls is located in the Company's Rates and Services Schedules.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services (Cont'd) (T)

22. Calls All Day – Option 1 (formerly Adjustable Rates Plan) (T)

a. General Description

Calls All Day-Option 1 offers small business customers the ability to achieve discounted interstate rates based on monthly spending levels. Calls All Day-Option 1 provides the following switched services: outbound Dial-1 and Toll Free.

b. Terms and Conditions

(1) Calls All Day-Option 1 (formerly Adjustable Rates Plan) is an add-on to the Company's interstate offering. Accordingly, recurring and nonrecurring charges are located in the Company's Rates and Services Schedules. Calls All Day-Option 1 is available on a non-term basis only.

(2) Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments. Usage rates for Calls All Day-Option 1 are set forth below.

c. Rates and Charges

PER MINUTE

- Dial-1 \$0.1510
- Toll Free 0.1510

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

23. Calls All Day (T)

a. General Description

Calls All Day services are designed to meet the communications needs of small-sized business customers of switched outbound, toll free and switched data services, regardless of the number of business locations. Calls All Day services are flat rate priced with a single rate for outbound, toll free and switched data interstate, intrastate and international services. The call period for Calls All Day is 24 hours a day, every day. Calls All Day services are available on a non-term basis.

The following services are available under Calls All Day:

- Outbound (Dial-1)
- Toll Free
- SDS
- Toll Free SDS

b. Terms and Conditions

- (1) Calls All Day 50 Legacy and Calls All Day 50 Standard customers will incur a monthly service charge of \$12.00 in any month in which the customer's total monthly contributory usage charges do not meet \$50.00 in usage.
- (2) Calls All Day Legacy 25 WB customers have a minimum monthly commitment level of \$25.00. If the customer does not meet the minimum monthly commitment with contributory usage charges, the customer will be invoiced for the difference.
- (3) Calls All Day Legacy 200 customers have a minimum monthly commitment level of \$200.00. If the customer does not meet the minimum monthly commitment with contributory usage charges, the customer will be invoiced for the difference.
- (4) Calls All Day Legacy 500 customers have a minimum monthly commitment level of \$500.00. If the customer does not meet the minimum monthly commitment with contributory usage charges, the customer will be invoiced for the difference.
- (5) Calls All Day Legacy No Min and Calls All Day Standard No Min customers do not have a monthly minimum commitment level.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

23. Calls All Day

b. Terms and Conditions (Cont'd)

(T)

(T)

(6) Calls All Day contributory usage charges are aggregated across outbound, toll free, and switched data services, including all calling options, all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum monthly commitment level. In addition, the customer's employees' Calls All Day contributory usage charges, at up to 10 satellite locations (e.g., from home), will contribute to the customer's minimum monthly commitment level. The customer will be financially responsible for the satellite locations' Calls All Day usage charges.

(7) Feature charges, Directory Assistance per call surcharges, Operator Service usage and per call surcharges, calculated before all available discounts have been applied, are also contributory to the minimum monthly commitment level.

(8) Per minute usage rates for Calls All Day customers are set below. Calls All Day for intrastate use is sold as an add-on service to the Company's interstate Calls All Day offering. Accordingly, recurring and nonrecurring charges are set forth in the Company's Rates and Services Schedules.

c. Rates and Charges

Each call will be billed an eighteen (18) second minimum. After the initial 18 second minimum, calls will be billed in six (6) second increments. If an operator assists in call placement, the applicable operator service charge and usage rates will apply in lieu of the Calls All Day surcharge and usage rate.

(1) Calls All Day 50 Legacy (AC1, ACP,AI0)

- Dial-1 \$0.1000
- Toll Free 0.1000
- SDS and Toll Free SDS 0.2130

(2) Calls All Day 50 Standard (AC6, AI4)

- Dial-1 0.1000
- Toll Free 0.1000
- SDS and Toll Free SDS 0.2130

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

23. Calls All Day

c. Rates and Charges (Cont'd)

(T)

(T)

(3) Calls All Day Legacy 25 WB (ACW, AIW)

- Dial-1 \$0.1510
- Toll Free 0.1510
- SDS and Toll Free SDS 0.1000

(4) Calls All Day Legacy No Min (AC4, AI3)

- Dial-1 0.1510
- Toll Free 0.1510
- SDS and Toll Free SDS 0.2230

(5) Calls All Day Standard No Min (AC5, AI5)

- Dial-1 0.1510
- Toll Free 0.1510
- SDS and Toll Free SDS 0.2230

(6) Calls All Day Legacy 200 (AC2, AI2)

- Dial-1 0.1510
- Toll Free 0.1510
- SDS and Toll Free SDS 0.2230

(7) Calls All Day Legacy 500 (AC3)

- Dial-1 0.1510
- Toll Free 0.1510
- SDS and Toll Free SDS 0.2230

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

24. Voice Solutions (T)

Voice Solutions was grandfathered by the Company as of September 7, 2007, and is only available to existing customers.

a. General Description

Voice Solutions has minimum annual commitment (MAC's) levels with each level having one through three-year commitment terms. Voice Solutions is available to single and multi-location customers for outbound calls which originate using switched access facilities and terminate using shared use facilities. A term plan will automatically renew for an equivalent term and minimum annual commitment level unless the customer provides written notification to cancel the plan, with such notification being received by the Company not less than 45 days prior to the expiration of the term.

b. Terms and Conditions

- (1) If the Company determines the service is not being used for business service or in any other way violates the restrictions of this service, the Subscriber will be ineligible for the service and the Company may terminate the customer's account.
- (2) Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein for Voice Solutions.
- (3) A Voice Solutions customer must commit to one of the following minimum annual commitment levels of contributory usage charges: (1) \$1,500, (2) \$3,000, (3) \$6,000, (4) \$12,000, (5) \$36,000 or (6) \$60,000. Voice Solutions is available on a one-year, two-year or three-year basis. Contributory usage charges (calculated prior to the application of any discounts) are aggregated across outbound, toll free, switched data (inbound and outbound), including all calling options; all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum annual commitment level.
- (4) The Company reserves the right, after the conclusion of the first three billing months of the Voice Solutions customer's contract, to move the customer to a lower commitment level that is more directly comparable to the customer's current usage.



104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

24. Voice Solutions

b. Terms and Conditions (Cont'd)

(T)

(T)

(5) Voice Solutions customers terminating all Voice Solutions services prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to the underutilized portion of the MAC plus the full MAC for any remaining 12 month periods in their term plan agreement. The termination liability will be billed in one lump sum. Customers will not incur this termination liability for their former term plan commitment if they request a new MAC equal to or greater than the previous level and agree to sign a new term plan agreement for a period equal to or greater than the term of their current plan. The customer will, however, be assessed the termination liability if they terminate all Voice Solutions service prior to fulfilling their new term commitments.

c. Rates and Charges

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

TERM COMMITMENT - PER MINUTE RATES

All Commitment Levels	1 YEAR RATE (VS1, VS4, VS7, VSA, VSD, 7E1)	2 YEAR RATE (VS2, VS5, VS8, VSB, VSE, 7E2)	3 YEAR RATE (VS3, VS6, VS9, VSC, VSF, 7E3)
(1) Dial-1 Rates			
• Per Minute	\$0.1800	\$0.1750	\$0.1700
(2) SDS and SDS Toll Free			
• Per Minute	0.3025	0.2937	0.2849
(3) Toll Free Service Option			
• Per Minute	0.1800	0.1750	0.1700

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

(4) Monthly Recurring Charge

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services (Cont'd) (T)

25. Solutions Service Business Simple Rate (T-M)

(1) General Description

Effective November 10, 2011, Business Simple Rate is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

Business Simple Rate plan is available to small business customers. Customers must: 1) subscribe to a monthly minimum usage level of \$35.00 or \$50.00 and 2) select the Company as their Primary Interexchange Carrier. There is no monthly recurring charge associated with this product.

Customers whose total monthly long distance usage charges do not meet the monthly minimum usage level will be assessed the difference between their total long distance usage charges and their subscribed monthly minimum usage level.

Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies.

(2) Rates and Charges

(a) Dial-1 Rates

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

MONTHLY MINIMUM USAGE LEVEL

	<u>\$35.00</u>	<u>\$50.00</u>
• Per Minute	\$0.06	\$0.055

(M) Material moved from Section 4, Page 89.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services (Cont'd)

25. Solutions Service Business Simple Rate

(T)  
(T-M)

(2) Rates and Charges (Cont'd)

(b) SDS and SDS Toll Free Rate[1]

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

MONTHLY MINIMUM USAGE LEVEL

	<u>\$35.00</u>	<u>\$50.00</u>
• Per Minute	\$0.2130	\$0.2130
• No monthly recurring charge applies.		

(c) Toll Free Service Option

MONTHLY MINIMUM USAGE LEVEL

	<u>\$35.00</u>	<u>\$50.00</u>
• Per Minute	\$0.06	\$0.055

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

(M) Material moved from Section 4, Page 90.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

26. Solutions Service Business AnyTime (T-M)

(1) General Description

Business AnyTime offers business customers a flat rate for Dial-1 and SDS[1] Services. Toll Free Service is available with this product. A separate monthly recurring charge for Toll Free Service applies.

(2) Terms and Conditions

All calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute.

(3) Rates and Charges

(a) Dial-1 Rate

**PER MINUTE**

• Dial-1-Rate \$ 0.12

(b) SDS and SDS Toll Free Rate[1]

• Per Minute 0.2130

(c) Toll Free Service Option

• Per Minute 0.12

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

(d) Monthly Recurring Charge

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

(M) Material moved from Section 4, Page 91.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd) (T)

27. Solutions Service Block of Time For Small Business (T-M)

(1) General Description

Block of Time for Small Business offers small business customers a block of minutes for a flat monthly fee. This block of minutes can be used for Dial-1 outbound long distance voice services in the interstate and intrastate jurisdictions. Block minutes will be applied in the following order to qualified domestic Dial-1 outbound (all blocks), Toll Free Service and qualified residential usage (blocks 500, 1,000, 2,000, 3,500, 5,000 and 10,000). Block minutes cannot be applied to Operator or Switched Data Service ("SDS")[1] calls. Each customer may purchase only one block of minutes for their monthly long distance usage.

(2) Terms and Conditions

- (a) Toll Free Service is available with blocks 500, 1,000, 2,000, 3,500, 5,000 and 10,000. A separate monthly recurring charge for Toll Free Service applies.
- (b) No international usage can be applied to the block minutes. The Company will charge customers for any usage in excess of the block minutes (overage minutes) selected at the rates set forth herein. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.
- (c) Switched Data Service ("SDS")[1] will not contribute to the block of minutes.
- (d) The customer may elect to have employee usage at satellite locations be subscribed to Block of Time for Small Business under the customer's account via Consolidated Invoicing. No more than ten satellite locations' (e.g., customer's employees' homes) usage can be subscribed under the customer's account. These satellite locations will receive the applicable per minute rates, including block overage rates, associated with Block of Time for Small Business. The customer will be financially responsible for the satellite locations' Block of Time for Small Business charges.

[1] Effective September 20, 2009, Switched Data Service (SDS) is no longer available to new customers.

(M) Material moved from Section 4, Page 92.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

27. Solutions Service Block of Time For Small Business (Cont'd)

(T-M)

(3) Rates and Charges

(a) Dial-1 Rates, Toll Free Service and Qualified Residential Rates

- Monthly Recurring Charges

<b>TOTAL BLOCK OF DOMESTIC MINUTES</b>	<b>MONTHLY CHARGE</b>
• 500	[1]
• 1,000	[1]
• 2,000	[1]
• 3,500	[1]
• 5,000	[1]
• 10,000	[1]

- Overage Rate

The following per minute rates apply for qualified interstate and intrastate minutes above the customer's monthly block of time:

	<b>PER MINUTE</b>
• Overage	\$0.10

[1] The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

(M) Material moved from Section 4, Page 93.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

27 Solutions Service Block of Time For Small Business

(T-M)

(3) Rates and Charges (Cont'd)

(b) SDS and SDS Toll Free Rate[1]

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

RATE

- Per Minute \$0.2130

(c) Toll Free Service Option

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate, interstate, and International long distance calls is located in the Company's Rates and Services Schedules.

[1] Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

(M) Material moved from Section 4, Page 94.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

28. Business Basics

(T-M)

a. General Description

Business Basics offers small business customers a flat rate for Dial-1 and SDS[1].

b. Terms and Conditions

- (1) Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies.
- (2) To be eligible for Business Basics, business customers must: 1) subscribe to any Solutions Package; 2) be a multi-line customer with at least one local exchange service line or trunk provided by CenturyLink LOC or the Company, with a minimum of four (4) lines presubscribed to this service[2]; 3) be a multi-line customer with at least five individual business lines or at least two key trunks provided by CenturyLink LOC or the Company.
- (3) Customers who subscribe to this service and subsequently cancel their qualifying service needed to maintain eligibility will be switched, upon notice, to Business Sense as set forth in this Section.
- (4) Business Basics customers' employees may subscribe to the customer's Business Basics service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the customer's underlying Business Basics rates for satellite locations. Unless otherwise indicated, all Business Basics calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute.

[1] Effective September 20, 2009, Switched Data Service (SDS) is no longer available to new customers.

[2] This option is grandfathered as of April 9, 2007 and is only available to existing customers.

(M) Material moved from Section 4, Page 97.



**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

28. Business Basics (Cont'd)

c. Rates and Charges

(1) Dial-1 Rate

**PER MINUTE**

- Dial-1-Rate \$0.15 (I)

**PER MONTH**

- Monthly Recurring Charge \$2.00 (I)

(2) Toll Free Service Option

The monthly recurring charge for Toll Free Service which affords customers the ability to receive intrastate and interstate long distance calls is located in the Company's Rates and Services Schedules.

**PER MINUTE**

- Per Minute \$0.15 (I)

(3) SDS and SDS Toll Free Rate[1]

All calls will be subject to a thirty (30) second minimum. After the initial thirty (30) second minimum, calls will be billed in six (6) second increments.

**PER MINUTE**

- Per Minute \$0.2520

[1] Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

29. Easy Rate

(T-M)

a. General Description

Easy Rate is a direct dialed long distance offer designed for business customers that make higher volume long distance calls.

b. Terms and Conditions

- (1) This service is provisioned in conjunction with the interstate Easy Rate service under which the Company provides interstate long distance calling.
- (2) This service is an add-on to the interstate Easy Rate. The Easy Rate service is only available on an intrastate basis when the customer has subscribed to the interstate Easy Rate service. The monthly charge set forth below will apply for this intrastate plan. This charge is identical to, and shall not be in addition to, any monthly charge applicable to the corollary interstate Easy Rate service for long distance calling.
- (3) Calls are measured and billed for an initial period of 18 seconds and timed in 6-second increments for usage over 18 seconds. The call rating is rounded to the nearest full cent with a minimum \$0.01 charge for usage. Rate quotes are provided in 60 second increments.
- (4) If, during the month, the minute of use block is exceeded, the overage per minute rate will apply to the overage minutes.
- (5) This plan includes an option to add toll free (inbound calling) service. The toll free service has a monthly charge for each toll free number.
- (6) If an international plan is not selected by the customer, then the International Basic Service rates apply.
- (7) Contributory usage charges are aggregated across monthly charges, excluding the monthly charge for each toll free number. Block overage usage charges (which includes Dial-1 and toll free), and International Direct Dialed are included, in order for the customer to meet the minimum commitment level.

(M) Material moved from Section 4, Page 101 and 123.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

29. Easy Rate

(T-M)

b. Terms and Conditions (Cont'd)

(8) Directory Assistance, features, equipment, nonrecurring charges, Operator Services, surcharges, taxes, and any other access charges (including, but not limited to, Carrier Universal Service Charges and Presubscribed Line Charges) not specified above are not contributory to meeting the minimum annual commitment level.

(9) All other terms, conditions, customer eligibility, annual and term commitments, term renewals and termination charges under this service are specified in the Company's Rates and Services Schedules.

c. Rates and Charges

<u>MONTHLY CHARGE</u>	<u>BLOCK OF MINUTES</u>	<u>OVERAGE PER MINUTE RATE</u>
\$ 100	2,300	\$0.0435
250	5,900	0.0424
500	12,200	0.0410
750	18,900	0.0397
1,000	26,200	0.0382
1,500	40,700	0.0369
2,000	56,300	0.0355
2,500	73,200	0.0342
5,000	152,800	0.0327

d. Charge For Each Toll Free Number

The monthly recurring charge for each Toll Free Number is billed per month without regards to usage and is located in the Company's Rates and Services Schedules.

(M) Material moved from Section 4, Page 102 and 124.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

(D)  
(D)

30. Business 5

(T)

a. General Description

Business 5 is an outbound direct dial product designed for business customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

c. Rates and Charges

	<b>PER MINUTE RATE</b>
<b>MILEAGE RANGE - ALL</b>	
• Initial Minute	\$0.059
• Each Additional Minute	0.059
	<b>PER MONTH</b>
• Monthly Recurring Charge	\$7.95

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

31. Business 100

(T)

Business 100 is an outbound direct dial product designed for Business Customers. The customer is allowed 100 minutes of combined interstate and intrastate direct dialed calls per month. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) Calls in excess of 100 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute.
- (2) Any calls in excess of the 100 minutes are subsequently billed on a per-minute basis.
- (2) Intrastate service is only available with interstate service.

c. Rates and Charges

	<b>PER MINUTE</b>
• In Excess of 100 Minutes Per Month	\$0.109
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$5.00

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services (Cont'd)

32. Business 500 Gold

(T)

a. General Description

Business 500 Gold is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 500 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee.

b. Terms and Conditions

- (1) Intrastate service is only available with interstate service.
- (2) All calls made during the initial 500 minutes are billed in one (1) minute increments with an initial period, for billing purposes of one (1) minute.
- (3) Calls made in excess of 500 minutes are billed in one (1) minute increments.
- (4) If the customer does not fully utilize the 500 minutes in any given month, the balance is not carried forward for subsequent month's usage.

c. Rates and Charges

PER MINUTE

- Per Minute, In Excess of 500 Minutes Per Month \$0.109

MONTHLY

- Monthly Recurring Fee \$34.95

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

33 Business 750 Gold

(T)

a. General Description

Business 750 Gold is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 750 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee.

b. Terms and Conditions

- (1) Intrastate service is only available with interstate service.
- (2) All calls made during the initial 750 minutes are billed in one (1) minute increments with an initial period, for billing purposes of one (1) minute.
- (3) Calls made in excess of 750 minutes are billed in one (1) minute increments.
- (4) If the customer does not fully utilize the 750 minutes in any given month, the balance is not carried forward for subsequent month's usage.

c. Rates and Charges

	<b>PER MINUTE</b>
• Per Minute, In Excess of 750 Minutes Per Month	\$0.109
	<b>MONTHLY</b>
• Monthly Recurring Fee	\$59.95

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services (Cont'd)

34. Business Assist Advantage 100

(T)

a. General Description

Business Assist Advantage 100 is an outbound direct dial product designed for business customers. The customer receives 100 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 100 minutes are subsequently billed on a per minute basis.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls in excess of 100 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute.
- (3) If the customer does not fully utilize the 100 minutes in any given month, the balance is not carried forward for subsequent month's usage.
- (4) Customers of this plan must also subscribe to the Business Assist Advantage plan, a local service plan offered by the Company's affiliated local exchange entity.
- (5) Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 4) without notice.

c. Rates and Charges

	<b>PER MINUTE</b>
• Per Minute, In Excess of 100 Minutes Per Month	\$0.109
	<b>MONTHLY</b>
• Monthly Recurring Fee	\$10.00



104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services (Cont'd)

35. Business Assist Advantage 200

(T)

a. General Description

Business Assist Advantage 200 is an outbound direct dial product designed for business customers. The customer receives 200 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 200 minutes are subsequently billed on a per minute basis.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls in excess of 200 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute.
- (3) If the customer does not fully utilize the 200 minutes in any given month, the balance is not carried forward for subsequent month's usage.
- (4) Customers of this plan must also subscribe to the Business Assist Advantage plan, a local service plan offered by the Company's affiliated local exchange entity.
- (5) Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 4) without notice.

c. Rates and Charges

	<b>PER MINUTE</b>
• Per Minute, In Excess of 200 Minutes Per Month	\$0.109
	<b>MONTHLY</b>
• Monthly Recurring Fee	\$15.00

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services (Cont'd)

36. Business Assist Advantage 350

(T)

a. General Description

Business Assist Advantage 350 is an outbound direct dial product designed for business customers. The customer receives 350 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 350 minutes are subsequently billed on a per minute basis.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls in excess of 350 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute.
- (3) If the customer does not fully utilize the 350 minutes in any given month, the balance is not carried forward for subsequent month's usage.
- (4) Customers of this plan must also subscribe to the Business Assist Advantage plan, a local service plan offered by the Company's affiliated local exchange entity.
- (5) Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 4) without notice.

c. Rates and Charges

	<b>PER MINUTE</b>
• Per Minute, In Excess of 350 Minutes Per Month	\$0.109
	<b>MONTHLY</b>
• Monthly Recurring Fee	\$25.00

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

37. Business Assist Select Long Distance

(T)

a. General Description

Business Assist Select Long Distance is an outbound direct dial service designed for business customers. There is no monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) To be eligible for this plan, the customer must also subscribe to the Business Assist Select plan provided by the Company's affiliated incumbent local exchange entity.
- (2) Calls are billed in six (6) second increments after an initial billing period, for billing purposes, of thirty (30) seconds.
- (3) Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

c. Rates and Charges

**PER PERIOD RATE**

- |                      |          |
|----------------------|----------|
| • Initial 30 Seconds | \$0.0545 |
| • Each (6) Seconds   | 0.0109   |

**MONTHLY**

- |                            |        |
|----------------------------|--------|
| • Monthly Recurring Charge | \$0.00 |
|----------------------------|--------|

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

38. Business Freedom

(T)

a. General Description

Business Freedom is an outbound direct dial flat rate service designed for business customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls are billed in one (1) minute increments after an initial period, for billing purposes only, of one (1) minute.

c. Rates and Charges

	<b>PER MINUTE</b>
• Intrastate, Initial Minute	\$0.12
• Each Additional Minute	0.12
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$7.95

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

39. Business Solution 12

(T)

a. General Description

Business Solution 12 is an outbound direct dial flat rate service designed for business customers for the completion of all direct dialed intrastate calls. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

c. Rates and Charges

	<b>PER MINUTE</b>
• Per Minute	\$0.12
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$2.95

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

40. CenturyLink Classic Toll Free

(T)

a. General Description

CenturyLink Classic Toll Free Inbound Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the customer's local exchange lines. With CenturyLink Classic Toll Free Service, the customer is billed for the call rather than the call originator.

b. Terms and Conditions

- (1) Calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.
- (2) The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Standard Calling Card toll (Section 3) including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.
- (3) No minimum billing applies.
- (4) The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyLink Classic Toll Free Service.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

40. CenturyLink Classic Toll Free (Cont'd)

(T)

c. Volume Discounts

<b>MONTHLY DOLLAR AMOUNT</b>	<b>DISCOUNT</b>
\$ \$0.00 – \$24.99	0%
\$25.00 – \$99.99	5%
\$100.00 +	10%

d. Rates and Charges

- Set Up Charge \$10.00

**PER PERIOD RATE**

- CenturyLink Classic Toll Free \$0.2500

**MONTHLY**

- Monthly Recurring Charge \$5.00

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services (Cont'd)

41. CenturyLink Direct

(T)

a. General Description

CenturyLink Direct is an outbound service designed for medium to large business customers utilizing dedicated or special access facilities to reach a CenturyLink point of presence.

b. Terms and Conditions

- (1) This service is only offered as an addition to CenturyLink Direct interstate service.
- (2) All calls are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds.
- (3) All calls are billed in arrears.

c. Volume Discounts

MONTHLY DOLLAR AMOUNT	DISCOUNT
\$ \$0.00 – \$9,999.99	0%
\$10,000.00 – \$24,999.99	5%
\$25,000.00 +	10%

d. Rates and Charges

<u>MILEAGE BAND</u>	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	<u>INITIAL PERIOD</u>	<u>ADD'L PERIOD</u>	<u>INITIAL PERIOD</u>	<u>ADD'L PERIOD</u>	<u>INITIAL PERIOD</u>	<u>ADD'L PERIOD</u>
All	\$0.0100	\$0.0100	\$0.0090	\$0.0090	\$0.0085	\$0.0085



104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services (Cont'd)

42. CenturyLink Direct Toll Free Service

(T)

a. General Description

CenturyLink Direct Toll Free Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the customer's dedicated access facilities. With CenturyLink Direct Toll Free Service, the customer is billed for the call rather than the call originator.

b. Terms and Conditions

- (1) Calls are billed in six (6) second increments with an initial period, for billing purposes, of six (6) seconds.

c. Volume Discounts

MONTHLY DOLLAR AMOUNT	DISCOUNT
\$ \$0.00 – \$9,999.99	0%
\$10,000.00 – \$24,999.99	5%
\$25,000.00 +	10%

d. Rates and Charges

<u>MILEAGE BAND</u>	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	<u>INITIAL PERIOD</u>	<u>ADD'L PERIOD</u>	<u>INITIAL PERIOD</u>	<u>ADD'L PERIOD</u>	<u>INITIAL PERIOD</u>	<u>ADD'L PERIOD</u>
All	\$0.0120	\$0.0120	\$0.0110	\$0.0110	\$0.0105	\$0.0105

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

43. CenturyLink Metro

(T)

a. General Description

CenturyLink Metro is a direct dial outbound calling plan designed for medium to large size business customers. Calls are placed over switched access facilities.

b. Terms and Conditions

- (1) This service is only offered as an addition to CenturyLink Metro interstate service.
- (2) All calls are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds.
- (3) All calls are billed in arrears.
- (4) The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Standard Calling Card toll (Section 3) including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.
- (5) No minimum billing applies.
- (6) The Customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyLink Metro Service.
- (7) The monthly recurring charge will be waived for all customers with combined outbound and inbound usage of over \$250.00 per month.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

43. CenturyLink Metro (Cont'd)

(T)

c. Volume Discounts

<b>MONTHLY DOLLAR AMOUNT</b>	<b>DISCOUNT</b>
\$ 0.00 – \$249.99	0%
\$250.00 – \$499.99	10%
\$500.00 – \$749.99	15%
\$750.00 +	20%

d. Rates and Charges

	<b>MONTHLY</b>
• Monthly Recurring Charge	\$50.00

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

44. CenturyLink Metro Toll Free

(T)

a. General Description

CenturyLink Metro Toll Free Inbound Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the customer's local exchange lines. With CenturyLink Metro Toll Free Service, the customer is billed for the call rather than the call originator.

b. Terms and Conditions

- (1) Calls are billed in six (6) second increments with an initial period, for billing purposes, of six (6) seconds.
- (2) The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the Customer via the Company, (ii) Standard Calling Card toll (Section 3) including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.
- (3) No minimum billing applies.
- (4) The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyLink Preferred Toll Free Service.
- (5) The monthly recurring charge will be waived for all customers with combined outbound and inbound usage of over \$250.00 per month.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

44. CenturyLink Metro Toll Free (Cont'd)

(T)

c. Volume Discounts

<b>MONTHLY DOLLAR AMOUNT</b>	<b>DISCOUNT</b>
\$ 0.00 – \$249.99	0%
\$250.00 – \$499.99	10%
\$500.00 – \$749.99	15%
\$750.00 +	20%

d. Rates and Charges

	<b>PER PERIOD RATE</b>
• CenturyLink Metro Toll Free	\$0.1900
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$25.00

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

45. CenturyLink Preferred

(T)

a. General Description

CenturyLink Preferred is a basic switched 1+ toll service for residential and small business users billing between \$50.00 and \$2,500.00 per month in inbound and outbound services.

b. Terms and Conditions

- (1) This service is only offered in conjunction with interstate service and an interstate monthly recurring charge does apply
- (2) Standard Calling Card Service is available to CenturyLink Preferred subscribers.
- (3) The monthly interstate monthly service charge applicable to this product will be waived if the customers combined monthly usage for both inbound and outbound services is over \$250.00 for the month.
- (4) The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Standard Calling Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and applicable usage. Operator handled and international calls will not be aggregated for discount purposes.
- (5) Customer may (i) receive the bill with standard reporting at no cost; (ii) or through the company with customized reports.
- (6) Minimum billing is \$50.00 per month. In the event a customer bills less than \$50.00 per month, the customer will still be billed for \$50.00 worth of usage. The minimum billing requirement applies to usage only and does not include taxes or monthly recurring charges.
- (7) The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyLink Preferred Service.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

45. CenturyLink Preferred (Cont'd)

(T)

c. Volume Discounts

Volume Discounts apply back to the first dollar of billing, once the monthly volume level has been met as specified below.

MONTHLY DOLLAR AMOUNT	DISCOUNT
\$ \$0.00 – \$99.99	0%
\$100.00 – \$499.99	5%
\$500.00 – \$1,499.99	10%
\$1,500.00 +	20%

d. Account Codes

Account codes are available with the following charges:

- Set Up Fee \$10.00
- Monthly Service Charge (For each 50 Account Codes) 5.00
- Moves and Changes (Per Occurrence)
  - Business 5.00
  - Residence 1.00

Account code recurring and/or nonrecurring charges may be waived for a customer when the combined billing on all accounts billed by the Company to the customer exceeds \$500 per month.

e. Rates and Charges

(1) CenturyLink Preferred - Switched

MILEAGE BAND	DAY		EVENING		NIGHT/WEEKEND	
	INITIAL PERIOD	ADD'L PERIOD	INITIAL PERIOD	ADD'L PERIOD	INITIAL PERIOD	ADD'L PERIOD
All	\$0.1850	\$0.1850	\$0.1850	\$0.1850	\$0.1850	\$0.1850

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

46. CenturyLink Preferred Toll Free

(T)

a. General Description

CenturyLink Preferred Toll Free Inbound Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the customer's local exchange lines. With CenturyLink Preferred Toll Free Service, the customer is billed for the call rather than the call originator.

b. Terms and Conditions

- (1) Calls are billed in six (6) second increments with an initial period, for billing purposes, of eighteen (18) seconds.
- (2) The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Standard Calling Card toll (Section 3) including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.
- (3) No minimum billing applies.
- (4) The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyLink Preferred Toll Free Service.



**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

46. CenturyLink Preferred Toll Free (Cont'd)

(T)

c. Volume Discounts

<b>MONTHLY DOLLAR AMOUNT</b>	<b>DISCOUNT</b>
\$ 0.00 – \$99.99	0%
\$100.00 – \$499.99	5%
\$500.00 – \$1,499.99	10%
\$1,500.00 +	20%

d. Rates and Charges

- Nonrecurring Charge \$10.00

**PER PERIOD RATE**

- CenturyLink Preferred Toll Free \$0.20

**MONTHLY**

- Monthly Recurring Charge \$15.00

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

47. CenturyLink Simple 11

(T)

a. General Description

CenturyLink Simple 11 is an outbound direct dial service designed for low volume business customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) This service is offered in conjunction with interstate service.
- (2) Calls are billed in six (6) second increments after an initial billing period, for billing purposes only, of thirty (30) seconds.

c. Rates and Charges

	<b>PER PERIOD RATE</b>
• Intrastate, Initial Period	\$0.0550
• Each Additional Period	0.0110

	<b>MONTHLY</b>
• Monthly Recurring Charge	\$1.00

	<b>MINIMUM MONTHLY USAGE CHARGE</b>
• CenturyLink Simple 11	\$15.00

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

48. Block of Time For Integrated Service – Option 1

(T)

Effective July 8, 2013, Option 1 is not available to new customers.

a. General Description

Block of Time for Integrated Service offers business customers a block of minutes that can be used for direct dial outbound interstate and intrastate long distance services. Block minutes cannot be applied to Toll Free Service, Operator, Directory Assistance, or international usage. Each customer may purchase only one block of minutes for each qualifying local service.

b. Terms and Conditions

- (1) This plan is provisioned in conjunction with the interstate Block of Time for Integrated Services plan under which the Company provides intrastate long distance usage.
- (2) To be eligible for Block of Time for Integrated Service, the customer must subscribe to one of the following Company-provided services: (1) Custom Access Solutions, (2) Smart IP Hosted Voice & Data (formerly called Smart IP Bundle), or (3) ISDN-PRI or PRI Bundle combined with asynchronous High-speed Internet, synchronous Dedicated Internet, Ethernet, and/or Multiprotocol Label Switching (MPLS).
- (3) Eligible customers may subscribe to a block of 2,000, 4,000, 6,000 8,000 or 10,000 minutes. A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.
- (4) Toll Free Service is available with this product. A separate monthly recurring charge for Toll Free Service applies at the rates specified in this section.
- (5) For Custom Access Solutions, ISDN PRI and PRI Bundle, minutes may be shared among voice channels within a T-1 facility (up to 24 voice channels), at a single location that are billed under a single account. A separate monthly recurring charge will apply for each T-1 facility subscribed to Block of Time for Integrated Service, whether at the same or different locations.
- (6) The Block of Time for Integrated Service rates will apply as long as the customer subscribes to a qualifying service. Customers who no longer meet the eligibility requirements will not be eligible for this plan and without prior notice will be placed on an alternative plan or will have their service suspended or canceled.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 17-05-CLC

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

48. Block of Time For Integrated Service – Option 1 (Cont'd)

(T)

c. Rates and Charges

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's Rates and Services Schedules.

- (1) The per-minute rates apply for applicable interstate and intrastate minutes above the block.

<b>MONTHLY RECURRING CHARGE</b>	<b>MINUTES INCLUDED IN BLOCK</b>	<b>OVERAGE PER MINUTE RATE</b>
\$ 0.00	2,000	\$0.04
40.00	4,000	0.04
75.00	6,000	0.04
110.00	8,000	0.04
145.00	10,000	0.04

- (2) Toll Free Service

**CHARGE**

- Each Toll Free Number, Per Month \$5.00

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

49. Simple Business

(T)

a. General Description

CenturyTel Simple Business is a combined outbound direct dial and toll free inbound product designed for Business Customers. This service is only offered in conjunction with interstate service.

b. Terms and Conditions

- (1) Customers must sign either a one (1) year or a three (3) year term plan for this service.
- (2) Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

c. Rates and Charges

	<b>INITIAL 30 SECONDS PER MINUTE</b>	<b>EACH ADDITIONAL 6 SECONDS PER MINUTE</b>
• One Year Term	\$0.06	\$0.012
• Three Year term		
Months 1 - 12	0.0600	0.0120
Months 13 - 24	0.0550	0.0110
Months 25 - 36	0.0500	0.0100

**ALL TERMS**

- Monthly Recurring Charge \$0.00

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

50. Direct Business

(T)

a. General Description

CenturyTel Direct Business is a combined outbound direct dial and toll free inbound product designed for Business Customers billing over \$3,500 monthly. This service is only offered in conjunction with interstate service.

b. Terms and Conditions

- (1) Volume discounts for CenturyTel Direct Business applies to all usage over the discount tables listed below. The discount will be applied to the total monthly usage amount. A 5% discount applies to monthly dollar amounts over \$10,000. A 10% discount applies to monthly dollar amounts over \$25,000.
- (2) No minimum billing applies.
- (3) The Customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize Matchmaker Service.

c. Rates and Charges

**PER MINUTE**

- |                 |        |
|-----------------|--------|
| • Day           | \$0.10 |
| • Evening       | 0.09   |
| • Night/Weekend | 0.085  |

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

51. Flexible Savings Unlimited Bundle

(T)

a. General Description

Flexible Savings Unlimited Bundle plan is a direct dial outbound service designed for business customers with one to three business lines. Customers will receive unlimited intrastate long distance voice usage.

b. Terms and Conditions

- (1) Customers will be billed a monthly recurring usage charge for this service.
- (2) Customers of this plan must also subscribe to the corresponding local service plan offered by the Company's affiliated local exchange entity.
- (3) This service can only be offered in conjunction with the corresponding interstate Basic Business Unlimited Long Distance Bundle.

c. Rates and Charges

<b>LOCAL LINES</b>	<b>MONTHLY RECURRING CHARGE</b>
• One Line	\$21.00
• two Lines	32.00
• Three Lines	43.00

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services (Cont'd)

52. Matchmaker Gold

(T-M)

a. General Description

Matchmaker Gold is a basic switched 1+ toll service for residential and small business users. Calls are rated based upon time of day, day of week, distance of call and call duration and are billed in arrears. This service is only offered as an addition to Matchmaker Gold interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

b. Per Period Rates

The per-period rates for this service are the same as those found in Matchmaker, preceding.

c. Volume Discounts

A 10% discount applies to monthly dollar amounts after \$10.

A 25% discount applies to monthly dollar amounts after \$25.

d. Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Standard Calling Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

e. Multiple Locations

The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyLink Matchmaker Gold Service.

(M) Material moved from Section 4, Page 106.



**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

53. Basic Business Unlimited Long Distance Bundle

(T-M)

a. General Description

Basic Business Unlimited Long Distance Bundle plan is a direct dial outbound service designed for business customers with one to three business lines. Customers will receive unlimited intrastate long distance voice usage. Customers will be billed a monthly recurring usage charge for this service.

b. Terms and Conditions

- (1) This service can only be offered in conjunction with the corresponding interstate Basic Business Unlimited Long Distance Bundle.
- (2) Customers of this plan must also subscribe to the corresponding local service plan offered by the Company's affiliated local exchange entity.
- (3) Unlimited Long Distance does not apply to metered/measured line services, PBX, Key, or Centrex accounts.
- (4) To receive Unlimited Long Distance plan rates, you must choose CenturyLink Long Distance as your IntraLATA and InterLATA toll carrier. You must purchase CenturyLink Long Distance service per the terms of applicable price lists and/or catalogs. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyLink's sole discretion, CenturyLink reserves the right to move you to an alternative plan or may suspend, restrict or cancel your service.
- (5) Further, calls that do not fall within the Unlimited Long Distance plan include, but are not limited to, fax and data calls (includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, toll free calling services, commercial facsimile, auto-dialing, resale, chat rooms, call centers and direct telemarketing centers. Additional costs apply for operator services, directory assistance, calling card rates and payphone surcharges. CenturyLink reserves the right to cancel or discontinue the Unlimited Calling plan at any time without notice.

(M) Material moved from Section 4, Page 107.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

53. Basic Business Unlimited Long Distance Bundle (Cont'd)

(T-M)

c. Rates and Charges

**PER MINUTE**

- Data Rate

\$0.10

**INITIAL LINE**

**2 – 10 LINES[1]**

- Exchanges

\$24.95

\$5.00

[1] The Interstate Monthly Recurring Charge which affords customers the ability to place unlimited interstate long distance calls is located in the Company's Rates and Services Schedules. Rates for companion local service apply in addition to these rates.

(M) Material moved from Section 4, Page 108.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

54. Business 300 (T-M)

a. General Description

Business 300 is an outbound direct dial product designed for business customers. The customer is allowed 300 minutes of combined interstate and intrastate direct dialed calls per month. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) Calls in excess of 300 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute.
- (2) Intrastate service is only available with interstate service.

c. Rates and Charges

	<b>PER MINUTE</b>
• In Excess of 300 Minutes Per Month	\$0.10
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$15.00

(M) Material moved from Section 4, Page 109.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

55. Business Assist Advantage Bundle - DS (T-M)

a. General Description

Business Assist Advantage Bundle - DS is an outbound direct dial service designed for business customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) To be eligible for this plan, the customer must also subscribe to the Business Assist Advantage plan and DSL service provided by the Company's affiliated incumbent local exchange entity.
- (2) Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute.
- (3) Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

c. Rates and Charges

	<b>PER MINUTE</b>
• Initial	\$0.0700
• Each Additional	0.0700
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$5.00

(M) Material moved from Section 4, Page 110.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

56. Business Assist Advantage Bundle - LD (T-M)

a. General Description

Business Assist Advantage Bundle - LD is an outbound direct dial service designed for business customers. There is a monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) To be eligible for this plan, the customer must also subscribe to the Business Assist Advantage plan provided by the Company's affiliated incumbent local exchange entity.
- (2) Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute.
- (3) Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

c. Rates and Charges

	<b>PER MINUTE</b>
• Initial	\$0.0700
• Each Additional	0.0700
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$5.00

(M) Material moved from Section 4, Page 111.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

G. Voice Long Distance Services

57. Business Complete 250

(T-M)

a. General Description

Business Complete 250 is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 250 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee.

b. Terms and Conditions

- (1) All calls made during the initial 250 minutes are billed in six (6) second increments with a 30 second minimum per call period.
- (2) Calls made in excess of 250 minutes are billed in one (1) minute increments.
- (3) Intrastate service is only available with interstate service.
- (3) If the customer does not fully utilize the 250 minutes in any given month, the balance is not carried forward for subsequent month's usage.

c. Rates and Charges

PER MINUTE

- In Excess of 250 Minutes Per Month \$0.070

MONTHLY

- Monthly Recurring Charge \$10.99

(M) Material moved from Section 4, Page 112.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

58. Business Complete 500

(T-M)

a. General Description

Business Complete 500 is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 500 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee.

b. Terms and Conditions

- (1) All calls made during the initial 500 minutes are billed in six (6) second increments with a 30 second minimum per call period.
- (2) Calls made in excess of 500 minutes are billed in one (1) minute increments.
- (3) Intrastate service is only available with interstate service.
- (4) If the Customer does not fully utilize the 500 minutes in any given month, the balance is not carried forward for subsequent month's usage.

c. Rates and Charges

**PER MINUTE**

- In Excess of 500  
Minutes Per Month \$0.070

**MONTHLY**

- Monthly Recurring Charge \$19.99

(M) Material moved from Section 4, Page 113.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

59. Business Complete 1000 (T-M)

a. General Description

Business Complete 1000 is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 1000 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee.

b. Terms and Conditions

- (1) All calls made during the initial 1000 minutes are billed in six (6) second increments with a 30 second minimum per call period.
- (2) Calls made in excess of 1000 minutes are billed in one (1) minute increments.
- (3) Intrastate service is only available with interstate service.
- (4) If the Customer does not fully utilize the 1000 minutes in any given month, the balance is not carried forward for subsequent month's usage.

c. Rates and Charges

	<b>PER MINUTE</b>
• In Excess of 1000 Minutes Per Month	\$0.070
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$37.99

(M) Material moved from Section 4, Page 114.



**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

60. Business Complete 2500 (T-M)

a. General Description

Business Complete 2500 is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 2500 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee.

b. Terms and Conditions

- (1) All calls made during the initial 2500 minutes are billed in six (6) second increments with a 30 second minimum per call period.
- (2) Calls made in excess of 2500 minutes are billed in one (1) minute increments.
- (3) Intrastate service is only available with interstate service.
- (4) If the Customer does not fully utilize the 2500 minutes in any given month, the balance is not carried forward for subsequent month's usage.

c. Rates and Charges

	<b>PER MINUTE</b>
• In Excess of 2500 Minutes Per Month	\$0.070
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$89.99

(M) Material moved from Section 4, Page 115.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

61. Business Complete 5000 (T-M)

a. General Description

Business Complete 5000 is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 5000 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee.

b. Terms and Conditions

- (1) All calls made during the initial 5000 minutes are billed in six (6) second increments with a thirty 30 second minimum per call period.
- (2) Calls made in excess of 5000 minutes are billed in one (1) minute increments.
- (3) Intrastate service is only available with interstate service.
- (4) If the Customer does not fully utilize the 5000 minutes in any given month, the balance is not carried forward for subsequent month's usage.

c. Rates and Charges

	<b>PER MINUTE</b>
• In Excess of 5000 Minutes Per Month	\$0.070
	<b>MONTHLY</b>
• Monthly Recurring Charge	\$174.99

(M) Material moved from Section 4, Page 116.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

62. CenturyLink Enterprise Solutions

(T-M)

a. General Description

CenturyLink Enterprise Solutions is a flat rate product for direct dial switched service. Customers must agree to a Minimum Monthly Commitment Level ("MMCL"). All per-minute rates will be based upon the customers' MMCL as defined below. Customers will be charged the MMCL when usage for the billing period is below the base level. Usage over the MMCL will be billed at the corresponding per-minute rate that corresponds with the MMCL. Usage over the MMCL may not be carried over to future months to satisfy the commitment level. Intrastate and interstate usage contributes to the MMCL. Surcharges, taxes and other similar fees shall not be included in the calculation for the determination of whether the minimum monthly commitment level has been met.

b. Terms and Conditions

- (1) This service is only offered in conjunction with the corresponding interstate CenturyLink Enterprise Solutions plan. This service is not offered on an intrastate only basis.
- (2) Calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

c. Rates and Charges

<b>MINIMUM MONTHLY COMMITMENT LEVEL</b>	<b>PER MINUTE RATE</b>	<b>MINIMUM MONTHLY COMMITMENT LEVEL</b>	<b>PER MINUTE RATE</b>
\$ 25.00	\$0.0790	\$125.00	\$0.0680
50.00	0.0780	130.00	0.0670
60.00	0.0770	135.00	0.0660
70.00	0.0760	140.00	0.0650
80.00	0.0750	145.00	0.0640
90.00	0.0740	150.00	0.0630
100.00	0.0730	160.00	0.0620
105.00	0.0720	170.00	0.0610
110.00	0.0710	180.00	0.0600
115.00	0.0700	190.00	0.0590
120.00	0.0690		

(M) Material moved from Section 4, Page 117.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

63. CenturyLink SBS II Plan

(T-M)

a. General Description

CenturyLink SBS II plan is a flat rate product for 1+ and for 800 switch and 1+ and 800 dedicated service. The rates are based on the customer's monthly minutes of use. It also permits termination of intrastate calls from diverse geographic locations to the customer's local exchange lines.

b. Terms and Conditions

Calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

c. Rates and Charges

(1) Switched Rates

MINUTES OF USE	FLAT RATE PER MINUTE
0 – 200	\$0.110
201 – 400	0.105
401 – 600	0.100
601 – 800	0.095
801 – 1,000	0.090
1,001 – 1,200	0.085
1,201 – 1,500	0.080
1,501 – 2,000	0.075
2,001 +	ICB

(M) Material moved from Section 4, Page 118.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

63. CenturyLink SBS II Plan

(T-M)

c. Rates and Charges (Cont'd)

(2) Dedicated Rates[1]

**MINUTES OF USE**

**FLAT RATE PER MINUTE**

Dedicated[2]

\$0.045

**CHARGE**

- Monthly Recurring Charge      \$0.00
- Nonrecurring Charge              0.00

(3) SBS II Calling Card

Refer to the Travel section Rates and Charges.

[1] Effective April 12, 2013, Dedicated Service is no longer available to new customers.

[2] Special access channels, if utilized, are provided and billed to the customer by the local exchange telephone company. Charges for the special access channel are determined by the local exchange telephone company and the customer is responsible for payment of these charges to the local exchange company. Additionally, the customer will be billed Local Loop Installation and monthly recurring charges (on a pass-through basis) in the event that the Local Loop Charges are billed to CenturyLink, as agent for the customer.

(M) Material moved from Section 4, Page 119.

**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

G. Voice Long Distance Services

64. Simple Choice Business - LD

(T-M)

a. General Description

Simple Choice Business - LD is an outbound direct dial service designed for business customers. There is no monthly recurring charge associated with this product.

b. Terms and Conditions

- (1) To be eligible for this plan, the customer must also subscribe to the Simple Choice plan provided by the Company's affiliated incumbent local exchange entity.
- (2) Calls are billed in six (6) second increments after an initial billing period, for billing purposes, of thirty (30) seconds.
- (3) Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

c. Rates and Charges

**PER PERIOD RATE**

- |                      |          |
|----------------------|----------|
| • Initial 30 Seconds | \$0.0495 |
| • Each (6) Seconds   | 0.0099   |

**MONTHLY**

- |                            |        |
|----------------------------|--------|
| • Monthly Recurring Charge | \$0.00 |
|----------------------------|--------|

(M) Material moved from Section 4, Page 120.

## 5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

### A. Long Distance Competitive Response

(D)  
|  
(D)

#### 1. Residence Customer Incentive Program

##### a. General Description

The Residence Customer Incentive Program is an offering for potential new residence long distance customers and to existing residence long distance customers to induce the retention or continuation of intrastate long distance services by such customers.

##### b. Terms and Conditions

- (1) This competitive response offering may be offered to potential new CenturyLink residence long distance customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.
- (2) For potential new residence customers, the Company will not provide an incentive offer more than once in any two year period. In retention situations, the Company may provide an incentive offer no more than once in any two year period with respect to any particular service.
- (3) The recipients of the customer incentive offer and the amount of the customer incentive offer will be at the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of c.(1), following.
- (4) The Company will determine the particular details, including but not limited to; periods and duration, class of customers, services and amounts so long as each offer to a particular residence customer is not inconsistent with the provisions of this Catalog and the amount does not exceed the maximum amount set forth in c.1., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

**5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

- A. Long Distance Competitive Response
  - 1. Residence Customer Incentive Program
  - b. Terms and Conditions (Cont'd)

- (5) This competitive response offering is provisioned in conjunction with the interstate competitive response offering under which CenturyLink provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the Company's Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the Company's Rates and Services Schedule.
- (6) For potential new residence customers, the Company will condition some of its offers upon a residence customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the customer as part of the offer. In such cases, if the customer terminates service early, they will be billed an early termination charge.
- (7) Offers may differ based on the following criteria or combinations of criteria below:
  - (a) The sales channel through which the products are sold.
  - (b) Existing customers who request to have one or more products disconnected.
  - (c) Customers who identify better competitive offer(s) available to them. CenturyLink representatives may present to these customers multiple offers up to the maximum value under this Catalog.
  - (d) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
- (8) The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.
- (9) The Company reserves the right to review the availability and conditions of the offer or to discontinue the offer.



**5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

A. Long Distance Competitive Response

1. Residence Customer Incentive Program (Cont'd)

c. Rates and Charges

- (1) Customers may be offered one of the following on selected products, or the equivalent monetary value, as determined by the Company.
  - (a) A waiver of an amount up to 100% of the current residence recurring charge(s), and the current per minute intrastate long distance rate or,
  - (b) A waiver of up to 12 months of the recurring rates or,
  - (c) A waiver of an amount up to 100% of the current per minute intrastate long distance rate or,
  - (d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as merchandise, discounts on merchandise offer by others, gift certificates, gift cards or otherwise at the discretion of the Company. The actual cost incurred by the Company will be used in determining the value of non-cash offers or benefits, not to exceed the sum of c.(1)(a), above.
- (2) The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time or spread over a period of up to 12 months in a fashion determined by the Company.
- (3) Waiver amounts are calculated on the first month's monthly rate(s). The total waived amount will not exceed the value of the total per minute charge(s) plus twelve months of the monthly rates.
- (4) An early termination charge not to exceed \$50.00 per line may be charged to customers who terminate their service prior to the completion of their initial term.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 14-03-CLC

5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response (Cont'd)

(D)  
|  
(D)

2. Business Customer Incentive Program

a. General Description

The Business Customer Incentive Program is an offering for potential new business long distance customers and to existing business long distance customers to induce the retention or continuation of intrastate long distance services by such customers.

b. Terms and Conditions

- (1) This competitive response offering may be offered to potential new CenturyLink business long distance customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.
- (2) For potential new business customers, the Company will not provide an incentive offer more than once in any two year period. In retention situations, the Company may provide an incentive offer no more than once in any two year period with respect to any particular service.
- (3) The recipients of the customer incentive offer and the amount of the customer incentive offer will be at the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of c.(1), following.
- (4) The Company will determine the particular details, including but not limited to; periods and duration, class of customers, services and amounts so long as each offer to a particular business customer is not inconsistent with the provisions of this Catalog and the amount does not exceed the maximum amount set forth in c.1., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

**5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

- A. Long Distance Competitive Response
  - 2. Business Customer Incentive Program
    - b. Terms and Conditions (Cont'd)

- (5) This competitive response offering is provisioned in conjunction with the interstate competitive response offering under which CenturyLink provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the Company's Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the Company's Rates and Services Schedule.
- (6) For potential new business customers, the Company will condition some of its offers upon a business customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the customer as part of the offer. In such cases, if the customer terminates service early, they will be billed an early termination charge.
- (7) Offers may differ based on the following criteria or combinations of criteria below:
  - (a) The sales channel through which the products are sold.
  - (b) Existing customers who request to have one or more products disconnected.
  - (c) Customers who identify better competitive offer(s) available to them. CenturyLink representatives may present to these customers multiple offers up to the maximum value under this Catalog.
  - (d) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
- (8) The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.
- (9) The Company reserves the right to review the availability and conditions of the offer or to discontinue the offer.

**5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

- A. Long Distance Competitive Response  
2. Business Customer Incentive Program (Cont'd)

c. Rates and Charges

- (1) Customers may be offered one of the following on selected products, or the equivalent monetary value, as determined by the Company.
  - (a) A waiver of an amount up to 100% of the current business recurring charge(s), and the current per minute intrastate long distance rate or,
  - (b) A waiver of up to 12 months of the recurring rates or,
  - (c) A waiver of an amount up to 100% of the current per minute intrastate long distance rate or,
  - (d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as merchandise, discounts on merchandise offer by others, gift certificates, gift cards or otherwise at the discretion of the Company. The actual cost incurred by the Company will be used in determining the value of non-cash offers or benefits, not to exceed the sum of c.(1)(a), above.
- (2) The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time or spread over a period of up to 12 months in a fashion determined by the Company.
- (3) Waiver amounts are calculated on the first month's monthly rate(s). The total waived amount will not exceed the value of the total per minute charge(s) plus twelve months of the monthly rates.
- (4) An early termination charge not to exceed \$100.00 per line may be charged to customers who terminate their service prior to the completion of their initial term.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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**5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

**B. Discount Programs**

The following discounts are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest LD Corp. and Qwest Communications Company, LLC).

**1. Hearing or Speech Impaired Persons Discount**

Unless otherwise specified, a rate reduction will apply on all calls within the state, originating from a certified hearing or speech impaired customer's residential line. The rate reduction will be the application of a 40% discount over the established long distance rates in effect.

## 5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

### B. Discount Programs (Cont'd)

(D)  
(D)

#### 2. Competitive Discount Program

##### a. Description

The Competitive Discount Program is an offering for potential new business customers and to existing business customers to induce the acquisition or continuation of intrastate long-distance voice and data services by such customers. The program is available to these customers under a term agreement.

##### b. Terms and Conditions

- (1) This program may be offered in situations where the Company believes the customer has or could receive an offer from another telecommunications service provider. The Company may require the customer to demonstrate to the Company's reasonable satisfaction that the customer intends to accept the offer or remain subscribed to the other telecommunications service provider.
- (2) The recipients of this Discount Program and the amount of the incentive offer will be at the sole discretion of the Company.
- (3) The Company will determine the particular details, including but not limited to: periods and duration, class of customers, services and amounts. The Company may approve or prohibit use of this Competitive Discount Program in conjunction with another offer being marketed by the Company and/or a Company affiliate at the Company's discretion.
- (4) This Competitive Discount Program is provisioned in conjunction with the interstate Competitive Discount Program under which CenturyLink provides interstate long-distance voice and data services. All other terms and conditions, including any applicable discounts offered through the Company's Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the CenturyLink Rates and Services Schedules.
- (5) Offers may differ for customers who identify different competitive offer(s) available to them.
- (6) The terms of this Competitive Discount Program may be made available to similarly situated customers on a nondiscriminatory basis.
- (7) The Company reserves the right to discontinue this offer.

**5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

**B. Discount Programs**

**2. Competitive Discount Program (Cont'd)**

**c. Rates and Charges**

- (1) The Company may offer a discount off the customer's monthly recurring intrastate long-distance voice and data service charges with a term agreement.
- (2) The Company may waive all or a portion of non recurring intrastate long-distance voice and data service charges with a term agreement.
- (3) This discount will be applied against intrastate long distance voice and data services and is applicable for the entire term of the customer's agreement unless otherwise specified.
- (4) Customers receiving the benefits of this offer may also receive benefits of other promotional offerings offered by the Company and/or a Company affiliate.

NOTICE

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**5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

**B. Discount Programs (Cont'd)**

The following discounts are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.).

**3. School and Library Discounts**

Pursuant to FCC Docket No. 96-45, FCC 97-157 (Universal Service Order), schools and libraries may be eligible for reduced rates funded by the federal universal service fund.

**a. General Description**

The Universal Service Support Mechanism was established to ensure affordable telecommunications service to all Americans including low-income consumers and eligible schools and libraries. Public and private schools (grades Kindergarten - Twelve) and public libraries, may be eligible for discounts (Support) through the Schools and Libraries Universal Service Support Mechanism (E-Rate Program) in connection with the purchase of the Company's services and equipment (Service). In addition, these customers may be eligible for state or local corollaries to the E-Rate Program.

**b. Application For Support**

**(1) E-Rate Program**

The customer will abide by all E-Rate Program rules for receipt of support. The customer is responsible for applying to the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (or other authorized E-Rate Program administrator) for support from the E-Rate program each year the customer is eligible for the support. The customer will notify the Company in writing within 30 days of its receipt of a Funding Commitment Decision Letter from the SLD along with a copy of the notice and other relevant documentation as requested by the Company.

**(2) Other Funding Sources**

The customer is responsible for applying for support from state and/or local administrators (Funding Sources). The customer will notify the Company in writing within 30 days of its receipt of a support commitment from such funding sources and will include a copy of its application, Funding Source Support documentation and other relevant documentation as requested by the Company.



**5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

**B. Discount Programs**

**3. School and Library Discounts (Cont'd)**

**c. Receipt of Support**

**(1) E-Rate Program**

The customer will pay, in full, all invoices issued by the Company prior to the Company's receipt of notification from the Funding Source acknowledging the customer's receipt of service. Upon notification, the Company will apply discounts to the customer's invoices or reimburse the customer according to the Funding Commitment Decision Letter. The customer is responsible to apply for SLD reimbursement (instead of receiving discounted Company bills) for all eligible customer premises equipment rentals or other financed arrangements. The Company reserves the right to require the customer to seek SLD reimbursement (instead of receiving discounted Company bills) if the customer has not received its Funding Commitment Decision Letter from the SLD by December 31 of the funding year. All discounts or reimbursements will be retroactive to the date authorized by the SLD funding year. The Company will either apply a credit to the customer's account or provide the customer with a check corresponding to the appropriate amount of support based on service received.

**(2) Other Funding Sources**

The customer will pay, in full, all invoices issued by the Company prior to the Company's receipt of notification from the Funding Source acknowledging the customer's receipt of service. Upon notification, the Company will apply discounts or reimburse the customer for service delivered corresponding to the Funding Source acknowledgement. These discounts or reimbursements will be retroactive to the date authorized by the Funding Source funding year. The Company may reimburse the customer with a credit to the customer's account or with a check corresponding to the appropriate amount of support based on service received.

**5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

**B. Discount Programs**

**3. School and Library Discounts (Cont'd)**

**d. Failure To Obtain Support**

- (1) The customer will reimburse the Company if the FCC, SLD or Funding Sources fail to do so or if the FCC, SLD or Funding Sources reclaim any portion of support sent to the Company on customer's behalf. Customer will not be responsible for support withdrawn due to the Company's material failure to provide Service.
- (2) The Company is not responsible for the customer's compliance with FCC, SLD or Funding Source rules and regulations, the customer's applications for support, or any decisions or actions by the FCC, SLD or Funding Sources with respect to the customer.
- (3) For service agreements of more than one year, the customer may not terminate the agreement based solely on its failure to receive support.

**4. Customized Network Service Arrangements**

Customers shall be entitled to the intrastate discounts to the extent set forth in their interstate Custom Network Service Arrangements as summarized in the Company's Rates and Services Schedules. These intrastate discounts shall apply against a customer's intrastate charges and shall not be applied against a customer's interstate charges.

**5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS**

B. Retention Offers

(N)

1. Residential

a. Home Phone II Unlimited \$10 For 12

Existing residential customers may be eligible for a \$10 bill credit for twelve (12) months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Home Phone II Unlimited for a minimum of twelve (12) months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer, and will continue for eleven (11) consecutive months thereafter. If a customer discontinues Home Phone II Unlimited prior to the end of the twelve (12) month period, no additional credits will be applied.

This offer is provisioned in conjunction with the interstate Home Phone II Unlimited offer under which CenturyLink provides interstate long distance usage. The Company reserves the right to review the offer availability and conditions and is available until changed or cancelled by the Company.

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**6. OPERATOR SERVICES**

**6.1 GENERAL**

- A. This Section sets forth the rates and charges applicable to the Company's Operator Assisted Service offerings. The total charge for each completed operator assisted call consists of the following charge elements:
1. A one-time fixed operator service charge added to the first minute of each operator service call, which will be dependent on the type of billing selected (i.e., Calling Card, Collect, Third Party), and/or the completion restriction selected (i.e., Person-to-Person);
  2. A usage charge dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes;
  3. Other additional surcharges as provided herein (i.e., Payphone Surcharge, Non-Subscriber Surcharge, Location Surcharge, Universal Service Fee, or other).

**6. OPERATOR SERVICES**

**6.1 GENERAL (Cont'd)**

**6.1.1 DEFINITIONS OF TERMS**

Automated Collect

Collect Calls that are handled on an automated basis such that they do not require intervention by an attended operator position (i.e., “live” operator) to complete (also known as 0++ Collect Calls).

0++ (Automated)

Calling Card, Collect and Bill to Third Party calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e., “live” operator) to complete.

0+- (Partially Assisted)

Calling Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect Calls placed by Users dialing 0+ (area code) + (exchange) + (line number). An attended operator position (i.e., “live” operator) is required to obtain billing information from the User.

0-- (Fully Assisted)

Calling Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect calls placed by Users dialing 0 or 00 without also entering a valid (area code) + (exchange) + (line number). An attended operator position (i.e., “live” operator) is required to obtain the (area code) + (exchange) + (line number) as well as the billing information from the User.

## 6. OPERATOR SERVICES

### 6.1 GENERAL

#### 6.1.1 DEFINITION OF TERMS (Cont'd)

##### Operator Assisted Calls

Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "00", with all subsequent dialing being performed by Operator Services (0--). The following are examples of calls normally placed in this manner:

- Calling Card Calls

Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e., a "live" operator) or may be made on an "automated" basis. The latter are termed "Customer Dialed Calling Card Calls" for purposes of this Catalog.

- Collect Calls

Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.

- Person-to-Person Calls

Calls which are placed under the stipulation that the caller will speak only to a specific called party.

- Station-to-Station Calls

Calls for which charges are billed to the originating telephone number.

- Third Party Calls

Calls for which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number.

6. OPERATOR SERVICES

6.1 GENERAL

6.1.1 DEFINITION OF TERMS (Cont'd)

Operator Services

The operators, activities, equipment or services necessary to process Operator Assisted Calls.

Operator Surcharge

A non-usage (fixed) charge, which is added to a usage charge in calculating the total cataloged charges due for a completed Operator Assisted Call.

Service Area

The Qwest Service Area includes the entire State of Idaho.

Service Offering

The operator assisted services of CenturyLink consist of the provision of collect, approved telephone company calling card, billed to a third number (third party) and Person-to-Person call services provided to users pursuant to arrangements established by CenturyLink's subscribers.

Time Increments

Rates are applied in whole unit increments of 60 seconds.

Time of Day

Rates are as follows:

Day	8 AM – 5 PM[1]	Monday through Friday
Evening	5 PM – 11 PM[1]	Sunday through Friday
Night/Weekend	11 PM – 8 AM[1]	Sunday through Friday, and all day Saturday
	8 AM – 5 PM[1]	Sunday

[1] To, but not including, the times shown.

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**6. OPERATOR SERVICES**

**6.1 GENERAL**

**6.1.1 DEFINITION OF TERMS (Cont'd)**

Usage Charge

A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

User

The calling party utilizing the services of the Company, and having responsibility for the payment of charges, unless that responsibility has been accepted by others, such as in the case of Collect and Bill to Third Party calls.



6. OPERATOR SERVICES

6.1 GENERAL (Cont'd)

6.1.2 TERMS AND CONDITIONS

A. Responsibilities of the User

1. The user is responsible for payment of the charges set forth in this Catalog unless the responsibility for such payment has been accepted by the called party, a third party.
2. The user is responsible for compliance with the applicable regulations set forth in this Catalog.
3. The user is responsible for establishing its identity as often as necessary during the course of a call.
4. The user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

B. Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. CenturyLink uses the rate centers and associated vertical and horizontal coordinates that are produced by Telcordia in their NPA-NXX V & H Coordinates Tape.

$$\text{Formula} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**6. OPERATOR SERVICES**

**6.1 GENERAL (Cont'd)**

**6.1.3 CALL TYPES**

**A. Collect, Calling Card, and Charge Third Party Calls**

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by CenturyLink for its intermediary with the applicable telephone company.

**B. Billing of Calls**

1. Billing for calls placed over the Qwest network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an uncompleted call.
  - a. Collect Calls – Timing begins when the called party accepts the responsibility for payment.
  - b. Person-to-Person Calls (other than Collect) – Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
  - c. All Other Calls – Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.

6. OPERATOR SERVICES

6.1 GENERAL (Cont'd)

6.1.4 MISCELLANEOUS OPERATOR SERVICES CHARGES

A. Non-Subscriber Surcharge

1. Description

A Non-Subscriber Surcharge is applicable to intrastate Operator Station (Collect, Billed to Third Party, Station-to-Station, and Person-to-Person) calls billed to telephone lines which are presubscribed to an interexchange carrier other than the Company. This charge is in addition to the usage rates applicable to such calls and is also in addition to any applicable service charges for Operator Station calls as specified in the Catalog unless otherwise indicated.

The Non-Subscriber Surcharge does not apply to: calls billed to calling cards or conference calls, calls to directory assistance, calls originating from Inmate/Correctional facilities, calls billed to telephone lines which have discontinued presubscription to the Company but for whom an active billing record still exists in the Company's billing system, or to collect calls accessing the Company's network via 800 access methods.

The Company will credit any Non-Subscriber Surcharges reported by newly-presubscribed Company customers during the period between presubscription and administrative processing of the new customer. The Company will also credit any Non-Subscriber Surcharges reported by customers during a F.C.C. reportable incident of service outage by another interexchange carrier. To receive either of these credits, customers must contact the Company through an 800 number designated for billing inquiries. The credit will be issued in the form of a bill credit to be processed electronically through the customer's local exchange company.

The Non-Subscriber Surcharge applies in all Local Exchange areas where billing is available.

2. Rates and Charges

	<b>CHARGE</b>
• Non-Subscriber Surcharge	\$0.00

6. OPERATOR SERVICES

6.1 GENERAL

6.1.4 MISCELLANEOUS OPERATOR SERVICES CHARGES (Cont'd)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC d/b/a CenturyLink QCC, Qwest LD Corp. d/b/a CenturyLink LD, and Embarq Communications, Inc. d/b/a CenturyLink Communications).

B. Payphone Surcharge

1. Description

This charge applies to all Company carried non-coin calls (i.e., Billed to a Third Party, Calling Card, Collect, or Station-to-Station) placed from pay telephones.

2. Rates and Charges

This charge is in addition to all other applicable charges unless otherwise specified.

CHARGE

• Payphone Surcharge

- Residence	\$0.55
- Business	0.55
- All Others	0.55

6. OPERATOR SERVICES

6.1 GENERAL

6.1.4 MISCELLANEOUS OPERATOR SERVICES CHARGES (Cont'd)

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance).

C. Payphone Surcharge

1. Description

An undiscountable surcharge shall apply to each call utilizing the Company's services which originate from an instrument which the Company identifies as a domestic Pay Telephone. Services for which a Pay Telephone Surcharge applies include, but are not limited to:

Calls places to a toll-free number provided by the Company with its inbound long distance service. Surcharges will be billed to the inbound long distance Customer other than the party originating the call;

Calls placed using the Company's Travel Card Service. Surcharges will be billed to the billed party based on the billing method chosen by the party placing the call.

Calls placed using the Company's calling card. Surcharges will be charged to the Customer's calling card.

2. Rates and Charges

This charge is in addition to all other applicable charges unless otherwise specified.

CHARGE

- Payphone Surcharge

- Per Call \$0.60

**6. OPERATOR SERVICES**

**6.2 OPERATOR SERVICES OFFERINGS**

**6.2.1 OPERATOR SERVICE**

A. Description

Operator Services that are available from customer locations which presubscribe to one of the Company’s direct dial services.

B. Rates and Charges

1. Operator Surcharges – InterLATA/IntraLATA

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	<b>CHARGE</b>	
	<b>INTERLATA</b>	<b>INTRALATA</b>
Calling Card – Automated (0++)	\$4.95	\$4.95
Calling Card – Partially Assisted (0+-)	4.95	4.95
Calling Card – Fully Assisted (0--)	5.50	5.50
Credit Card – Automated (0++)	4.95	4.95
Credit Card – Partially Assisted (0+-)	4.95	4.95
Credit Card – Fully Assisted (0--)	5.50	5.50
Bill to Third Party – Automated (0++)	4.95	4.95
Bill to Third Party – Partially Assisted (0+-)	4.95	4.95
Bill to Third Party – Fully Assisted (0--)	6.65	6.65
Collect – Automated (0++)	4.95	4.95
Collect – Partially Assisted (0+-)	5.50	5.50
Collect – Fully Assisted (0--)	5.50	5.50
Person to Person – Partially Assisted (0+-)	6.90	6.90
Person to Person – Fully Assisted (0--)	6.90	6.90
Station to Station – Partially Assisted (0+-)	1.50	1.50
Station to Station – Fully Assisted (0--)	1.50	1.50

6. OPERATOR SERVICES

6.2 OPERATOR SERVICES OFFERINGS

6.2.1 OPERATOR SERVICE

B. Rates and Charges (Cont'd)

2. Operator Per Minute Usage Charges – InterLATA/IntraLATA

The following are the per minute usage charges that the customer will incur when using the Company’s Operator Services. These charges will apply in addition to the applicable operator surcharge.

INTERLATA  
USAGE CHARGE

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000

INTRALATA  
USAGE CHARGE

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000

6. OPERATOR SERVICES

6.3 DIRECTORY ASSISTANCE SERVICE

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC d/b/a CenturyLink QCC and Qwest LD Corp. d/b/a CenturyLink LD).

A. Description

1. Directory Assistance service allows customers to obtain listing information, which is comprised of a name, ZIP Code and/or address and telephone number.
2. Customers may access this service by dialing the area code (NPA) for the telephone number(s) desired plus 555-1212.

B. Terms and Conditions

1. A caller may request a maximum of two listings for each call to Directory Assistance. Call completion is provided without additional charge. When two listings are requested from Directory Assistance, only the second listing can be completed. However, intraLATA or interLATA long distance message charges apply if applicable.
2. In some locations where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate usage/surcharge charges as specified in Section 6 applies in addition to the Directory Assistance charge.
3. The rate applies whether or not the customer secures any requested information.

C. Rates and Charges

	<b>CHARGE</b>
• Direct dialed call by customer	
- Each call	\$1.99
• Direct dialed call by MiCTA customer	
- Each call	0.50



**6. OPERATOR SERVICES****6.3 DIRECTORY ASSISTANCE SERVICE (Cont'd)**

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc. d/b/a CenturyLink Communications).

**D. Description**

1. The Company provides the service of connecting Customers to a nationwide Directory Assistance operator for a per-call charge for intrastate information requests. Customers can receive up to two numbers per request. In order to obtain two numbers, the Customer must request two numbers once the Customer reaches the live operator. The fee applies whether or not the Directory Assistance operator furnishes the requested telephone number(s), e.g., the requested telephone number is unlisted, non-published or no record can be found. Requests for information other than telephone numbers will be charged for as requests for telephone numbers.
2. National Directory Assistance Service gives a Customer the option of completing a call to the called station telephone number received from the Directory Assistance operator without hanging up and originating a new call. National Directory Assistance Service is offered when a Customer requests intrastate Directory Assistance. A call completion charge applies in addition to the Directory Assistance per-call charge if the Customer accepts the offer. When two numbers are requested from Directory Assistance only the second call can be completed. The call completion fee will not apply if the call cannot be completed.

**E. Terms and Conditions**

1. When a Company Operator assists with a Directory Assistance call the appropriate operator handling charges will apply in addition to the Directory Assistance charge.
2. Requests will be limited to two (2) per call.
3. A credit allowance for Directory Assistance will be provided upon request if the Subscriber experiences poor transmission quality, is cut off, receives an incorrect telephone number or misdials the intended Directory Assistance number.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 14-03-CLC

6. OPERATOR SERVICES

6.3 DIRECTORY ASSISTANCE SERVICE (Cont'd)

F. Rates and Charges

	CHARGE
• Direct dialed call by customer	
- Each call	\$1.99
• Call completion charge-automated	
- Each call	0.50
• Operator Assisted [1]	
- Each call	\$1.99
• Operator Assisted Call completion charge	
- Each call	0.50

[1] Operator assisted charges also apply, see Sections 6.1 and 6.2.

**6. OPERATOR SERVICES**

**6.3 DIRECTORY ASSISTANCE SERVICE (Cont'd)**

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance).

**G. Description**

Directory Assistance is available to Customers of CenturyTel service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau.

Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

The Company Directory Assistance operator, or automated attendant, will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A Directory Assistance Call Completion charge applies for this service. This charge is in addition to the charge for determining the telephone number requested by the Customer and in addition to any usage and per call charges associated with placing the call.

**H. Rates and Charges**

	<b>CHARGE</b>
• Directory Assistance, Per Call	\$1.99
• Call Completion, Per Call	0.50

## 7. PRIVATE LINE SERVICE OFFERINGS

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC).

### A. Private Line Service

#### 1. General Description

- a. CenturyLink's domestic Private Line Service is a point-to-point physical link between two Company Points of Presence (POP) located on the CenturyLink domestic network. The link provides interLATA dedicated non-switched electrical and/or optical transmission.
- b. The service provides a fixed capacity of bandwidth for transport of the customer's digital communications traffic. The service uses and conforms to Synchronous Optical Network standards that originate and terminate a physical connection at a specified Company demarcation point located in the CenturyLink POP (QPOP). Service extends to and includes the equipment maintained by the Company at the Company network interface points located in the QPOP.
- c. Private Line transmission speeds range from the DS0 level up to and including OCN speeds. Circuits at DS0, DS1, and Fractional DS1 up to 512 kbps, DS3, OC3, OC12 and OC48 levels may be available between any two POP locations within the state. Provision of Private Line circuits is subject to facilities and capacity availability.

#### 2. Terms and Conditions

- a. Services are also governed by the Terms and Conditions contained in the Company's Rates and Services Schedules.
- b. CenturyLink shall bill the customer on a monthly basis at the customer's designated site in the state. The customer is billed one month in advance for all monthly recurring charges due under this Agreement, in addition to the retroactive billing for the first partial month of service. Nonrecurring charges (NRCs) usually appear on the bill following the installation of or change in service that generated the NRCs. Failure to timely bill the customer for any amounts due hereunder shall not be deemed a waiver of CenturyLink's rights to payment for such charges.
- c. Private Line Service is available under the Total Advantage, CenturyLink Guaranteed and CenturyLink Integrity service offerings. Terms and conditions for the provision of the Company's Private Line Service, including, without limitation, monthly recurring and nonrecurring rates, discounts, usage minimums, and term commitments are set forth in the Catalog sections applicable to these product offerings.

NOTICE

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TRANSMITTAL NO. 14-03-CLC

**7. PRIVATE LINE SERVICE OFFERINGS**

A. Private Line Service (Cont'd)

3. Rates and Charges

- a. CenturyLink Guaranteed and CenturyLink Integrity Private Line circuits, all speeds and capacities, are priced at a fixed and variable monthly recurring charge (MRC) based upon line speed, central office connection and the V&H miles between the nearest available POP to the customer or end-user locations. V&H is determined by the NPA/NXX of the locations.
- b. Total Advantage Private Line circuits are priced at a fixed recurring charge based upon line speed and the V&H miles between two Company POPs.
- c. Rates specified in this Catalog for CenturyLink services requiring dedicated access do not include access and access-related charges, including, without limitation, installation charges, inside wiring charges assessed by the Incumbent Local Exchange Carrier, construction charges assessed by the Incumbent Local Exchange Carrier, and distance and termination charges assessed by the Incumbent Local Exchange Carrier. Therefore access and access related charges are additional charges.
- d. OCN pricing will be on an Individual Case Basis (ICB). Pricing will be based on a 150 mile minimum circuit. Therefore, circuits with V&H mileage between the 2 customer sites of less than 150 miles will be billed the minimum of 150 miles.

NOTICE

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TRANSMITTAL NO. 14-03-CLC

**7. PRIVATE LINE SERVICE OFFERINGS**

B. Total Advantage

1. General Description

Total Advantage is a suite of business communication services offering flat rates based on term and minimum usage commitments. Total Advantage is designed for new businesses with monthly revenue between \$500.00 to \$75,000.00 or annual revenue between \$12,000.00 and \$900,000.00 of Contributory and Discounted Services. It is available on a month-to-month basis, 1-year, 2-year, or 3-year term commitment. The terms have commitment levels as set forth below.

2. Terms and Conditions

Services are also governed by the Terms and Conditions contained in the Company's Rates and Services Schedules.

3. Minimums

- a. Each customer must select either a minimum usage commitment per month (Minimum Monthly Commitment) or an annual usage commitment per 12-month period (Annual Minimum Commitment).
- b. If, during any Annual Period of the term commitment, the customer's total usage of Total Advantage Service falls below the Annual Minimum Commitment, the customer will be billed the actual amount for the service used plus the difference between that amount and the Annual Minimum Commitment. For customers who sign a 1-year, 2-year or 3-year Annual Minimum Commitment term, the Annual Period will begin on the first day of the second billing cycle following the customer's enrollment for service.
- c. If a customer selecting a Monthly Minimum Commitment has billed usage charges less than the required Monthly Minimum Commitment during any month's invoice, the customer will be required to pay the difference between the Monthly Minimum Commitment and the actual billed charges. For customers who sign a 1-year, 2-year or 3-year term commitment, this requirement will be applied with the fourth full month's invoice.

NOTICE

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TRANSMITTAL NO. 14-03-CLC

**7. PRIVATE LINE SERVICE OFFERINGS**

B. Total Advantage (Cont'd)

4. Renewals

- a. Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

CenturyLink  
Attention: Dublin Service Center  
GBM Disconnects – Disconnect Center  
4650 Lakehurst, Floor 2  
Dublin, OH 43017

- b. If written notification is not submitted to CenturyLink at least 30 days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the cataloged rates in effect at the time of such renewal.
- c. The customer may at any time after the expiration of the initial term, terminate the term commitment by providing not less than 30 days written notice to the address above.

**7. PRIVATE LINE SERVICE OFFERINGS**

B. Total Advantage (Cont'd)

5. Early Termination Charges

a. Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:

- Taking the number of full months remaining in the current Annual Period in which the customer terminates the agreement, multiplied by the Monthly Usage Minimum, plus,
- 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph), plus,
- any applicable third-party early termination or related charges or penalties incurred by the Company as a result of early termination by the customer of the services.

b. Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:

- Taking the Minimum Annual Commitment less the actual Annual Revenue generated during the Annual Period in which the customer terminates the enrollment, plus,
- 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any, plus,
- Any applicable third-party early termination or related charges or penalties incurred by the Company as a result of the customer's early termination.



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**7. PRIVATE LINE SERVICE OFFERINGS**

**B. Total Advantage (Cont'd)**

**6. Rates and Charges**

- a. Rates and charges for CenturyLink Services described herein that require dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the Local Exchange Company (LEC), construction charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.
- b. Regulatory charges and fees apply and are not included in the quoted rates.
- c. The service offering is provided in conjunction with the comparable interstate Total Advantage service and all terms, conditions and charges will apply.

7. PRIVATE LINE SERVICE OFFERINGS

B. Total Advantage (Cont'd)

6. Rates and Charges

d. Private Line Services

(1) Basic Digital Service (DS0)

Basic Digital Service is available in 64 Kbps increments from 64 Kbps – 512 Kbps.

The following rates are per mile per DS0 channel and do not include the local access connection to the Incumbent Local Exchange Carrier.

PER DS0-MILE RATE

Mileage Band	DS0-64	DS0-128	DS0-192	DS0-256	DS0-320	DS0-384	DS0-448	DS0-512
150-199	\$2.4834	\$4.0592	\$2.8004	\$2.2425	\$1.9500	\$1.9278	\$1.9119	\$1.9000
200-249	2.2000	3.1539	2.1967	1.8250	1.8000	1.7833	1.7714	1.7625
250-299	1.9833	2.6433	1.8369	1.6833	1.6633	1.6500	1.6404	1.6333
300-349	1.7999	2.2962	1.5971	1.5499	1.5333	1.5222	1.5142	1.5083
350-399	1.6356	2.0656	1.4451	1.4213	1.4070	1.3975	1.3907	1.3856
400-449	1.4832	1.9021	1.3165	1.2957	1.2832	1.2749	1.2689	1.2645
450-499	1.3387	1.7327	1.1906	1.1721	1.1609	1.1535	1.1482	1.1443
500+	1.2000	1.5997	1.0667	1.0500	1.0400	1.0333	1.0286	1.0250

A minimum mileage of 150 miles will be applied to all DS0 Private Line Services.

NONRECURRING CHARGE

- Per Circuit \$500.00

**CenturyLink Communications, LLC**

**Catalog No. 3**

**SECTION 7**

Page 8

Release 1

Effective: 8-11-14

**Idaho Public Utilities Commission**

**Office of the Secretary**

**ACCEPTED FOR FILING**

**August 11, 2014**

**Boise, Idaho**

**IDAHO**

Issued: 7-29-14

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**7. PRIVATE LINE SERVICE OFFERINGS**

C. Reserved For Future Use

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TRANSMITTAL NO. 14-03-CLC

ID2014-004

**CenturyLink Communications, LLC**

**Catalog No. 3**

**SECTION 7**

Page 9

Release 1

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**7. PRIVATE LINE SERVICE OFFERINGS**

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**7. PRIVATE LINE SERVICE OFFERINGS**

E. CenturyLink Express Service

1. CenturyLink Express Service for Private Line Transport Service (PLTS)

- a. The Company may, at the request of the customer, provide CenturyLink Express Service for Private Line Transport Service (PLTS). All such requests will be reviewed to determine the feasibility of implementing the request and whether the Company wishes to provide the requested service or modification. In such cases, where the Company has agreed to fulfill the customer's request, the applicable charges, rates, terms and conditions will be determined on an individual case basis (ICB) where suitable facilities are available.
- b. Specific terms and conditions will be determined by the Company on an individual case basis with each customer and included in the contract and/or contract addenda.

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**7. PRIVATE LINE SERVICE OFFERINGS**

**F. MiCTA – Government And Education Services**

**1. General Description**

This service is designed to provide a comprehensive communications solution to meet the special needs of MiCTA (Michigan Collegiate Telecommunication Association), a national organization that includes educational, governmental and non-profit entities.

Eligible customers include Voice over Internet Protocol providers, Internet Service providers, cable companies and certain enhanced service providers.

**2. Terms and Conditions**

- a. This service requires a customer to sign a term commitment of month-to-month, one, two, or three years.
- b. This service is provisioned in conjunction with the interstate service under which CenturyLink provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the Company's Rates and Services Schedules.

7. PRIVATE LINE SERVICE OFFERINGS

F. MiCTA – Government And Education Services (Cont'd)

3. Renewals

- a. Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer’s notice of termination must be sent to:

CenturyLink  
 Attention: Dublin Service Center  
 GBM Disconnects – Disconnect Center  
 4650 Lakehurst, Floor 2  
 Dublin, OH 43017

- b. If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, the customer continues service with the same terms, conditions, monthly commitment level, and at the contract rates in effect at that time.
- c. The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

4. Early Termination Charges

- a. Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:
  - 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph).
- b. Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:
  - 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any.

**7. PRIVATE LINE SERVICE OFFERINGS**

F. MiCTA – Government And Education Services (Cont'd)

5. Rates and Charges

- a. Rates and charges for CenturyLink Services described herein that require dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the Local Exchange Company (LEC), construction charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.
- b. Regulatory charges and fees apply and are not included in the quoted rates. All charges stated in the Catalog are computed by CenturyLink exclusive of any federal, state, local, use, excise, gross receipts, sales or privilege taxes, other taxes, universal service fees, duties, fees or other similar obligations imposed now or in the future.
- c. The service offering is provided in conjunction with the comparable interstate Total Advantage Service and all terms, conditions and charges will apply.

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7. PRIVATE LINE SERVICE OFFERINGS

G. Metro Private Line Service

1. General Description

Metro Private Line Service (MPL) provides dedicated, point-to-point, private line connections between two customer locations, over a shared, high capacity fiber-optic network. The locations can be single-customer buildings, multi-tenant units or carrier POPs. The service is available only to end user business customers.

MPL Service is provided as follows:

- a. On-Net to On-Net is an arrangement where both ends of the service originate in buildings using facilities that are provisioned by the Company. This service is provided at speeds of 1.544 Mbps (DS1), 44.736 Mbps (DS3), 155.52 Mbps (OC3), 622.08 Mbps (OC12) and 2.488 Gbps (OC48).

Concatenated OC3C, OC12C and OC48C are also offered. Concatenated services are not multiplexed or channelized. The entire bandwidth of the service is available to the customer for maximum transmission throughput.

- b. On-Net to Off-Net is an arrangement where service is provisioned using a combination of On-Net facilities provided by the Company, and facilities that are owned and operated by a third party provider, which is considered Off-Net. The Company will order Off-Net facilities on the customer's behalf. This arrangement is provided for DS1 through OC12 only.

2. Terms and Conditions

Availability

- MPL Service can only be provided where suitable facilities are available.
- Where suitable facilities are unavailable for provisioning of the service, but the Company agrees to provide service, special construction of the facilities may be necessary and Special Construction charges may apply.
- OC48 is not provided on an Off-Net basis.

## 7. PRIVATE LINE SERVICE OFFERINGS

### G. Metro Private Line Service (Cont'd)

#### 3. Rate Elements

##### a. Mileage

Mileage provides for the transmission facilities between two customer POTs. Mileage is comprised of a fixed rate element and a per mile rate element. Mileage is measured by airline miles between the customer's Points of Termination (POT), using the V & H Coordinates method.

##### b. Multiplexing

Multiplexing provides the ability to convert a higher speed channel to several lower speed channels, or to combine several lower speed channels into a single higher speed channel. Multiplexing is offered to On-Net to On-Net customers only. The multiplexing hierarchy, is as follows:

- DS3 channelizes to 28 DS1s
- OC3 channelizes to 3 DS3s
- OC12 channelizes to 4 OC3s
- OC48 channelizes to 4 OC12s

There are two types of multiplexing:

- Customer premises multiplexing, where the signal will be dropped to a lower bandwidth to different areas of a building, or
- Vendor multiplexing, that occurs in the carrier POT and gives the vendor different speed signals.

##### c. Node

The Node provides for the communication path between a customer's designated premises and the POT to the CenturyLink network. A Node element applies per service, e.g. DS1 or DS3 terminated at the customer's premises.

#### 4. Rates and Charges

Rates and Charges for MPL will be developed on an Individual Case Basis (ICB) arrangement in response to a bona fide request for service from a customer or prospective customer. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

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**7. PRIVATE LINE SERVICE OFFERINGS**

**H. Optical Wavelength Service**

**1. General Description**

Optical Wavelength Service is a wavelength (Lambda) solution that addresses a range of dense wave division multiplexing (DWDM) transport applications including Metro and Inter-City applications. Optical Wavelength offers 2.5G (OC48), 10G (OC192), 1GbE and 10GbE LAN PHY unprotected and Protected wavelength services for customers who need high capacity transport and want greater control and visibility of their broadband services. Optical Wavelength supports synchronous optical network (SONET) and synchronous digital hierarchy (SDH) protocols.

**2. Rates and Charges**

Rates and Charges for Optical Wavelength will be developed on an Individual Case Basis (ICB) arrangement in response to a bona fide request for service from a customer or prospective customer. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

### 107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC d/b/a CenturyLink QCC).

#### A. CenturyLink Integrity

CenturyLink Integrity will no longer be available to new customers as of November 30, 2007. Current CenturyLink Integrity customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

##### 1. General Description

CenturyLink Integrity is an offering of business communication services including Private Line. CenturyLink Integrity is intended for the large business segment billing a total of \$50,000.00 or more per month. This service works well with both single locations and multiple location businesses.

##### 2. Terms and Conditions

CenturyLink Integrity offers integrated pricing with cross discounting based on aggregate revenue of contributing services, billing, and reporting capabilities.

##### 3. Renewals

- a. Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

CenturyLink  
Attention: Dublin Service Center  
GBM Disconnects – Disconnect Center  
4650 Lakehurst, Floor 2  
Dublin, OH 43017

- b. If written notification is not submitted to CenturyLink at least 30 days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the cataloged rates in effect at the time of such renewal.
- c. The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than 30 days written notice to the address above.

**107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS**

A. CenturyLink Integrity (Cont'd)

4. Early Termination Charges

- a. Customers who terminate their Option D term commitment prior to completion of the term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:
  - Taking the number of full months remaining in the current Annual Period multiplied by the monthly usage minimum plus,
  - 35% of the monthly usage minimum multiplied by the number of months remaining in the then-effective term (other than the number of months referred to in the section immediately preceding) if any, plus,
  - Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.
- b. Customers who terminate their Option E term commitment prior to completion of the term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:
  - An amount equivalent to the actual Annual Revenue generated during the Annual Period in which the customer terminates the commitment, less the usage minimum plus,
  - 35% of the annual usage minimum multiplied by the number of Annual Periods remaining in the then-effective term (other than the annual period referred to in the section immediately preceding) if any, plus,
  - Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.

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TRANSMITTAL NO. 14-03-CLC

**107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS**

A. CenturyLink Integrity (Cont'd)

5. Rates and Charges

CenturyLink Integrity offers two different pricing arrangements, Options D and E. The customer may select either of these options; however, shortfall penalties apply if the customer does not meet the product's minimum revenue commitments. The term of a CenturyLink Integrity Option D or E agreement begins on the first day of the billing cycle following the date of the customer's signature.

a. Option D

Option D requires customers to sign a term commitment of 1-year, 2-years or 3-years and meet a minimum volume of \$50,000.00 per month in contributing services.

b. Option E

Requires customers to sign a term commitment of 1-year, 2-years or 3-years and select an Annual Usage Minimum commitment that must be met during each Annual Period. Customers must select one of the five Option E annual usage minimums set forth in the following table:

**ANNUAL USAGE MINIMUM TIERS  
(OPTION E ONLY)**

- \$1,200,000.00
- 1,800,000.00
- 2,400,000.00
- 3,600,000.00
- 4,800,000.00

**107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS**

A. CenturyLink Integrity

5. Rates and Charges (Cont'd)

c. Minimums

- (1) There is a minimum monthly usage commitment (Monthly Commitment) or, an annual minimum usage commitment per 12-month period for all customers.
- (2) If during any month of the term commitment the customer's total usage of Option D service falls below the monthly usage minimum, the customer will be billed the actual amount for the service plus the difference between the monthly revenue and the monthly usage minimum.
- (3) If during any Annual Period of the term commitment, the customer's total usage of Option E service falls below the annual usage minimum, the customer will pay for actual amount for the service plus the difference between the Annual Revenue and the annual usage minimum.

- d. Rates and charges for CenturyLink services described herein requiring dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premises equipment and related services.

## 107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

### B. CenturyLink Guaranteed

CenturyLink Guaranteed will no longer be available to new customers as of November 30, 2007. Current CenturyLink Guaranteed customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

#### 1. General Description

CenturyLink Guaranteed is a service offering flat rates based on term and minimum usage commitments. CenturyLink Guaranteed is designed for existing CenturyLink Guaranteed businesses spending up to \$100,000.00 per month. It is available on a month-to-month basis, 1-year, 2-year, or 3-year term commitment and the terms have 13 commitment levels.

#### 2. Terms and Conditions

CenturyLink Guaranteed customers are eligible to receive guarantees. See the Company's Rates and Services Schedules.

#### 3. Renewals

- a. The customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

CenturyLink  
Attention: Dublin Service Center  
GBM Disconnects – Disconnect Center  
4650 Lakehurst, Floor 2  
Dublin, OH 43017

- b. If written notification is not submitted to CenturyLink at least 30 days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the cataloged rates in effect at the time of such renewal.



**107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS**

B. CenturyLink Guaranteed (Cont'd)

4. Early Termination Charges

- a. Customers who terminate their term commitment prior to the expiration date and do not provide written notification to CenturyLink, will be billed and required to pay termination charges equal to the number of months remaining in the term multiplied by the monthly commitment level.
- b. Customers who terminate their term commitment prior to the expiration date and do provide written notification to CenturyLink, will be responsible for the following charges, payable upon receipt:

- 1-Year Contract

Early termination charges for customers who terminate service prior to the expiration of their 1-year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

- 2-Year Contract

If the contract is in the first 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second 12 months.

If the contract is in the second 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months multiplied by the monthly commitment level.

## 7. PRIVATE LINE SERVICE OFFERINGS

B. CenturyLink Guaranteed  
4. Early Termination Charges  
b. (Cont'd)

- 3-Year Contract

If the contract is in the first 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second and third 12 months.

If the contract is in the second 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months of the second 12 months multiplied by the monthly commitment level plus 35% of months remaining in the third 12 months.

If the contract is in the third 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months multiplied by the monthly commitment level.

**107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS**

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Embarq Communications, Inc.).

C. Data Services

Data Services is grandfathered by the Company as of April 12, 2013, and is only available to existing customers. These services will no longer be available to new customers. There is no change to rates or to the service and existing customers may retain the service as long as the Company continues to offer it.

1. Terms and Conditions

In addition to the terms and conditions specified in Section 2 of this Catalog, the terms and conditions specified following apply to Data Services.

a. Application For Service

Application for Service is the Company order process that includes technical, billing and other descriptive information provided by the customer which allows the Company to provide requested communications services for the customer and customer's authorized users. Upon acceptance by the Company, the Application for Service becomes a binding contract between the customer and the Company for the provision and acceptance of services.

An Application for Service may be changed by customer upon written notice to the Company, subject to acceptance and confirmation by the Company, provided that a charge shall apply to any change when the request is received by the company after notification by the Company of the acceptance and confirmation. Such charge shall be the sum of the charges and costs for access facilities and other services and features and the lesser of (i) the monthly recurring rate for each service component that has been canceled as a result of the change times the appropriate minimum service period, plus the applicable installation or nonrecurring charges, and (ii) the costs incurred by the Company in accommodating each change, less net salvage

Costs incurred by the Company will include the direct and indirect cost of facilities specifically provided or used; the costs of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

## 107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

### C. Data Services

#### 1. Terms and Conditions

##### a. Application For Service (Cont'd)

If the customer or applicant delays activation of his service during the period thirty (30) days preceding the scheduled installation date for a period of more than one (1) week, normal charges for local distribution facilities (LDF) shall apply from the scheduled date of installation. In the event that the customer-induced delay exists for more than thirty (30) days after the scheduled installation date, the Company may consider the delay a cancellation of application for service.

If special construction has been started prior to cancellation, a charge equal to the costs incurred in the special construction, less net salvage, applies. In determining the charge, cancelled service is treated as discontinued as of the date on which it was to have started when the Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred, provided that the customer or applicant had advised the Company in writing not to proceed with the installation or special construction.

If the Company should assume a termination liability or other obligation for an access facility, that liability or obligation shall be the responsibility of the Company's customer.

#### Cancellation of Application For Service

When the customer or applicant has requested the Company to cancel the application for service prior to service installation, cancellation charges will apply. Cancellation charges for both the underlying services and Local Access Facilities will be based on the stage at which the Access Service Request ("ASR") is at, either the Pre-Access Service Request ("Pre-ASR") or the Post-Access Service Request ("Post-ASR") stage.

The Pre-ASR stage is when the ASR is complete but has not yet been sent to the Local Exchange Company ("LEC") or the Alternate Access Vendor ("AAV"). The Post-ASR stage is when the ASR is complete and has been sent to the LEC or AAV.

The amount of the cancellation charge will vary according to the category of service ordered and at which stage the cancellation occurred (Pre-ASR or Post-ASR). Categories of services are: (1) the Service Component based on IXC ordered and; (2) the Access Component based on type of access ordered. See Service Cancellation Charges in this Catalog.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

C. Data Services

1. Terms and Conditions

a. Application For Service (Cont'd)

Change of an Application For Service

An Application for Service may be changed by the customer upon written notice to the Company, subject to acceptance and confirmation by the Company provided that a charge shall apply to any change when the request is received by the Company after notification by the Company of the acceptance and confirmation.

Such charge shall be the sum of the charges and costs for Private Line Service incurred by the Company in accommodating each change including the direct and indirect costs of facilities specifically provided or used; the costs of installation (including design preparation, engineering, supply expense, labor and supervision, general and administrative) and any other costs resulting from the preparation, installation and removal effort.

b. Obligations of the Customer

In instances where the Company is connecting its service to the customer's own customer-provided communications system or equipment or to any service or equipment provided by others, the customer must ensure that the equipment or system must provide answer supervision upon the delivery of the call to the switching equipment or to the equipment connected to the communications system. When service is directly connected to a communications system at a customer's premises, answer supervision must be provided when the call terminates in or passes through the first customer premise equipment on that communications system, such as but not limited to when a call is (1) answered by a local station; (2) answered by an attendant; (3) routed to a recorded announcement; or (4) routed elsewhere by the switching system.

The customer must obtain an adequate number of facilities for Company Services to handle the customer's expected demand in order to prevent interference or impairment of this service and or any other service provided by the Company considering (1) total call volume; (2) average call duration; (3) time-of-day characteristics and (4) peak calling period. The Company, without incurring any liability, may disconnect or refuse to furnish any toll free service to a customer that fails to comply with these conditions. In case of disconnection, the customer will be notified at least five days in advance of the disconnect. Notification may be by mail or in person.

**107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS**

C. Data Services

1. Terms and Conditions

b. Obligations of the Customer (Cont'd)

In instances where the Company is connecting its service to the customer's own customer-provided communications system or equipment or to any service or equipment provided by others, the customer must ensure that the equipment or system must provide answer supervision upon the delivery of the call to the switching equipment or to the equipment connected to the communications system. When service is directly connected to a communications system at a customer's premises, answer supervision must be provided when the call terminates in or passes through the first customer premise equipment on that communications system, such as but not limited to when a call is (1) answered by a local station; (2) answered by an attendant; (3) routed to a recorded announcement; or (4) routed elsewhere by the switching system.

The customer must obtain an adequate number of facilities for Company Services to handle the customer's expected demand in order to prevent interference or impairment of this service and or any other service provided by the Company considering (1) total call volume; (2) average call duration; (3) time-of-day characteristics and (4) peak calling period. The Company, without incurring any liability, may disconnect or refuse to furnish any toll free service to a customer that fails to comply with these conditions. In case of disconnection, the customer will be notified at least five days in advance of the disconnect. Notification may be by mail or in person.

In compliance with the obligations imposed on the Company by the FCC, customer represents and warrants, on behalf of itself and its affiliates, subsidiaries, and agents, that it is not a reseller and that it does not intend to resell the services or engage in other activity that would require the Company to verify customer's authorization as a reseller as required by 47 CFR 64.1195. If customer or its affiliates, subsidiaries, or agents breach these representations or warranties, this agreement will terminate immediately and subject customer to the liability imposed for termination by the Company for material breach. These provisions are not intended to prohibit resale, but are intended to prevent misrepresentations by resellers in an attempt to circumvent the rules or regulations of the FCC, or other governmental bodies with jurisdiction over the provision of communications services for resale.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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**107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS**

C. Data Services

1. Terms and Conditions (Cont'd)

c. Minimum Service Period

The Minimum Service Period is one year.

d. Connection with Other Communications Services

A customer may connect communications services provided by other duly authorized and regulated common carriers to the Company's service. A customer may also connect with privately owned communications systems, subject to the technical limitations established by the Company.

e. Alternative Access Facilities

The Company will undertake to provide Alternative Access Facilities as requested and ordered by the customer when such facilities are available and approved by the Company. At the discretion of the Company, such alternative access facility arrangements also may be utilized in lieu of LEC facilities. Access provided via alternative access facilities will be charged according to the rates and charges set forth in this Catalog unless Special Service Arrangements are involved as described in Special Service Arrangements, following.

f. Expedited Service Charge

At the request of the customer, the Company will coordinate the expedite of circuit delivery from the access provider for any access facilities ordered and maintained by the Company. In such instances, an expedited service charge will be assessed on an individual case basis.

g. Out-Of-Hours Work Charge

This charge is to cover the additional costs incurred by the Company when performing standard cataloged services outside of normal work hours. This charge applies to each hour expended rounded to the nearest half hour. It applies in addition to the standard Catalog charges for the work requested.

**107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS**

C. Data Services

1. Terms and Conditions (Cont'd)

h. Special Service Arrangements

The rates and charges set forth in this Catalog provide for furnishing service by means of facilities selected by the Company. Custom service is involved where one or more of the following conditions are present:

- (1) At the request of the customer, the Company provides service by means of facilities or a type other than that which the Company would otherwise use to provide service to the customer. This type of custom service might involve customer-specified routing or expedited construction.
- (2) At the request of the customer, the Company provides technical assistance of a design or consulting nature, beyond that of just properly matching customer's equipment with that of the Company's facilities.

i. Provision of Service With Non-Fiber Access Facilities

Private Line Services may be provided using non-fiber access facilities at the request of the customer. However, in such cases, the Company may not meet the performance objectives and applicable standards for service set forth in this Catalog. Under no circumstances shall the Company be responsible for any direct, indirect, special, incidental or consequential damages arising directly or indirectly from the provision of service using such facilities, including without limitation any loss of customer income or profits. The customer shall indemnify and hold harmless the Company from any and all claims, actions, costs, expenses and damages associated with or arising out of customer's use of such facilities.

j. Discontinuance of Service Without Liability

A customer will not be penalized for discontinuing a private line agreement if:

- (1) A revision in the Private Line Services Price List provisions results in higher plan rates for the plan to which the customer has committed. The customer may request affected circuits be disconnected up to 30 days after the effective date of the higher Price List rates without penalty. Otherwise, the customer's existing agreement remains in effect and the new rates will be billed.
- (2) The customer selects a new plan having a longer term.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 14-03-CLC



107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

C. Data Services

1. Terms and Conditions (Cont'd)

k. Trouble Shooting At Customer's Premises

This charge is to cover the cost to the Company of a visit to customer's premises to determine what equipment is the cause of a malfunctioning channel. This charge applies in cases where the Company identifies the trouble to be caused by customer-provided equipment and is unrelated to any malfunction of the Company's service. The charge applies from the time the Company's personnel are dispatched until the problem is identified.

2. Local Access Facilities

a. General Description

In order to subscribe to the Company's data products with dedicated access, the customer must gain entry to the Company's network by means of Local Access Facilities. Such Local Access Facilities will generally be ordered from local telephone companies in the customer's name, by the Company, as agent. The Company will bill the customer for these facilities.

Any special construction or non-standard charges assessed by the local telephone company supplying the Local Access Facility will also be the responsibility of the customer. On occasions when alternative facilities are necessary (those provided in lieu of Company-designated access provided facilities), the Company will charge the customer according to the rates and charges set forth in this Catalog unless Special Service Arrangements are involved as described in Special Service Arrangements, preceding.

The Company's scope of work for alternative access facilities may include, but are not limited to, detailed assessment or engineering studies, alternative vendor interface and installation supervision.

Central Office Connection charges apply in all cases in which a customer wishes to connect to the Company network. The applicable charges are determined based on the type of access interconnected.

Access Coordination will apply in those cases where the Company acts as the customer's agent and orders Local Access Facilities. The applicable charges are determined based on the type of access ordered.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

C. Data Services

2. Local Access Facilities

a. General Description (Cont'd)

Local Access Facilities for 56 Kbps, T-1, T-3, OC-3, and OC-12 access require a minimum commitment period of one year, unless otherwise defined through a vendor-provided term plan offering (ordered by the Company on behalf of the customer via a letter of agency from the customer). Any termination liabilities incurred by the Company as a result of such plans shall be solely the responsibility of the customer.

Charges for Local Access Facilities are applied based upon the applicable local exchange company's rates and charges.

The Company reserves the right to restrict interconnection at either the wire center serving the Company POP or the Company POP itself.

b. Service Components and Rates

(1) Central Office Connection

	MONTHLY RECURRING CHARGE	INSTALLATION CHARGE
• 56 Kbps Access	[1]	[1]
• T-1 Access	[1]	[1]
• T-3 Access	[1]	[1]
• OC-3 Access	[1]	[1]
• OC-12 Access	[1]	[1]

(2) Access Coordination Fee

	MONTHLY RECURRING CHARGE	INSTALLATION CHARGE
• 56 Kbps Access	[1]	[1]
• T-1 Access	[1]	[1]
• T-3 Access	[1]	[1]
• OC-3 Access	[1]	[1]
• OC-12 Access	[1]	[1]

[1] The Company's Monthly Recurring and Installation Charges for Local Access Facilities mirror its interstate Local Access Facilities charges. See the Company's Rates and Services Schedules.

**107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS**

C. Data Services

2. Local Access Facilities

b. Service Components and Rates (Cont'd)

(3) Access Facility Charges

	<b>MONTHLY RECURRING CHARGE</b>	<b>INSTALLATION CHARGE</b>
• 56 Kbps Access	[1]	[1]
• T-1 Access	[1]	[1]
• T-3 Access	[1]	[1]
• OC-3 Access	[1]	[1]
• OC-12 Access	[1]	[1]

(4) Miscellaneous Services

This Section includes miscellaneous services provided in conjunction with the Company's primary service offerings.

(a) Trouble Shooting At Customer's Premises

This charge is to cover the cost to the Company of a visit to customer's premises to determine what equipment is the cause of a malfunctioning channel. This charge applies in cases where the Company identifies the trouble to be caused by customer provided equipment and is unrelated to any malfunction of the Company's service. The charge applies from the time the Company personnel are dispatched until the problem is identified.

	<b>PER HOUR</b>	<b>MINIMUM</b>
[2]	[2]	

[1] The Company's Monthly Recurring and Installation Charges for Local Access Facilities mirror its interstate Local Access Facilities charges. See the Company's Rates and Services Schedules.

[2] The Company's Nonrecurring Charges for Trouble Shooting At Customer's Premises mirror its interstate Trouble Shooting At Customer's Premises. See the Company's Rates and Services Schedules.

**107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS**

C. Data Services

2. Local Access Facilities

b. Service Components And Rates

(4) Miscellaneous Services (Cont'd)

(b) Out-of-Hours Work Charge

This charge covers the additional costs incurred by the Company when performing standard services outside of normal work hours. This charge applies to each hour expended rounded to the nearest half-hour. It applies in addition to the standard charges for the work requested.

**PER HOUR**

[1]

(c) Moves and Rearrangements

The customer may move locations or order his service arrangement (e.g., tie line, foreign exchange, etc.) changed with or without a move. Rearrangements shall also include adding, changing or deleting circuits or services embedded in a Local Access Facility. It is the customer's obligation to notify the Company in writing at least 90 calendar days in advance when a move or rearrangement is to be made. If the Company is given inadequate notification, the Company will not be liable for issuing credit for the period between the date the customer desires the moved or rearranged service and the date the move or rearrangement is actually made for the customer's use.

**NONRECURRING CHARGE**

Rate per Channel End [1]

(d) Record Change

When a customer requests a record change, the customer will be billed a nonrecurring charge for each record change occurrence. A record change is described as any customer-requested change in the permanent records of a customer that does not require any physical or technical adjustments to the service, such as a name change or billing address change.

**NONRECURRING CHARGE**

Each Occurrence [1]

[1] The Company's Nonrecurring Charges for Out-of-Hours Work Charge, Moves and Rearrangements and Record Change mirror its interstate Out-of-Hours Work Charge, Moves and Rearrangements and Record Change. See the Company's Rates and Services Schedules.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

C. Data Services

2. Local Access Facilities

b. Service Components and Rates

(4) Miscellaneous Services (Cont'd)

(e) B8ZS Pricing

At the request of the customer, the Company will provide B8ZS arrangements, where available from the Local Exchange Company. Such arrangements will be provided, at a charge based on local access company charges. The Company's Monthly Recurring and Installation Charges for Local Access Facilities mirror its interstate Local Access Facilities charges. See the Company's Rates and Services Schedules.

(f) Entrance Facility Charges

When a customer is involved in an access arrangement which utilizes Entrance Facilities provided by the Company, but for which the customer makes direct payment of access charges to a local service provider, the Company will assess a charge in order to recover for the investment in Entrance Facilities. Such arrangements will be provided at rates and charges based on applicable local exchange company charges.

	NONRECURRING CHARGE	MONTHLY RECURRING CHARGE
--	------------------------	-----------------------------

Entrance Facility Charges	[1]	[1]
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(5) Cancellation Charges

Nonrecurring charges apply when Local Access Facilities are cancelled:

ACCESS FACILITY	NRC
• 56 Kbps	N/A
• T-1	[2]
• T-3	[2]
• OC-3	[2]
• OC-12	[2]

[1] The Company's Monthly Recurring and Nonrecurring Charges for Entrance Facility Charges mirror its interstate Entrance Facility Charges. See the Company's Rates and Services Schedules.

[2] The Company's Nonrecurring Charges for Cancellation Charges mirror its interstate Cancellation Charges. See the Company's Rates and Services Schedules.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

C. Data Services (Cont'd)

3. Private Line Services

a. General Description

Private Line Service is a non-switched, non-usage sensitive, point-to-point service which is dedicated exclusively to one customer. The Company offers Private Line Service within the contiguous United States between Company Points of Presence (POP) on a fiber optic network. This terrestrial service provides for two-way simultaneous transmission of signals at data speeds of 1.544 Mbps up to 622.08 Mbps. Local Access Facilities may limit the performance specifications that the end user can anticipate.

Private Line Services offered are:

- TransLink (T-1/DS-1)
- LightLink (T-3/DS-3)
- OptiPoint-3 (OC-3)
- OptiPoint-12 (OC-12)

(1) TransLink Service

TransLink Service provides a high capacity channel for the transmission of 1.544 Mbps isochronous serial data having a line code of Bipolar Return-to-Zero (BPRZ). TransLink Service is provided between two points located within the contiguous United States. The required format and interface specifications are contained in Technical Reference Publications GR-54 and GR-342. The performance objectives for TransLink Service between the Company's Points of Presence are as follows:

AIRLINE MILES	%NETWORK AVAILABILITY	%ERROR FREE SECONDS
• 0 - 250	99.97	99.89
• 251 - 1,000	99.96	99.85
• 1,001 - +	99.95	99.83

TransLink Service requires Local Access Facilities as described in this Section and is subject to the availability of T-1 access by the local exchange company.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

C. Data Services

3. Private Line Services

a. General Description (Cont'd)

(2) LightLink Service

LightLink Service provides a high capacity channel for the transmission of 44.736 Mbps isochronous serial data having a line code of Bipolar with Three Zero Substitution (B3ZS). LightLink Service is provided between two points located within the contiguous United States. The required format and interface specifications are contained in Technical Reference Publications 62508 and 62411, and the associated Addendum TR-INS-000342 and TR-NPL-000054. The performance objectives for LightLink Service between the Company's Points of Presence are as follows:

AIRLINE MILES	%NETWORK AVAILABILITY	%ERROR FREE SECONDS
• 0 - 250	99.99	99.90
• 251 - 1,000	99.99	99.80
• 1,001 - +	99.98	99.70

LightLink service requires T-3 Local Access Facilities as described in this Section and is subject to the availability of T-3 access by the local exchange company.

(3) OptiPoint-3 (OC-3) Service

OptiPoint-3 (OC-3) Service is a high speed optical transmission service supporting voice, data, and video applications in a point-to-point fashion. OptiPoint-3 (OC-3) Service offers 155.520 Mbps of bandwidth and provides the equivalent of 2,016 Voice Grade (DS-0) circuits or 84 T-1 facilities. The performance objectives for OptiPoint-3 (OC-3) Service between the Company's Points of Presence are as follows:

AIRLINE MILES	%NETWORK AVAILABILITY	%ERROR FREE SECONDS
• 0 - 250	99.999	99.97
• 251 - 1,000	99.998	99.96
• 1,001 - +	99.997	99.95

OptiPoint-3 (OC-3) Service requires OC-3 Local Access Facilities as described in this Section and is subject to the availability of OC-3 access by the local exchange company.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

C. Data Services

3. Private Line Services

a. General Description (Cont'd)

(4) OptiPoint-12 (OC-12) Service

OptiPoint-12 (OC-12) Service is a high speed optical transmission service supporting voice, data, and video applications in a point-to-point fashion. OptiPoint-12 (OC-12) Service offers 622.080 Mbps of bandwidth and provides the equivalent of 8,064 Voice Grade (DS-0) circuits or 336 T-1 facilities. The performance objectives for OptiPoint-12 (OC-12) Service between the Company's Points of Presence are as follows:

AIRLINE MILES	%NETWORK AVAILABILITY	%ERROR FREE SECONDS
• 0 - 250	99.999	99.97
• 251 - 1,000	99.998	99.96
• 1,001 - +	99.997	99.95

OptiPoint-12 (OC-12) Service requires OC-12 Local Access Facilities as described in this Section and is subject to the availability of OC-12 access by the local exchange company.

b. Optional Service Features

(1) Clear Channel Capability

Clear Channel Capability provides customers the use of the full 64 Kbps per DS-0 channel and allows DS-0 and DS-1 transmissions with more than 15 consecutive zeros. Clear Channel Capability is supported for:

- TransLink (T-1)

Clear Channel Capability is supported only by the use of the Bipolar with Eight Zero Substitution (B8ZS) line coding technique. Clear Channel Capability requires B8ZS on the T-1 Local Access Facilities. Customer premises equipment must also be B8ZS-compatible.



## 107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

- C. Data Services
  - 3. Private Line Services (Cont'd)
    - c. Term Plan

Customers may subscribe to Private Line Services under one, two or three year term plans. The rates in effect for Private Line Services and Local Access Facilities at the time the customer commits to a term plan will be fixed for the duration of the term plan. The term will begin on the first day of the month following the date the service is installed and available. Upon expiration, the term will be automatically extended at the term plan rates for successive ninety (90) day periods, unless sixty (60) days prior to the end of the term or each such extension either (a) the customer or the Company provides written notice to the other that it does not want such extension, or (b) the customer subscribes to another term plan for which the rates of the new term will apply.

If additional customer sites are added to a customer's Private Line Service after the initial subscription to a term plan, such sites will be incorporated into the customer's term plan and will have the same termination date as the customer's original term plan. Existing customers may subscribe to a new term plan for Private Line Services of the same or greater value prior to the end of the customer's existing term plan without incurring any termination liability if the new term plan extends beyond the old term plan termination date by at least one year or if the new term plan is for three years.

- d. Termination Liability

To terminate Private Line Services the customer must provide the Company with thirty (30) days prior written notice.

Customers terminating service prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to a lump sum of fifty percent (50%) of the monthly recurring charges for each circuit cancelled multiplied by the number of months remaining in the term plan. Customer will not have any termination liability if another Company service of the same or greater monthly price and volume and a term no less than the remaining months of the term plan or one (1) year, whichever is greater, is ordered at the same time the notice of termination is received. Customer will also be liable for a pro-rata amount of any waived installation charges based on the number of months remaining in the term plan.

If service is terminated by the Company for cause and the customer has subscribed to service under a term plan, the customer will be charged the termination liability associated with the term plan.

**107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS**

C. Data Services

3. Private Line Services (Cont'd)

e. Service Components and Rates

(1) Channel Mileage Charges

The charge for intercity communications channels is based on mileage and channel bandwidth. Mileage is the intercity mileage between Company's Points of Presence as located in cities wherein the Company holds itself out to provide service. Each circuit connected between two customer interface points will be construed as an individual circuit for rate compilation purposes. The Minimum monthly recurring charge applies unless the actual intercity mileage when multiplied by the banded per mile monthly recurring charge exceeds the Minimum monthly recurring charge.

(a) TransLink

	<b>1 YEAR MRC</b>	<b>2-YEAR MRC</b>	<b>3-YEAR MRC</b>
• Minimum	\$336.06	\$282.29	\$262.13
• 0 – 299 Miles	1.47	1.24	1.15
• 300 – 399 Miles	1.08	0.93	0.86
• 400 – 499 Miles	0.88	0.75	0.70
• 500 – 599 Miles	0.54	0.48	0.44
• 1,000 - +	0.39	0.35	0.33

(b) LightLink

	<b>1 YEAR MRC</b>	<b>2-YEAR MRC</b>	<b>3-YEAR MRC</b>
• Minimum	\$1,332.32	\$1,211.20	\$1,162.75
• 0 – 299 Miles	6.47	5.88	5.64
• 300 – 399 Miles	4.95	4.58	4.31
• 400 – 499 Miles	4.14	3.84	3.68
• 500 – 599 Miles	3.33	3.09	2.96
• 1,000 - +	2.18	2.06	2.02

**107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS**

C. Data Services

3. Private Line Services

e. Service Components and Rates

(1) Channel Mileage Charges (Cont'd)

(c) OptiPoint-3 (OC-3)

	<b>1 YEAR MRC</b>	<b>2-YEAR MRC</b>	<b>3-YEAR MRC</b>
• Minimum	\$3,400.37	\$3,091.25	\$2,859.40
• 0 – 299 Miles	16.73	15.56	14.40
• 300 – 399 Miles	13.05	12.14	11.53
• 400 – 499 Miles	10.94	10.18	9.67
• 500 – 599 Miles	7.60	7.07	6.72
• 1,000 - +	6.18	5.89	5.45

(d) OptiPoint-12 (OC-12)

	<b>1 YEAR MRC</b>	<b>2-YEAR MRC</b>	<b>3-YEAR MRC</b>
• Minimum	\$9,124.35	\$8,404.00	\$8,163.89
• 0 – 299 Miles	48.60	44.77	43.49
• 300 – 399 Miles	38.24	36.18	35.14
• 400 – 499 Miles	33.17	31.38	30.48
• 500 – 599 Miles	24.45	23.13	22.47
• 1,000 - +	20.30	19.73	19.17

f. Optional Features

(1) Clear Channel Capability

The Company's Monthly Recurring and Installation Charges for Clear Channel Capability mirror its interstate Clear Channel Capability charges. See the Company's Rates and Services Schedules.

107. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

C. Data Services

3. Private Line Services (Cont'd)

g. Service Cancellation Charges

The following nonrecurring charges apply for service orders cancelled at the request of the customer or applicant. In instances where the customer applicant has cancelled an order and one end of the Access Component is in the Pre-ASR stage and another end is in the Post-ASR stage, the applicable Service Component will be assessed the Post-ASR charge.

SERVICE	PRE-ASR	POST-ASR
• TransLink	\$ 815.00	\$1,720.00
• LightLink	1,260.00	2,450.00
• OptiPoint-3 (OC-3)	[1]	[1]
• OptiPoint-12 (OC-12)	[1]	[1]

[1] The Company's Nonrecurring Charges for Service Cancellation Charges mirror its interstate Service Cancellation Charges. See the Company's Rates and Services Schedules.

**8. ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC).

**A. Metro Optical Ethernet**

**1. General Description**

Metro Optical Ethernet (MOE) Service is a flexible, easy-to-use, transport service that uses established Ethernet transport technology. MOE allows customers to connect multiple enterprise locations within a service area using native Ethernet protocol. MOE supports transmission speeds as low as 5 Mbps and up to 1 Gbps.

**2. Rate Elements**

**a. MOE Port**

MOE Port is an Ethernet port that is the physical entry point to the shared Metro Optical Ethernet Network. Ethernet Virtual Circuits (EVCs) originate and terminate on a MOE Port. Customers may choose to connect to a 10/100 or 1,000 Mbps port on the Company network. A nonrecurring charge applies per MOE Port.

**3. Bandwidth Profile**

The Bandwidth Profile is bandwidth provisioned over the MOE Port and a monthly rate is assessed per Bandwidth Profile. Customers may subscribe to one of the following:

- 10/100 Mbps Ports: 5 Mbps, 10 Mbps, 20 Mbps, 30 Mbps, 40 Mbps, 50 Mbps, 60 Mbps, 70 Mbps, 80 Mbps, 90 Mbps and 100 Mbps
- 1,000 Mbps Ports: 100 Mbps, 150 Mbps, 200 Mbps, 300 Mbps, 400 Mbps, 500 Mbps, 600 Mbps, 700 Mbps, 800 Mbps, 900 Mbps and 1,000 Mbps

**4. Rates and Charges**

Rates and Charges for MOE will be developed on an Individual Case Basis (ICB) arrangement in response to a bona fide request for service from a customer or prospective customer. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

**108. OBSOLETE ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

The following services are applicable to the services provided by CenturyLink Communications, LLC (f/k/a Qwest Communications Company, LLC).

A. Frame Relay Service

Effective: December 15, 2013, CenturyLink's Frame Relay Service will no longer be available to new customers or for new orders from existing customers (except to the extent permitted by contract).

- Existing customers of these services will be grandfathered as follows:
- Existing contracts for these services will not be renewed.
- Customers with a contract that expires prior to December 15, 2014 may retain their Frame Relay Service covered by that contract on a month-to-month basis until December 15, 2014.
- Customers with a contract that expires after December 15, 2014 may retain their Frame Relay Service covered by that contract until the expiration of that contract.

1. General Description

- a. Frame Relay Service is a public, fast-packet data network service that employs a form of packet switching analogous to a streamlined version of X.25 networks. The packets are in the form of "frames", which are variable in length, with the payload being anywhere between 0 and 4,096 octets. Frame Relay Service supports a variety of simultaneous data applications over a single integrated facility such as data, voice, and video. Transmission of frames between the user sites is on the basis of Permanent Virtual Circuits (PVCs) which are predetermined paths specifically defined in the Frame Relay routing logic. The following Usage Parameters for traffic control and congestion control apply to particular virtual circuits on Frame Relay Service:

- **Committed Burst Size:** The maximum data rate that the Company agrees to handle over a subscriber link under normal network operation conditions.
- **Excess Burst Size:** The maximum data rate that the Company's network will attempt to transport over a specified period of time, known as the Measurement Interval. At the Company's discretion, the Company may mark the excess frames as Discard Eligible (DE).

**108. OBSOLETE ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

**A. Frame Relay Service**

**1. General Description (Cont'd)**

- b. Virtual Circuits (VCs) are two-way, software-defined data paths between two ports that act as replacements for private or dedicated leased lines in the customer's network. Frame Relay Service supports routing on a pre-established connection or PVC.
- c. Port connection provides a gateway into the CenturyLink Frame Relay network and allocates the network's available capacity to the virtual connections it supports.

**2. Terms and Conditions**

- a. Services are also governed by the Terms and Conditions contained in the Company's Rates and Services Schedules.
- b. The provision of Frame Relay Service is subject to capacity and facilities availability.
- c. Frame Relay Service is available under Total Advantage, CenturyLink Guaranteed and CenturyLink Integrity service offerings. Terms and conditions for the provision of Frame Relay Service, including, without limitation, monthly recurring and nonrecurring rates, discounts, usage minimums, and term commitments are set forth in Section 4, preceding.
- d. Service Level Availability Guarantees are the same as set forth in the Company's Rates and Services Schedules.

**108. OBSOLETE ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

**B. ATM Service**

Effective: December 15, 2013, CenturyLink's ATM Service will no longer be available to new customers or for new orders from existing customers (except to the extent permitted by contract).

Existing customers of these services will be grandfathered as follows:

- Existing contracts for these services will not be renewed.
- Customers with a contract that expires prior to December 15, 2014 may retain their ATM Service covered by that contract on a month-to-month basis until December 15, 2014.
- Customers with a contract that expires after December 15, 2014 may retain their ATM Service covered by that contract until the expiration of that contract.

**1. General Description**

- a. ATM Service is a high-speed, connection oriented multiplexing and switching service that uses fixed-length cells to support transmission of multiple types of traffic (such as data, voice and video) over a Local Area Network (LAN) or Wide Area Network (WAN).
- b. ATM Service allows for a fixed-length 53-byte cell, which consists of 48 byte payload and 5-byte header, to transport user data across the network. Switching is done based on the contents of the cell header.
- c. The CenturyLink ATM Port Connection provides a gateway into the CenturyLink ATM Network and allocates the network's available capacity to the Virtual Connections it supports. At least one Port must exist for each customer premises directly connected to the CenturyLink ATM Network.
- d. Virtual Circuits (VCs) are two-way, software-defined data paths between two Ports that act as replacements for private or dedicated leased lines in the customer's network. ATM Service supports cell routing on a preestablished connection or Permanent Virtual Circuit (PVC), or connection on demand basis or Switched Virtual Circuit (SVC). The customer at or prior to connection set up must designate a service category.



**108. OBSOLETE ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

B. ATM Service (Cont'd)

2. Terms and Conditions

- a. Services are also governed by the Terms and Conditions contained in the Company's Rates and Services Schedules.
- b. The provision of ATM Service is subject to capacity and facilities availability.
- c. ATM Service is available under Total Advantage, CenturyLink Guaranteed and CenturyLink Integrity service offerings. Terms and conditions for the provision of ATM Service, including, without limitation, monthly recurring and nonrecurring rates, discounts, usage minimums, and term commitments are set forth in the Section 4, preceding.
- d. Service Level Availability Guarantees are the same as set forth in the Company's Rates and Services Schedules.

3. Rates and Charges

- a. Rates specified in this Catalog for CenturyLink services requiring dedicated access do not include access and access-related charges, including, without limitation, installation charges, inside wiring charges assessed by the Incumbent Local Exchange Carrier, construction charges assessed by the Incumbent Local Exchange Carrier, and distance and termination charges assessed by the Incumbent Local Exchange Carrier. Therefore access and access related charges are additional charges.
- b. Five Quality of Service (QoS) offerings are available for ATM Service PVCs on a per connection basis.
- c. Five Quality of Service (QoS) offerings are available for ATM Service SVCs on a per connection basis. Charges for usage for each QoS are based on the number of megabytes (MB) transported across a SVC on the CenturyLink ATM network per month.

**CenturyLink Communications, LLC**

**Catalog No. 3**

**SECTION 9**

Page 1

Release 1

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**Idaho Public Utilities Commission**

**Office of the Secretary**

**ACCEPTED FOR FILING**

**August 11, 2014**

**Boise, Idaho**

**IDAHO**

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**9. PROMOTIONS**

For the purpose of encouraging customers to try different telecommunication services, the Company may establish temporary, promotional programs or market researches wherein it may waive or reduce nonrecurring, recurring, or usage charges to introduce present or potential customers to a service not currently being received by the customer. The Company may also offer incentives, benefits or gifts to customers to encourage the purchase or retention of any such service or product. All such offers are subject to facility availability.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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